

# NaviPlan User Manual

Level 1 & Level 2 Plans: Entering Client Data

(Volume V of VI)

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Canadian version

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# Contents

Contents	i
Chapter 1: Using this manual	1
NaviPlan User Guide Series	2
Conventions	3
NaviPlan Resources	4
Chapter 2: Entering plan assumptions	5
Entering general assumptions	6
Changing economic factors	6
Setting annual account fees	7
Setting milestones (Level 1)	7
Setting milestones (Level 2)	8
Entering income tax rate assumptions (Average Tax method)	9
Entering tax credits and deductions (Level 2, Detailed Tax method)	10
Entering historical data	11
Entering registered plan contribution data (Level 1)	11
Entering registered plan contribution data (Level 2)	13
Selecting a portfolio balancing method	15
Setting asset allocation assumptions	16
Overview of predefined Asset Allocation	16
Viewing predefined asset allocation assumptions	16
Determining the clients' investor profile	17
Editing Asset Class Weightings	19
Using the Optimize calculation	19
Overview of User-Defined Asset Allocation	22
Setting up user-defined asset allocation	22
Determining the clients' investor profile with user-defined asset allocation	26
Chapter 3: Entering net worth information	27

Eı	ntering lifestyle assets	. 29
Εı	ntering liabilities	. 31
	Entering fixed-rate mortgages	. 32
	Entering variable rate mortgages	. 33
Εı	ntering accounts	.34
	Creating accounts	. 34
	Entering holdings	.35
	Entering a hold on a holding within an account	36
	Entering savings strategies for accounts	. 36
	Setting up a redemption strategy for an account (Level 2, Detailed Tax)	37
	Overriding calculated return rates for accounts	37
	Setting the account fee for an account	. 38
C	onverting accounts to retirement income funds	39
	Converting RRSPs or DPSPs to RRIFs	39
	Setting up RPPs, LIFs, and LIRAs	. 39
	Setting up an LRIF	41
Εı	ntering fixed income streams	. 42
	Entering guaranteed withdrawal benefit plans	.42
	Entering payout options for guaranteed withdrawal benefits	43
	Entering savings strategies for guaranteed withdrawal benefits	. 44
	Entering payout options for guaranteed withdrawal benefits	. 45
	Entering savings strategies for guaranteed withdrawal benefits	46
	Entering annuities	.46
	Entering payout options for existing annuities	. 48
	Entering payout options for future annuity purchases	49
Εı	ntering holding companies	. 50
	Establishing the holding company's share structure	50
	Entering holding company historical data and outstanding shareholder loans	51
	Entering holding company investment accounts and subaccounts	52

	Entering other holding company assets	53
	Adding holding company life insurance policies	54
	Entering shareholder contributions to the holding company	55
	Establishing withdrawals from a holding company	55
	Defining holding company share options in the event of death	56
	Defining asset class weightings	58
	Searching the asset classifier database	58
	Editing asset class weightings (Level 2)	59
	Generating the Asset/Liabilities report	60
	Funding goals	61
	Overriding previously accrued investment income	62
Cŀ	napter 4: Entering cash flow information	63
	Cash flow calculations	64
	Clients' cash inflows for the year	64
	Clients' scheduled cash outflows for the year	64
	Clients' current year cash flow surplus or deficit	65
	Manages cash flow surpluses and deficits	66
	Entering regular or lump-sum incomes	67
	Establishing CPP/QPP and OAS details	69
	Entering CPP/QPP benefit details	70
	Entering OAS benefit details	70
	Entering pension income	71
	Entering an estimated benefit pension	71
	Entering a benefit formula pension	73
	Entering expenses	76
	Entering surplus expenses	78
	Generating the Cash Flow report	79
Cŀ	napter 5: Entering strategies (Level 2)	80
	Entering a regular savings strategy	81

	Modifying a loan	82
	Entering redemptions	83
	Setting the deficit coverage order (Detailed Tax method)	84
	Entering surplus strategies	85
	Assumptions when entering multiple strategies of the same type	85
	Assumptions when entering multiple strategies of different types	85
Cŀ	napter 6: Entering insurance coverage and tax details	87
	Entering life insurance policies	88
	Modifying future values and premiums of a life insurance policy (Level 2)	90
	Entering disability insurance policies	92
	Entering long-term care and critical illness insurance policies	93
	Generating the Insurance report	95
Cŀ	napter 7: Entering accumulation goals	96
	Retirement goal assumptions	97
	Retirement date assumptions	97
	Retirement goal reporting	97
	Defining retirement goals	98
	Defining liquidation order in retirement (Level 2 Plans)	.100
	Overriding the proposed investor profile for a goal (Level 2 Plans)	. 102
	Defining education goals	.104
	Defining major purchase goals	. 107
	Defining an emergency fund goal	. 108
	Allocating accounts to goals	. 110
Cŀ	napter 8: Entering insurance goals	. 111
	Entering insurance goals for Level 1 Plans	. 112
	Survivor income (Level 1)	. 112
	Disability insurance (Level 1)	. 114
	Long-term care insurance (Level 1)	. 115
	Entering insurance goals for Level 2 Plans	116

	Survivor income goals: if one client dies (Level 2)	116
	Goal and Expense Analysis method if one client dies	118
	Income Coverage Analysis method if one client dies	121
	Assigning asset availability if one client dies	123
	Life Insurance Analysis	124
	Survivor income goals: if both clients die (Level 2)	126
	Goal and Expense Analysis method if both clients die	126
	Income Coverage Analysis method if both clients die	127
	Assigning asset availability if both clients die	130
	Disability income goals (Level 2)	130
	Disability Income: Goal and Expense Analysis method	132
	Disability Income: Income Coverage Analysis method	135
	Indicating when accounts are to be made available	136
	Long-term care insurance goals (Level 2)	138
	Critical illness insurance goals (Level 2)	141
Cl	Chapter 10: Examining results	142
	Viewing goal coverage progress	143
	Tracking net worth and cash flow projections/Viewing goal coverage progress	143
	Using the Planning Assistant	144
	Opening the Planning Assistant	144
	Viewing and/or printing the Planning Assistant reports	145
	Using reporting options in NaviPlan	147
	Standalone reports and graphs	147
	Next-Gen Client Reports	151
	Creating a new report	152
	Adding custom content to a report	152
	Converting reports to Microsoft Word output	153
	Creating a new report template	153
	Using a template to create a report	153

	Traditional client reports	154
	Preparing custom text for reports	157
	Managing quick picks for user-defined text	158
	Adding user-defined text to Next-Gen reports	. 158
	Using the Client Report Monitor	.159
	Adding notes for your own personal use	.160
Inde	ex	161

# Chapter 1: Using this manual

The NaviPlan user manual series includes all the instructions you need to use NaviPlan effectively. This chapter will help you use all the manuals in this series. More manuals are available on the Learning Centre.

## In this chapter:

NaviPlan User Guide Series	2
Conventions	. 3
NaviPlan Resources	4

## NaviPlan User Guide Series

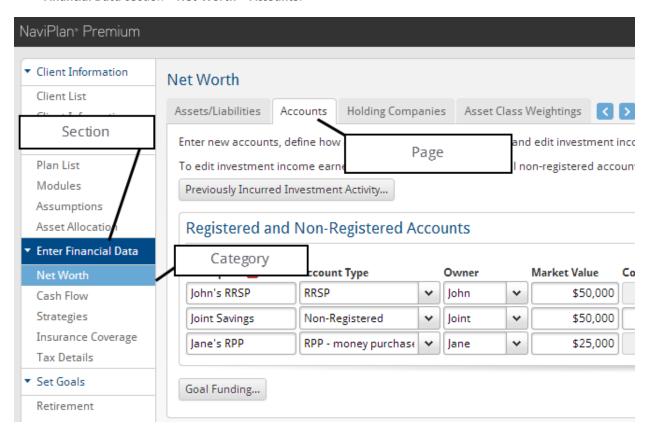
NaviPlan user guides are organized by the tasks you can accomplish in each level. If you are a new NaviPlan user, start with the *Introduction* user guide.

User manual	Tasks covered			
Introduction	<ul> <li>Setting up user preferences.</li> <li>Creating and managing client engagements.</li> <li>Determining which assessment or plan level to select.</li> <li>Using NaviPlan workflow.</li> </ul>			
Calculators	<ul> <li>Using calculators to model specific aspects of your clients' finances.</li> </ul>			
Forecaster Assessment	<ul><li>Quickly assessing your clients' current financial situation.</li><li>Entering account and annuity information.</li></ul>			
Asset Allocation Assessment	Determining your clients' investor profile.			
Level 1 and Level 2 Plans: Entering client data and goals	<ul> <li>Entering financial planning assumptions.</li> <li>Entering detailed net worth, cash flow, and insurance information.</li> <li>Adding holdings to accounts and annuities.</li> <li>Entering saving and redemption strategies.</li> <li>Entering client goals.</li> <li>Generating client reports.</li> </ul>			
Level 1 and Level 2 Plans: Analyzing client goals	<ul> <li>Analyzing your clients' goals using Scenario Manager.</li> <li>Conducting detailed cash flow and net worth analyses.</li> <li>Generating Monte Carlo simulations.</li> <li>Creating goal scenarios.</li> <li>Generating client reports.</li> </ul>			

## Conventions

This user guide uses the following conventions.

- The names of items on the screen are bolded and italicized. For example, the *Clients* page opens.
- The names of items that you must select, click, or enter appear in bold. For example, select **Recommended**, and then click **OK**.
- To help you navigate through the application, locations are separated by en dashes (–). For example, *Enter*Financial Data section Net Worth Accounts.



Enter Financial Data section – Net Worth category – Accounts page

To help you use this guide, please note the following abbreviations and graphics:

- AA Refers to the Asset Allocation Assessment.
- FA Refers to the Forecaster Assessment.
- Level 1 Indicates that the step or paragraph applies to Level 1 Plans only.
- Level 2 Indicates that the step or paragraph applies to Level 2 Plans only.
- A. Tax Indicates that the step or paragraph only applies when you are using the Average Tax method.
- D. Tax Indicates that the step or paragraph only applies when you are using the Detailed Tax method.

## NaviPlan Resources

Advicent provides several resources to help you use NaviPlan. The following table shows some of the resources available and where to find them.

Advicent resource	Description and location			
Help	The quickest way to get information about any item within NaviPlan is to use the application Help. To access Help, select <b>NaviPlan Help</b> from the <i>Help</i> & <i>Resources</i> menu. Help includes a glossary of terms.			
Functional Documents	Functional documents explain NaviPlan functionality, underlying assumptions, and results calculations. You can access functional documents on specific topics on the related page in the <a href="NaviPlan Learning Centre">NaviPlan Learning Centre</a> , or a list of all available functional documents on the <a href="Functional Documents">Functional Documents</a> page.			
Quick Reference Guides (QRGs)	Quick Reference Guides are designed to get you started with a particular workflow in NaviPlan. You can access QRGs on specific topics on the related page in the NaviPlan Learning Centre, or a list of all available QRGs on the Quick Reference Guides page.			
User Guides	You can also access other user guides in this series . You can access user guides on the <i>User Guides</i> page in the <u>NaviPlan Learning Centre</u> .			
Training Videos	Training videos are designed to give you an overview of completing a specific task in NaviPlan. You can access videos on specific topics on the related page in the <a href="NaviPlan Learning Centre">NaviPlan Learning Centre</a> , or a list of all available functional documents on the <a href="Videos">Videos</a> page.			
Take Action™ Webinars	The Take Action™ webinar series helps you get the best return on your investment in NaviPlan by showing you how to apply the software to real world situations . You can access webinars on specific topics on the related page in the NaviPlan Learning Centre, or a list of all available functional documents on the Take Action Webinars page.			

## Partner Support

Contact us by telephone at

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(Monday-Thursday, 7:30 a.m.-6 p.m. central time)

(Friday, 7:30 a.m.-5:00p.m. central time)

Contact us by email at

support@advicentsolutions.com

# Chapter 2: Entering plan assumptions

You must enter your clients' financial information into NaviPlan and set your plan assumptions before you can analyze the information and make recommendations.

**Note:** This guide assumes that you have already used NaviPlan to create a client file and to open a Level 1 or Level 2 Plan. For information about creating and managing client files, see the NaviPlan User Manual: Introduction.

NaviPlan bases its calculations on specific assumptions you define.

### In this chapter:

Entering general assumptions	6
Changing economic factors	6
Setting annual account fees	7
Setting milestones (Level 1)	7
Setting milestones (Level 2)	8
Entering income tax rate assumptions (Average Tax method)	9
Entering tax credits and deductions (Level 2, Detailed Tax method)	10
Entering historical data	11
Entering registered plan contribution data (Level 1)	11
Entering registered plan contribution data (Level 2)	13
Selecting a portfolio balancing method	15
Setting asset allocation assumptions	16
Overview of predefined Asset Allocation	16
Overview of User-Defined Asset Allocation	22

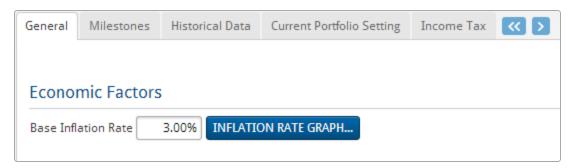
## Entering general assumptions

The *Plan Management – Assumptions – General* page varies depending on the plan level and the income tax method selected for the plan.

## Changing economic factors

To change basic economic factors, such as the inflation rate, follow these steps:

1. Go to the *Plan Management – Assumptions – General* page.



Plan Management section – Assumptions category – General page (Level 2 Plan, Detailed Tax method)

- 2. Under *Economic Factors*, enter the base inflation rate.
- 3. To view a graph of historical inflation rates from 1914 to 201, click Inflation Rate Graph.
- 4. To focus on more recent data, under *Select A Graph To View*, click the **1914–2013** and **2003–2013** links. To return to the *General* page, click *Close*.

## Setting annual account fees

To change the annual account fee and frequency, follow these steps:

1. Go to the *Plan Management – Assumptions – General* page.



Plan Management section – Assumptions category – General page

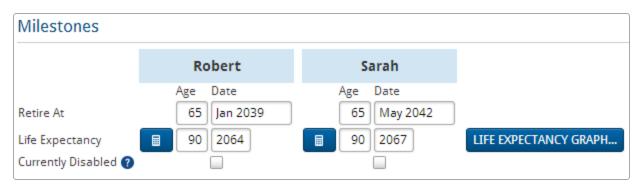
- 2. Under *Annual Account Fees*, in the *Annual Account Fee* field, enter the annual account fee, as a percentage of the account's market value.
- 3. From the *Frequency* menu, select how often the account fee will be calculated.
- 4. D. Tax To claim annual account fees as a tax-deductible expense, select the Tax Deductible option.

**Note:** To clear any changes and revert to the defaults entered on the *User Preferences - Plan Settings* dialog box – *General* tab, click the **Reset to Defaults** button.

## Setting milestones (Level 1)

To enter the clients' retirement dates and life expectancies, follow these steps:

1. Go to the *Plan Management – Assumptions – Milestones* page.



Plan Management section – Assumptions category – Milestones page (Level 1 Plan)

- 2. In the *Retire At* fields, enter the age(s) or date(s) when the clients will retire.
- 3. In the *Life Expectancy* fields, enter the clients' life expectancies.

Note: To populate the life expectancy fields using actuarial data, click the life expectancy calculator next to the field.

To view the Life Expectancy Graph, click Life Expectancy Graph.

## Setting milestones (Level 2)

On the *Milestones* page, you can set the retirement dates and life expectancies that will be used in the plan.

To set milestones, follow these steps:

1. Go to the *Plan Management – Assumptions – Milestones* page.

## Milestones



Plan Management section – Assumptions category – Milestones page (Level 2 Plan, Detailed Tax method)

- 2. In the *Retire At* fields, enter the age(s) or date(s) when the clients will retire.
- 3. In the *Life Expectancy* fields, enter the clients' life expectancies.
- 4. D. Tax To indicate that a client is already disabled, select the **Currently Disabled** option for that client. This sets the disability status percentages for incomes and expenses to 100%. NaviPlan assumes that incomes and expenses entered on the **Cash Flow** page already take the disability into account.

**Note**: To populate the life expectancy fields using actuarial data, click the life expectancy calculator next to the field.

To view the Life Expectancy Graph, click Life Expectancy Graph.

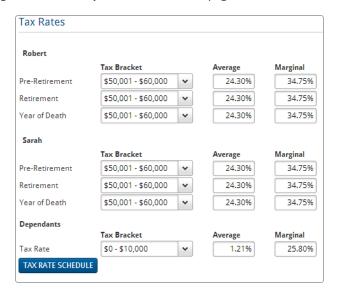
## Entering income tax rate assumptions (Average Tax method)

Using the Average Tax method, you can specify the client's and co-client's income tax brackets before and during retirement, and define the tax rate for dependants.

In a Level 2 Plan, you can also specify an income bracket during the **Year of Death** time period. This rate is universally applied at the death of both the client and co-client.

To enter income tax rate assumptions in a plan, follow these steps:

1. Go to the *Plan Management – Assumptions – Income Tax* page.



Plan Management section – Assumptions category – Income Tax page (Level 2 Plan, Average Tax method)

**Note:** The above figure shows how the *Income Tax* page appears for clients with the *Married* tax status. The page appears differently for clients with other tax statuses.

- 2. Under *Tax Rates*, set income tax rates for the different time periods for the clients and their dependants.
  - NaviPlan automatically calculates tax rates for the defined income. You can override the calculated tax rates by entering the desired rates into the appropriate fields.
  - If any of the tax rates are overridden, a note appears on the page and an arrow appears beside each edited tax rate.
  - By default, NaviPlan assumes that the clients' province of residence also applies for tax purposes. To set a tax rate schedule for another province, click Tax Rate Schedule and select the province.
- 3. If the client intends to become a resident of a different provice once they retire, select **Override** under **Future** Province **of Residence**.
  - Select the Province in which the clients will reside.
  - If applicable, change the *Average Tax Rate* for the client and co-client.
- 4. Under *Tax Options*, if the clients have agreed to split their pension income for tax purposes, select the **Joint Election to Split Pension Income** option.

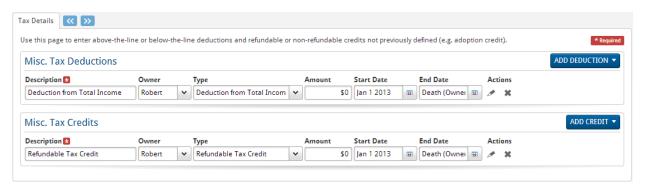
## Entering tax credits and deductions (Level 2, Detailed Tax method)

NaviPlan automatically calculates many tax credits and deductions based on the information you enter in client files and plans. You can enter any applicable credits or deductions that are not automatically calculated by NaviPlan on the *Enter Financial Data – Tax Details* page. The clients' cash flow funds these transactions.

Alternative minimum tax carryover credits, RRSP, TFSA, and RESP contributions, as well as capital loss carryovers are entered in the *Plan Management – Assumptions – Historical Data* page. To avoid entering tax credits or deductions more than once, review the income tax reports available from the *Quick Actions – Reports* menu.

To enter tax deductions, follow these steps:

1. Go to the Enter Financial Data – Tax Details page.



Enter Financial Data section - Tax Details category - Tax Details page (Level 2 Plan)

- To enter a deduction, click Add Deduction, and then select either Deduction from Total Income or Deduction from Net Income.
- 3. To enter additional details, click ...

To enter a tax credit, follow these steps:

- 1. Go to the *Enter Financial Data* section *Tax Details* category *Tax Details* page.
- 2. Click Add Credit, and then select either Refundable Credit or Non-Refundable Credit.
- 3. Enter the details for the credit. To enter additional details, click ...

## Entering historical data

The *Plan Management – Assumptions – Historical Data* page varies depending on the plan level and the income tax method selected for the plan.

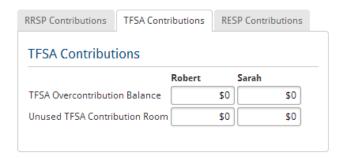
## Entering registered plan contribution data (Level 1)

1. Go to the *Plan Management – Assumptions – Historical Data* page.



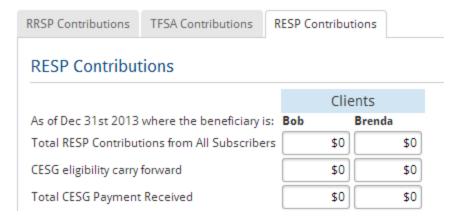
Plan Management section – Assumptions category – Historical Data page – RRSP Contributions tab (Level 1 Plan, Detailed Tax method)

- 2. Under RRSP Contributions, enter RRSP contribution information for the applicable family member(s).
- 3. D. Tax Under *Home Buyers' Plan RRSP Repayments*, enter the outstanding RRSP balance used for the purchase of a house in the *HBP Balance Owing* field. If the value is left at \$0, NaviPlan will assume that no Home Buyers' Plan RRSP repayment is necessary. Enter the number of years remaining for repayment in the *Years Left to Repay* field. Enter the year in which the repayments are to begin.
- 4. Go to the **TFSA Contributions** tab and enter TFSA contribution information for the applicable family member(s).



 $Plan\ Management\ section - Assumptions\ category\ -\ Historical\ Data\ page\ -\ TFSA\ Contributions\ tab\ (Level\ 1\ Plan,\ Detailed\ Tax\ method)$ 

5. Go to **RESP Contributions** and enter RESP contribution information for the applicable family member(s). Net incomes must be entered for CESG purposes.



Plan Management section – Assumptions category – Historical Data page – RESP Contributions tab (Level 1 Plan, Detailed Tax method)

## Entering registered plan contribution data (Level 2)

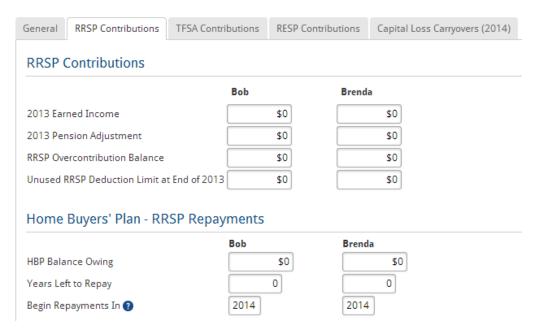
To enter your clients' historical registered plan data, follow these steps:

- 1. Go to the *Plan Management Assumptions Historical Data* page.
- 2. Go to the *General* tab and enter the carryover alternative minimum tax (AMT) amount that can be used this year, and that has not been used in a previous year.



Plan Management section – Assumptions category – Historical Data page – General tab (Level 2 Plan, Detailed Tax method)

- 3. On the RRSP Contributions tab, enter RRSP contribution information for the applicable family member(s).
- 4. Under *Home Buyers' Plan RRSP Repayments*, enter the outstanding RRSP balance used for the purchase of a house in the *HBP Balance Owing* field. If the value is left at \$0, NaviPlan will assume that no Home Buyers' Plan RRSP repayment is necessary. Enter the number of years remaining for repayment in the *Years Left to Repay* field. Enter the year in which the repayments are to begin.



 $Plan\ Management\ section\ - Assumptions\ category\ -\ Historical\ Data\ page\ -\ RRSP\ Contributions\ tab\ (Level\ 2\ Plan,\ Detailed\ Tax\ method)$ 

5. On the TFSA Contributions tab, enter TFSA contribution information for the applicable family member(s).



Plan Management section – Assumptions category – Historical Data page – TFSA contributions tab (Level 2 Plan, Detailed Tax method)

6. On the *RESP Contributions* tab, enter RESP contribution information for the applicable family member(s). Net incomes must be entered for CESG purposes.



Plan Management section – Assumptions category – Historical Data page – RESP Contributions tab (Level 2 Plan, Detailed Tax method)

- 7. On the *Capital Loss Carryovers* tab, enter the unapplied net capital loss for the applicable time periods and for the applicable family member(s).
- Enter the Year 2000 Inclusion Rate (IR). The Applied Net Capital Loss fields will populate automatically.

## Capital Loss Carryovers (2014)

		Bob		Brenda		
	Unapplied Net Capital Loss	Adjustment Factor	Applied Net Capital Loss	Unapplied Net Capital Loss	Adjustment Factor	Applied Net Capital Loss
Before May 23, 1985	\$0	1	\$0	\$0	1	\$1
After May 22, 1985 and before 1988	\$0	1	\$0	\$0	1	\$1
n 1988 and 1989	\$0	3/4	\$0	\$0	3/4	\$(
After 1989 and before 2000	\$0	2/3	\$0	\$0	2/3	\$(
n 2000	\$0	1/(2 x IR)	\$0	\$0	1/(2 x IR)	\$1
After 2000 and before 2014	\$0	1	\$0	\$0	1	\$(
otal	\$0		\$0	\$0		\$1

Plan Management section – Assumptions category – Historical Data page – Capital Loss Carryovers tab (Level 2 Plan, Detailed Tax method)

## Selecting a portfolio balancing method

In NaviPlan, you can specify how your clients' assets are to be rebalanced using one of two methods: *Current - Rebalanced* or *Current - Not Rebalanced*.

- When *Current Rebalanced* is selected, NaviPlan assumes accounts are regularly rebalanced to maintain allocation and applies the weighted average return rate to accounts that are linked to goals.
- When Current Not Rebalanced is selected, NaviPlan assumes the portfolio is never rebalanced and the weighted average return fluctuates according to market conditions as the allocation adjusts.

By default, NaviPlan uses the setting defined on the *User Preferences - Plan Settings* dialog box – *Current Portfolio Setting* tab (*Settings* menu – *Plan Settings*).

To change the portfolio balancing method for the plan, follow these steps:

1. Go to the *Plan Management – Assumptions – Current Portfolio Setting* page.

# Current Portfolio Setting Current - Rebalanced This option rebalances the accounts linked to a goal and uses the weighted average rate of return of the linked assets. Current - Not Rebalanced This option does not rebalance the accounts linked to a goal. Each account linked to a goal maintains a separate rate of return.

Plan Management section – Assumptions category – Current Portfolio Setting page

2. Do one of the following:

Select	To do this
Current - Rebalanced	Rebalance the accounts linked to a goal; a weighted average is applied to all accounts linked to the goal as per their investor profile.
Current - Not Rebalanced	Prevent accounts linked to a goal from rebalancing; accounts linked to a goal maintain a separate rate of return.

## Setting asset allocation assumptions

You can choose whether or not to use asset allocation in individual plans in NaviPlan. To use asset allocation in a plan, the *Asset Allocation* module on the *Plan Management* – *Modules* page must be selected.

There are two methods for determining your clients' ideal asset allocation in NaviPlan:

- Ibbotsonpredefined asset allocation:
  - Utilize 13 asset classes to generate a suggested portfolio based on the completed asset allocation questionnaire.
  - Automatic quarterly database updates to ensure investment accuracy.
- User-defined asset allocation:
  - Enter your own user-defined asset classes and weightings.
  - o Data must be manually updated to reflect market fluctuations.

**Important!** The methods available to you are based on the licence agreement arranged by your organization.

## Overview of predefined Asset Allocation

#### Viewing predefined asset allocation assumptions

There are two aspects to predefined asset allocation in NaviPlan.

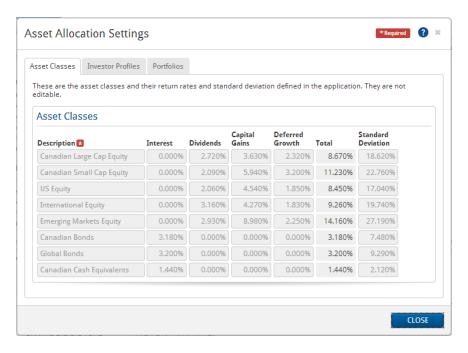
- 1. The asset allocation questionnaire is used to determine your clients' investor profile. Once the investor profile is determined, the expected rate of return is calculated as a weighted average of the underlying asset classes recommended in the suggested asset mix.
- Then, you can compare the asset mix of your clients' existing portfolio to NaviPlan's suggested asset mix.
   You can also see the differences in expected rates of return, expected standard deviation, efficient frontier, etc., and make appropriate recommendations.

Asset allocation assumptions (asset classes, investor profiles, and model portfolios) are already set up for you. You can view, but not edit, these assumptions.

**Note:** Before you can view asset allocation assumptions for the plan, you must complete the questionnaire (*Plan Management – Asset Allocation – Questionnaire* page).

To view asset allocation assumptions for the plan, follow these steps:

- 1. Go to the *Plan Management Asset Allocation Profile* page.
- 2. On the Profile page, click Settings.



Asset Allocation Settings dialog box – Asset Classes tab

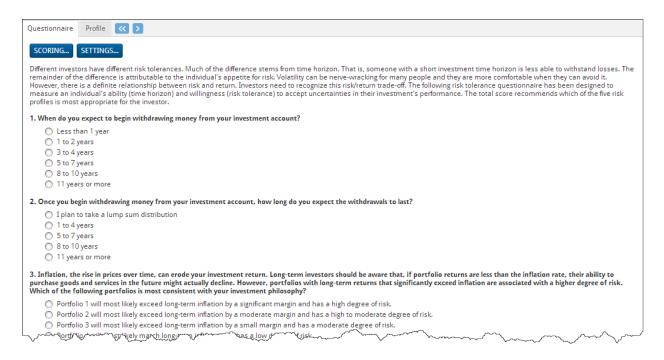
#### Determining the clients' investor profile

When using NaviPlan with predefined asset allocation, a questionnaire is used to determine your clients' investor profile. NaviPlan suggests an asset mix appropriate for clients with that profile. This suggested asset mix is used as an asset allocation target (a model to achieve) throughout the plan.

If you do not agree with the investor profile determined by the questionnaire results, you can select an investor profile manually, but you still must fill out the questionnaire first. You can also modify the suggested asset mix.

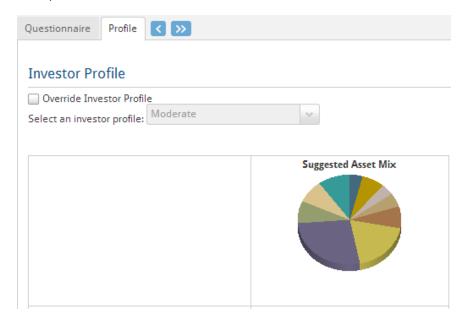
To determine the clients' investor profile, follow these steps:

- 1. Go to the *Plan Management* section *Asset Allocation* category *Questionnaire* page.
- 2. Enter your clients' responses to all the questions.



Plan Management section – Asset Allocation category – Questionnaire page

- 3. To view the asset allocation risk scores for the investor profile, click **Scoring**. NaviPlan shows the time horizon and investor profile that it has calculated.
- 4. Go to the *Profile* page. NaviPlan displays the investor profile and suggested asset mix based on the responses to the questionnaire.



Plan Management section – Asset Allocation category – Profile page

5. To override the default profile, select the **Override Investor Profile** option, and then select a different investor profile from the menu.

6. You can modify the asset mix in the proposed portfolio by clicking *Customize Asset Mix*, and then selecting either the *Weightings* option or the *Optimize* option. Select the *Weightings* option to manually adjust the asset class weightings of the portfolio. Select the *Optimize* option if you want to generate a new portfolio based on an efficient frontier graph.

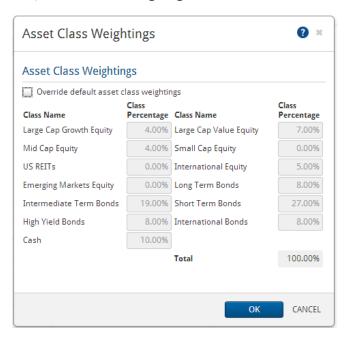
#### **Editing Asset Class Weightings**

The Weightings option is only available on the Profile page.

**Note:** If you do not have the user permission to override the asset class weightings, this option is not available.

To edit asset class weightings, follow these steps:

- 1. If applicable, scroll to the bottom of the *Profile* page.
- 2. Click Customize Asset Mix, and then select Weightings.



Asset Class Weightings dialog box

- 3. Select the **Override default asset class weightings** option, and then enter the desired weightings. The total must equal 100%.
- 4. Click OK.

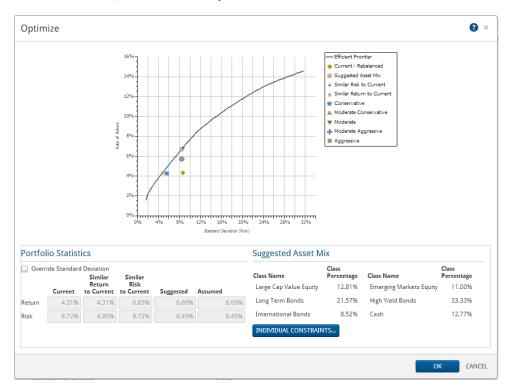
To revert to the original asset class weightings, click **Customize Asset Mix**, and then select **Revert to Defaults**.

## Using the Optimize calculation

The *Optimize* option is only available on the *Profile* page.

To constrain the recommended asset classes, but still generate an optimal recommended asset mix, follow these steps:

- 1. If applicable, scroll to the bottom of the *Profile* page.
- 2. Click Customize Asset Mix, and then select Optimize.



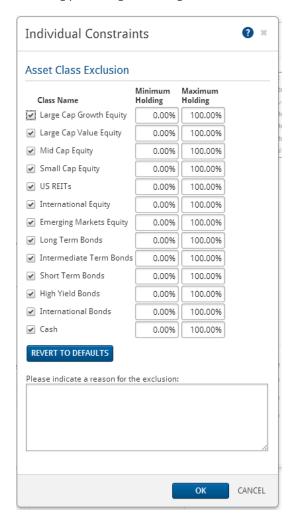
## Optimize dialog box

- The Optimize dialog box displays the Efficient Frontier graph, also known as the Mean Variance Optimization graph. Mean variance optimization is the process of identifying portfolios with the maximum expected return for a given level of risk.
- The vertical axis plots overall return rates, and the horizontal axis plots standard deviation. The solid line in the graph represents the efficient frontier, which is the set of portfolios that provides the highest expected returns for their respective risk levels.
- The inputs for mean variance optimization are return rates, standard deviation, and the correlation coefficients of returns for each pair of asset classes. The graph also accounts for any constraints applied in the *Individual Constraints* dialog box.
- 3. To override the standard deviation, follow these steps:
  - a. Under *Portfolio Statistics*, select the *Override Standard Deviation* option to manually enter a new standard deviation. Under *Suggested*, the *Risk* field becomes editable.
  - b. Enter the standard deviation in the *Risk* field. Once a new standard deviation is entered, the graph updates to show the manually entered standard deviation.

**Note:** Clicking a point on the *Efficient Frontier* line shows the return rate and standard deviation of that point. Double-clicking at a certain point on the line of the *Efficient Frontier* graph selects that point as the new suggested asset mix. (Or, you can click on the line, which brings up a balloon message, and then press the ENTER key.)

Use this process as an alternative to overriding the standard deviation manually.

- 4. When generating an efficient frontier, by default NaviPlan does not restrict the asset classes or the holding percentages within each asset class. To override these defaults, follow these steps:
  - a. Click **Individual Constraints**. In the dialog box that opens, you can set the minimum or maximum holding percentage for a single asset class.



Individual Constraints dialog box

- b. Enter the minimum and maximum holding constraints for each asset class.
- c. To exclude an asset class, clear the associated option.
- d. To return all overridden asset class weightings to the initial recommended asset class weightings, click **Revert to Defaults**.
- e. If necessary, enter any additional comments or details.
- f. Click **OK** to close the *Individual Constraints* dialog box. NaviPlan applies the constraints to the plan, and the *Efficient Frontier* graph updates.
- 5. Click **OK** to close the **Optimize** dialog box. The **Suggested Asset Mix** graph on the **Profile** page updates to display the optimization.

#### Overview of User-Defined Asset Allocation

There are two aspects to user-defined asset allocation in NaviPlan:

- 1. NaviPlan uses the return rates assigned to asset classes and the asset class weightings assigned to individual assets to calculate return rates for individual assets.
- 2. NaviPlan compares the mix of asset classes in your clients' current portfolios (the assets your clients actually own), with hypothetical asset mixes suited to your clients' investor profiles. The comparison is designed to demonstrate how the current portfolios can be changed to make it more likely that the clients will achieve their financial goals. Throughout NaviPlan, these hypothetical asset mixes are referred to as suggested asset mixes, proposed portfolios, and model portfolios.

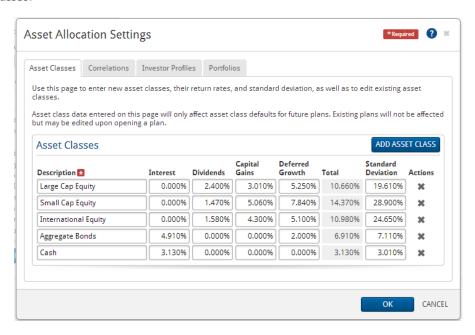
#### Setting up user-defined asset allocation

Using NaviPlan's asset allocation, you can override any asset allocation defaults set in the **Asset Allocation Settings** dialog box (**User Preferences** menu – **Asset Allocation Settings**) for an individual plan.

You can also select different model portfolios (suggested asset mixes) for individual goals within a plan. Since time horizon and risk tolerance are major components of asset allocation, goals with different time horizons or objectives may require different investment profiles. For example, the clients' retirement goal might not begin for 20 years or more, but they may have education goals for their children starting in five years.

To set asset allocation assumptions for an individual plan, follow these steps:

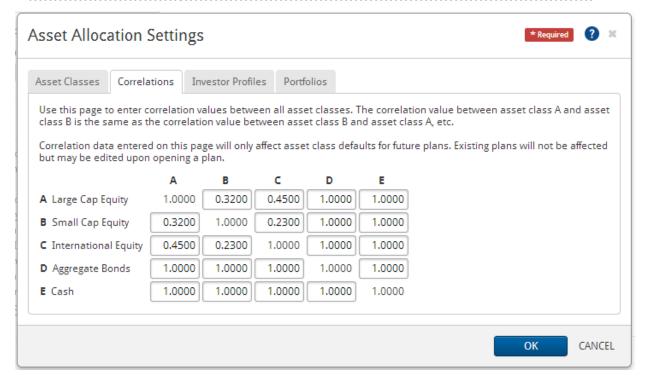
- 1. Go to the *Plan Management* section *Asset Allocation* category *Profile* page.
- Click Settings. Any default asset classes that were entered on the Asset Allocation Settings dialog box –
   Asset Classes tab (accessed from the Settings menu Asset Allocation Settings option) appear under
   Asset Classes.



Asset Allocation Settings dialog box – Asset Classes tab

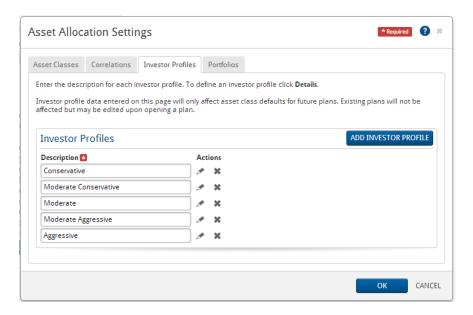
- 3. Under Asset Classes, click Add Asset Class for each asset class you want to add to the plan.
- 4. For each asset class, enter a unique description such as *Cash* or *Bonds*, and then define the return rates and standard deviation values that apply.
- 5. Once you have made the required changes, go to the **Correlations** tab. Correlation measures how much you can expect your clients' investments to change in price relative to each other. Correlation works in the following manner:

Correlation value	Historical relationship of the two asset classes
1.0	The two assets move in exactly the same direction.
-1.0	The two assets move in exactly the opposite direction.
0.0	The two assets have no relationship.



Asset Allocation Settings dialog box – Correlations tab

- 6. To change the correlation between two asset classes, enter the new correlation value at the intersection of a row and column for the two asset classes.
- Go to the *Investor Profiles* tab. The investor profiles entered on the *Asset Allocation Settings* dialog box –
   *Investor Profiles* tab (accessed from the *User Preferences* menu *Asset Allocation Settings*) appear
   under *Investor Profiles*.



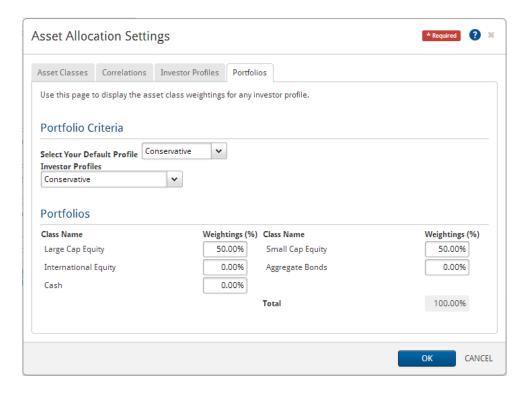
Asset Allocation Settings dialog box – Investor Profiles tab

- 8. Investor profiles should be added from lowest to highest risk tolerance.
- 9. Enter a name such as *Conservative*, and then click **Details**.



Investor Profile Details dialog box

- 10. Enter the details of the new profile, and then click **OK**.
- 11. Go to the **Portfolios** tab. On this tab you can edit the composition of the investor profiles you created on the *Investor Profiles* tab.



Asset Allocation Settings dialog box - Portfolios tab

- 12. Under *Portfolio Criteria*, select the investor profile you want to change, and then under *Portfolio*, enter the asset class percentages for this profile.
- 13. To revert to the default asset mix values entered on the *Asset Allocation Settings* dialog box *Portfolios* tab (accessed from the *User Preferences* menu *Asset Allocation Settings*), click Reset Asset Allocation. If no default values exist, clicking this button deletes what you have entered without replacing it.

## Determining the clients' investor profile with user-defined asset allocation

The purpose of selecting an investor profile is to identify the model portfolio (suggested asset mix) that is most appropriate for your clients.

To select a proposed portfolio, follow these steps:

1. Go to the *Plan Management* section – *Asset Allocation* category – *Profile* page.



Plan Management section – Asset Allocation category – Profile page

2. A default investor profile may appear. To change the displayed investor profile, select another profile from the menu.

If you select *Current - Rebalanced* or *Current - Not Rebalanced*, the *Suggested Asset Mix* graph displays a proportional breakdown of all the clients' assets in the current plan, based on whether or not the portfolio is regularly rebalanced to maintain their allocation.

# Chapter 3: Entering net worth information

This chapter explains how to enter your clients' net worth information. In a Level 1 and a Level 2 Plan, summary information can be entered for lifestyle assets, liabilities, along with simple accounts, detailed accounts with holdings.

## In this chapter:

Entering lifestyle assets	29
Entering liabilities	31
Entering fixed-rate mortgages	32
Entering variable rate mortgages	33
Entering accounts	34
Creating accounts	34
Entering holdings	35
Entering a hold on a holding within an account	36
Entering savings strategies for accounts	36
Setting up a redemption strategy for an account (Level 2, Detailed Tax)	37
Overriding calculated return rates for accounts	37
Setting the account fee for an account	38
Converting accounts to retirement income funds	39
Converting RRSPs or DPSPs to RRIFs	39
Setting up RPPs, LIFs, and LIRAs	39
Setting up an LRIF	41
Entering fixed income streams	42
Entering guaranteed withdrawal benefit plans	42
Entering payout options for guaranteed withdrawal benefits	43
Entering savings strategies for guaranteed withdrawal benefits	44
Entering annuities	46
Entering holding companies	50
Establishing the holding company's share structure	50
Entering holding company historical data and outstanding shareholder loans	51

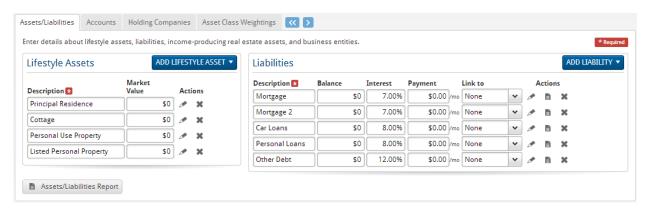
	Entering holding company investment accounts and subaccounts	. 52
	Entering other holding company assets	. 53
	Adding holding company life insurance policies	54
	Entering shareholder contributions to the holding company	. 55
	Establishing withdrawals from a holding company	55
	Defining holding company share options in the event of death	56
Defining asset class weightings		. 58
	Searching the asset classifier database	. 58
	Editing asset class weightings (Level 2)	. 59
Generating the Asset/Liabilities report		. 60
F	Funding goals	
Overriding proviously asserted investment income		62

# Entering lifestyle assets

Lifestyle assets are purchased for the owners' personal use and enjoyment, and not for the purpose of funding goals or producing income. Examples include a house, cottage, car, or boat.

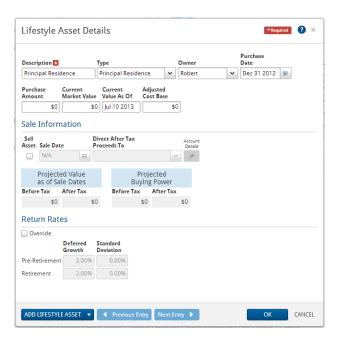
To enter lifestyle assets, follow these steps:

1. Go to the *Enter Financial Data* section – *Net Worth* category – *Assets/Liabilities* page.



Enter Financial Data section – Net Worth category – Assets/Liabilities page (Level 2 Plan, Detailed Tax method)

To add a lifestyle asset, click Add Lifestyle Asset, and then select an asset type from the menu. If applicable, enter the market value of the listed lifestyle asset. To enter additional details for the asset, click the corresponding button.



Lifestyle Asset Details dialog box (Level 2 Plan)

NaviPlan estimates the before- and after-tax values of the asset on the sale date, as well as the buying power of those values (in today's dollars).

To enter details regarding asset return rates, click the **Return Rates** link.

- If you do not want to use the default return rates and standard deviations associated with the asset, under *Return Rates*, select the *Override* option, and then make your changes
- If you do not want to use the default return rates and standard deviations associated with the asset, under Return Rates, select the Override option, and then make your changes

From the Lifestyle Asset Details dialog box, you can

- Create a new lifestyle asset by clicking Add Lifestyle Asset, and selecting an option from the menu. New
  lifestyle assets appear on the Assets/Liabilities page under Lifestyle Assets.
- View or edit another lifestyle asset by clicking *Next Entry* or *Previous Entry*

To generate the *Assets/Liabilities* report, go to the *Assets/Liabilities* page, and then click *Assets/Liabilities* Report.

# **Entering liabilities**

You can enter many types of liabilities including mortgages, loans, credit cards, and other debts. Once entered, you can link a liability to a lifestyle asset.

To enter liabilities, follow these steps:

- 1. Go to the Enter Financial Data section Net Worth Assets/Liabilities.
- 2. To add a new liability, click **Add Liability**, and then select a liability type from the menu. The new liability item appears at the bottom of the liabilities menu.
- 3. If applicable, enter the liability's description, balance, interest rate, and payment.
- 4. If applicable, from the Link to Asset menu, select the asset that is linked to the liability.

Note: An asset can be linked to more than one liability but a liability can be linked to only one asset.

5. To enter additional details for the liability, click the corresponding button and enter the additional information.

Liability Details dialog box (Level 2 Plan)

From the *Liability Details* dialog box, you can:

- Create a new liability or a copy of an existing liability by clicking Add Liability, and then selecting an option from the menu (new liabilities appear on the Assets/Liabilities page under Liabilities).
- View or edit an existing liability by clicking Next Entry or Previous Entry.

To change the liability calculation, under *Calculation Options* select an option from the *Field to Calculate* menu, and then modify the remaining calculation details. The calculated field updates.

Note: NaviPlan does not allow the original principal to be lower than the outstanding balance.

Level 2 To exclude a liability from the disability analysis, select the **Insured for Disability** option. The liability will be paid in full from disability insurance proceeds.

Level 2 To indicate that the unpaid loan balance will be transferred to the survivor, select **Transfer to survivor** from the **Payoff Options at Death** menu.

OR

To indicate that the liability will be paid from the clients' estate, select **Payoff at first death (from estate)** from the **Payoff Options at Death** menu.

OR

To model loans that are forgivable at death (for example, some student loans), select **Insured for life** from the **Payoff Options at Death** menu. This excludes the loan balance from the insurance analysis, as well as from estate planning cash flow calculations.

To view the liability amortization schedule report for a liability, on the *Assets/Liabilities* page, click **Report** beside the specific liability.

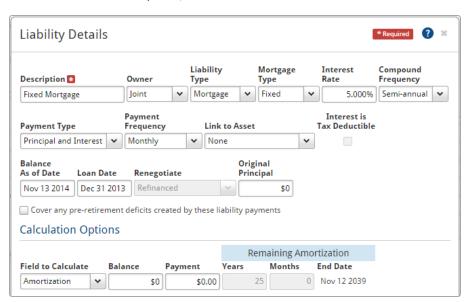
To generate the Assets/Liabilities report, click Assets/Liabilities Report on the Assets/Liabilities page.

### Entering fixed-rate mortgages

Mortgages can be entered in NaviPlan with either fixed interest rates or variable interest rate periods.

To enter a fixed-rate mortgage, follow these steps:

- 1. Go to the Enter Financial Data section Net Worth Assets/Liabilities.
- 2. Click Add Liability, and then select Fixed Mortgage from the menu.
- 3. Click next to the new fixed mortgage.
- 4. Enter a *Description* for the mortgage.
- 5. Select the name of the **Owner** who has taken out the mortgage.
- 6. Enter the *Interest Rate* and the *Compound Frequency*.
- 7. Select the *Payment Type* and *Payment Frequency*, as well as the asset to which the mortgage is linked.
- 8. If applicable, select the *Interest is Tax Deductible* option.
- 9. Enter the Balance As of Date, Loan Date, and the Original Principal amount.
- 10. If applicable, select the Cover any pre-retirement deficits created by these liability payments option.
- 11. Under Calculation Options, select a Field to Calculate:
  - a. Amortization: Enter the Balance and the Payment; NaviPlan determines the number of Years and Months remaining.
  - b. **Payment**: Enter the **Balance** and the number of **Years** and **Months** remaining; NaviPlan determines the **Payment** amount.
  - c. **Balance**: Enter the **Payment** amount and the number of **Years** and **Months** remaining; NaviPlan determines the remaining **Balance**.
- 12. When you are satisfied with these options, click **OK**.



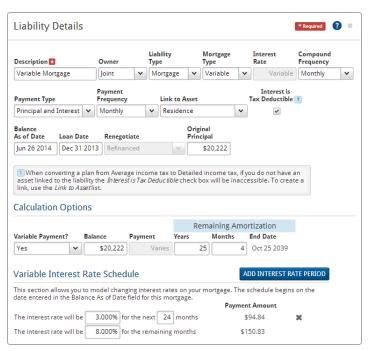
Liability Details dialog box for a Fixed-Rate Mortgage (Level 2 Plan)

### Entering variable rate mortgages

Mortgages can be entered in NaviPlan with either fixed interest rates or variable interest rate periods.

To enter a variable rate mortgage, follow these steps:

- 1. Go to the Enter Financial Data section Net Worth Assets/Liabilities.
- 2. Click Add Liability, and then select Variable Mortgage from the menu.
- 3. Click next to the new variable mortgage.
- 4. Enter a *Description* for the mortgage.
- 5. Select the name of the *Owner* who has taken out the mortgage.
- 6. Select Mortgage from the Liability Type menu and Variable from the Mortgage Type menu.
- 7. Select the *Compound Frequency*, *Payment Type*, and *Payment Frequency*, as well as the asset to which the mortgage is linked.
- 8. If applicable, select the Interest is Tax Deductible option.
- 9. Enter the Balance As of Date, Loan Date, and the Original Principal amount.
- 10. If applicable, select the **Cover any pre-retirement deficits created by these liability payment**s option.
- 11. Determine the *Remaining Amortization* for the mortgage by entering the *Years* and *Months* remaining until full repayment.
- 12. Click **Add Interest Rate Period** to enter the different interest rates and the number of months during which they apply.
- 13. When you are satisfied with these options, click  $\mathbf{OK}$ .



Liability Details dialog box for a Variable Mortgage (Level 2 Plan)

## **Entering accounts**

You can manually enter investment accounts and holdings directly into NaviPlan Level 1 or Level 2 Plans.

### Creating accounts

You can enter separate accounts for each of your clients' investment holdings, or you can group holdings together within one account. You cannot combine registered and non-registered holdings within the same account. Also, you cannot combine holdings that have different ownerships within the same account.

To enter an investment account, follow these steps:

1. Go to the *Enter Financial Data – Net Worth – Accounts* page.



Enter Financial Data section - Net Worth category - Accounts page

Under Registered and Non-Registered Accounts, click Add Account. NaviPlan creates a simple account without holdings.

OR

Click **Add Account**, and then select an account type from the menu. If you select *Simple Account*, NaviPlan creates an account without holdings. If you select *Investment Portfolio*, *Mutual Fund*, or *Cash Account*, NaviPlan creates an account with holdings and the *Account Details* dialog box opens.

- 3. Enter a unique Description, such as name or account number to identify this account/holding.
- From the Account Type menu, select the tax category of the account (for example, Non-Registered or RRSP).
- 5. Select the *Owner* of the account.
- 6. Enter the current *Market Value* of the account. If the account is a non-registered, simple account complete the *Cost Base* field.

OR

If the account is a registered account with holdings, click the link under *Cost Base* to open the *Account Details* dialog box. In the *Cost Base* field, enter the amount of the after-tax contributions.

7. If the account is fully weighted in one asset class, select the class from the *Asset Class Weightings* menu.

OR

If the account is weighted in multiple asset classes, select **Manual Classification** from the **Asset Class Weightings** menu. Assign percentages to various asset classes to equal 100%, and then click **OK**.

From the *Account Details* dialog box (accessed by clicking ), you can

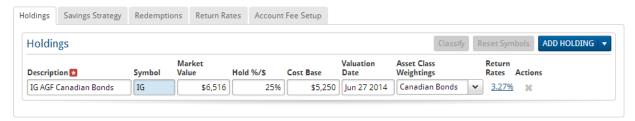
- Assign the account to a specific goal or multiple goals by making a selection from the Goal Funding menu.
- Stop a portion of an account from being included in asset reallocation by entering either the percentage or the dollar value of the amount to be excluded from reallocation in the *Hold* %/\$ field.
- Create a new account by clicking Add Account, and then selecting either an account type or Copy of
   Current; if you select Copy of Current, NaviPlan creates a copy of the existing account.
- View or edit another account by clicking **Next Entry** or **Previous Entry**.

### **Entering holdings**

To enter the holdings within an account, follow these steps:

- 1. Go to the *Enter Financial Data Net Worth Accounts* page. If no holdings exist for an account, an *Add* button appears under *Holdings*. If holdings already exist for the account, the number of holdings appears as a link.
- 2. Under *Holdings*, click **Add** (or the numbered link) for the appropriate account. If you are creating the account's first holding, the default holding *New Holding* appears.

Note: If user-defined holdings already exist, click **Add Holding** for each new holding you want to add. Or, click next to **Add Holding**, then select either **Blank Holding** or **Classified Holding**.



Account Details dialog box - Holdings tab (Level 2 Plan)

- 3. If you are using predefined asset allocation, enter the holding's *Symbol*, and then click *Classify*. NaviPlan enters the symbol's description and asset class weighting.
  - OR
  - If the holding is fully weighted in one asset class, select the class from the *Asset Class Weightings* menu. OR
  - If the holding is weighted in multiple asset classes, select **Manual Classification** from the **Asset Class Weightings** menu. Assign percentages to various asset classes to equal 100%, and then click **OK**.
- 4. To manually set the return rates for the holding, click the **Return Rates** link to open the **<holding> Return Rates** dialog box. Select **Override**, and then change the appropriate return rates and standard deviations.

## Entering a hold on a holding within an account

To stop a specific portion of a holding within an account from being included in asset reallocation, follow these steps:

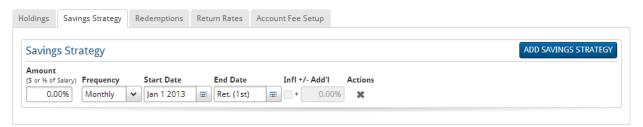
- 1. Go to the *Enter Financial Data Net Worth Accounts* page.
- 2. Click .
- 3. On the *Holdings* tab in the *Hold %/\$* field, enter either the percentage or the dollar value of the specific holding that should be excluded from asset reallocation.

### Entering savings strategies for accounts

Savings strategies can be set up either when entering an account or at a later time.

To define regular savings or contributions to an account, follow these steps:

- 1. Go to the *Enter Financial Data Net Worth Accounts* page.
- 2. Under *Registered and Non-Registered Accounts*, click for the appropriate account.
- 3. Go to the Savings Strategy tab.
- 4. Click Add Savings Strategy.



Account Details dialog box – Savings Strategy tab (showing an IRA)

- 5. Enter either the dollar amount or percentage of salary to be contributed and the frequency of the savings contribution. Ensure dollar values under 25 are entered with a dollar sign, or they are assumed to be percentages.
- 6. Enter the Start Date and End Dates of the strategy.
- 7. To index the strategy for inflation, select the **Infl** option. To index by an amount greater or less than the default inflation rate, enter a different percentage in the +/- Add'l field.

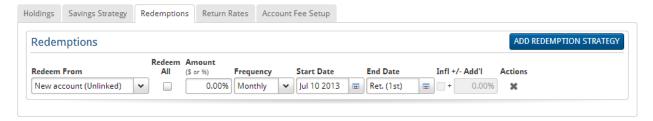
Note: The Infl option is not accessible when a percentage of salary is entered.

## Setting up a redemption strategy for an account (Level 2, Detailed Tax)

You can enter a redemption strategy for any account type to redeem an account over a period of time, or you can redeem an account in full as a lump sum.

To set up a redemption strategy, follow these steps:

- 1. Go to the *Enter Financial Data Net Worth Accounts* page.
- 2. Under *Registered and Non-Registered Accounts*, click for the appropriate account.
- 3. Go to the *Redemptions* tab.



Account Details dialog box - Redemptions tab - Redemptions section (Level 2 Plan, Detailed Tax method)

4. To redeem a portion of the account or all of the account over time, in the **Amount (\$ or %)** field, enter either the percentage of the account to redeem or an amount to redeem periodically based on the selection from the **Frequency** menu.

OR

To redeem the entire account as a lump sum, select the **Redeem All** option.

- 5. Select the *Frequency* of redemptions.
- 6. Enter the Start Date and End Dates of the redemption strategy.
  - Note: The *End Date* field is not accessible if *Redeem All* or *Lump Sum* is selected.
- 7. To index the strategy for inflation, select the **Infl** option. To index by an amount greater or less than the default inflation rate, enter a different percentage in the +/- Add'l field.
  - **Note:** The *Infl* option is not accessible when *Redeem All* or *Lump Sum* is selected or a percentage of the account is entered.
- 8. Click **OK** to save the redemption strategy.

### Overriding calculated return rates for accounts

NaviPlan calculates an overall return rate for an account based on the return rates and dollar value of the holdings in the account. You can override the return rates for any account.

To override calculated return rates for an account, follow these steps:

- 1. Go to the *Enter Financial Data Net Worth Accounts* page.
- 2. Under *Registered and Non-Registered Accounts*, click for the appropriate account.
- 3. Go to the Return Rates tab.



Account Details dialog box – Return Rates tab

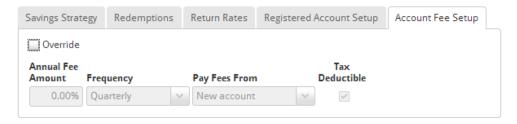
4. Select the Override option, and then revise the return rates and standard deviations.

### Setting the account fee for an account

NaviPlan allows you to set a default account fee for the client from the **Settings** menu – **Plan Settings** – **General** tab, and for a plan on the **Plan Management** section – **Assumptions** – **General**. You can also set the account fee for an individual account in the **Account Details** dialog box.

To set the account fee for an account, follow these steps:

- 1. Go to the *Enter Financial Data Net Worth Accounts* page.
- 2. Under *Registered and Non-Registered Accounts*, click for the appropriate account.
- 3. Go to the **Account Fee Setup** tab.



Account Details dialog box – Account Fee Setup tab (Detailed Tax method)

- 4. Select Override.
- 5. Adjust the account fee details as required.

Note: The Tax Deductible option is available only when using the Detailed Tax method.

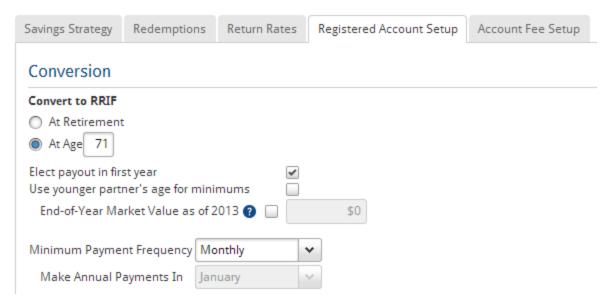
# Converting accounts to retirement income funds

You can specify the payout and conversion options for registered accounts. To set up a specific account type, see the following procedures:

### Converting RRSPs or DPSPs to RRIFs

To set up an RRSP, a DPSP, or a RRIF, follow these steps:

- 1. Go to the Enter Financial Data Net Worth Accounts page.
- 2. Under *Account List*, for the appropriate RRSP or RRIF, click ...
- 3. Go to the **Registered Account Setup** tab.



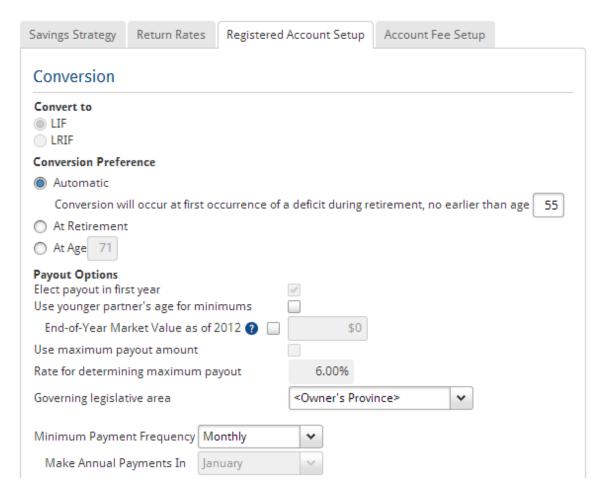
Enter Financial Data section – Net Worth category – Accounts page (showing Registered Account Setup tab for an RRSP)

- 4. If you are setting up an RRSP, under *Convert to RRIF*, select the time when the conversion to an RRIF will occur.
- 5. To use a younger age, under *General Information*, select the **Use younger partner's age for minimums** option.
- 6. If applicable, under *Annuity Information*, select **Convert to Annuity**, and then enter an interest rate.
- 7. To change the age at which to convert the annuity, enter a new age in the **At Age** field.

### Setting up RPPs, LIFs, and LIRAs

To set up a RPP, LIF, or LIRA, follow these steps:

- 1. Go to the *Enter Financial Data* section *Net Worth* category *Accounts* page.
- 2. Under *Account List*, for the appropriate account, click the button or click anywhere on that row.
- 3. Go to the **Registered Account Setup** tab.



Enter Financial Data section – Net Worth category – Accounts page (showing Registered Account Setup tab for an RPP)

- 4. If you are not entering a LIF, under *Conversion Preference*, select one of the following:
  - Convert to LIF The account will convert to a LIF at the age you specify
  - Convert to LRIF The account will convert to a LRIF at the age you specify

If you are converting to an LRIF, skip the remaining steps.

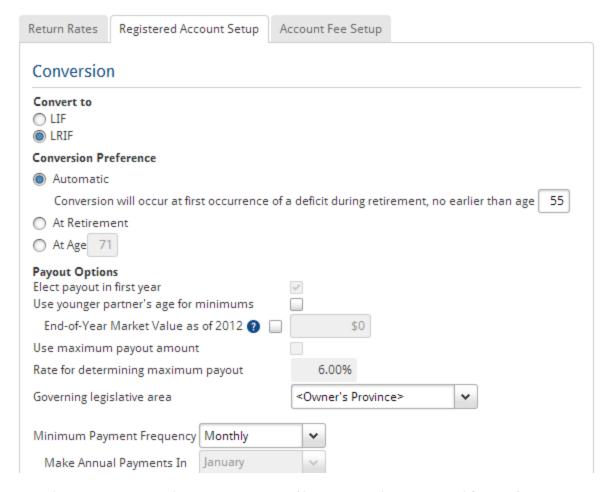
- 5. Select the age you want the conversion to occur.
- 6. To maximize the payment amount based on the maximum rate, select the **Use maximum payment amount** option.
- 7. Enter the interest rate that will determine the maximum rate, and then select the owner's province.
- 8. From the *Minimum Payment Frequency* menu, select the desired frequency. If *Annual* is selected, select the month in which the annual payment will be made.
- 9. If applicable, under *Annuity Information*, select **Convert to Annuity**, and then enter an interest rate in the **Annuity Return** field.
- 10. To change the age at which to convert the annuity, enter the age in the At Age field.

### Setting up an LRIF

**Note:** LRIFs are not available in all jurisdictions.

To set up a LRIF, follow these steps:

- 1. Go to the *Enter Financial Data* section *Net Worth* category *Accounts* page.
- 2. Under *Account List*, for the appropriate account, click the button or click anywhere on that row. A dialog box opens.
- 3. Go to the **Registered Account Setup** tab.



 $Financial\ Picture\ section-Net\ Worth\ category-Accounts\ page\ (showing\ Registered\ Account\ Setup\ tab\ for\ an\ LRIF)$ 

- 4. Under LRIF Historical Information, enter the LRIF details.
- 5. To maximize the LRIF payment amount, select the **Use maximize payout amount** option.

# Entering fixed income streams

You can enter annuities and guaranteed withdrawal benefits directly in NaviPlan Level 1 or Level 2 Plans.

### Entering guaranteed withdrawal benefit plans

To enter guaranteed withdrawal benefit plans, follow these steps:

1. Go to the *Enter Financial Data – Net Worth – Annuities* page.



Enter Financial Data section - Net Worth category - Annuities page

- 2. Under Guaranteed Withdrawal Benefit, click Add Guaranteed Withdrawal Benefit.
- 3. Enter a unique **Description**, then select an **Account Type** and **Owner**.
- 4. Click to open the *Guaranteed Withdrawal Benefit Details* dialog box.
- 5. Select the *Annuitant*.
  - When Joint is selected from the Annuitant menu and one client dies, the surviving client receives the payouts until their death.
- 6. Enter the annual Guarantee Fee.
- 7. To establish the *Market Value* and *Cost Basis*, go to the *Subaccounts* tab and enter the value and base of all associated holdings.

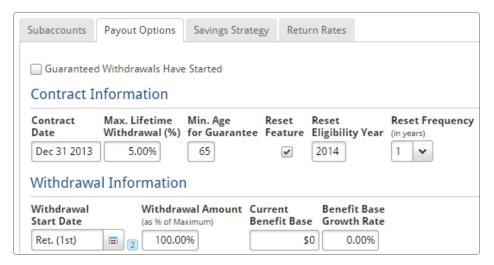


 $Enter Financial \ Data \ section - Net \ Worth \ category - Annuities \ page - Guaranteed \ With \ drawal \ Benefit \ Details - Subaccounts \ tabular \ drawal \ dr$ 

### Entering payout options for guaranteed withdrawal benefits

To specify payout options for guaranteed withdrawal benefits, follow these steps:

- 1. Go to the *Enter Financial Data Net Worth Annuities* page.
- 2. Click for the appropriate guaranteed withdrawal benefits.
- 3. Go to the *Payout Options* tab.



Guaranteed Withdrawal Benefit Details dialog box – Payout Options tab

- 4. If the payouts have started, select **Guaranteed Withdrawals Have Started**.
- 5. Under *Contract Information*, enter the *Contract Date*, the *Max. Lifetime Withdrawal* %, and the *Min.*\*Age for Guarantee the annuitant must reach before payouts can begin.
- 6. If the annuity has a reset feature, select the **Reset Feature** option. Enter the first year the reset is available under **Reset Eligibility Year**, and then set the **Reset Frequency** for subsequent years.
- 7. Under *Withdrawal Information*, enter the *Withdrawal Start Date*, the *Withdrawal Amount* as a percentage of the maximum amount, the *Current Benefit Base*, and the *Benefit Base Growth Rate*.

### Entering savings strategies for guaranteed withdrawal benefits

Savings strategies can be set up either when entering a guaranteed withdrawal benefit plan, or at a later time.

To define regular savings or contributions toward a guaranteed withdrawal benefit plan, follow these steps:

- 1. Go to the *Enter Financial Data Net Worth Annuities* page.
- 2. Under *Guaranteed Withdrawal Benefits*, click of for the appropriate plan.
- 3. Go to the **Savings Strategy** tab.
- 4. Click Add Savings Strategy.



Guaranteed Withdrawal Benefit Details dialog box – Savings Strategy tab

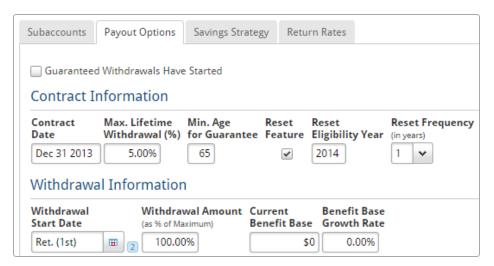
- 5. Enter either the dollar amount or percentage of income to be contributed along with the *Frequency* of the contribution.
  - Ensure dollar values under 25 are entered with a dollar sign, or they are assumed to be percentages.
  - For certain registered annuities, to have the employee contribute the maximum amount as the federal limit increases, enter max in the *Amount* field.
- 6. Enter the **Start Date** and the **End Date** of the strategy.
- 7. To index the strategy for inflation, select the **Infl** option. To index by an amount greater or less than the default inflation rate, enter a different percentage in the +/- Add'l field.

**Note:** The *Infl* option is not accessible when a percentage of salary is entered.

#### Entering payout options for guaranteed withdrawal benefits

To specify payout options for guaranteed withdrawal benefits, follow these steps:

- 1. Go to the *Enter Financial Data Net Worth Annuities* page.
- 2. Click for the appropriate guaranteed withdrawal benefits.
- 3. Go to the *Payout Options* tab.



Guaranteed Withdrawal Benefit Details dialog box – Payout Options tab

- 4. If the payouts have started, select **Guaranteed Withdrawals Have Started**.
- 5. Under *Contract Information*, enter the *Contract Date*, the *Max. Lifetime Withdrawal* %, and the *Min.*\*\*Age for Guarantee the annuitant must reach before payouts can begin.
- 6. If the annuity has a reset feature, select the **Reset Feature** option. Enter the first year the reset is available under **Reset Eligibility Year**, and then set the **Reset Frequency** for subsequent years.
- 7. Under *Withdrawal Information*, enter the *Withdrawal Start Date*, the *Withdrawal Amount* as a percentage of the maximum amount, the *Current Benefit Base*, and the *Benefit Base Growth Rate*.

#### Entering savings strategies for guaranteed withdrawal benefits

Savings strategies can be set up either when entering a guaranteed withdrawal benefit plan, or at a later time.

To define regular savings or contributions toward a guaranteed withdrawal benefit plan, follow these steps:

- 1. Go to the *Enter Financial Data Net Worth Annuities* page.
- 2. Under *Guaranteed Withdrawal Benefits*, click of for the appropriate plan.
- 3. Go to the **Savings Strategy** tab.
- 4. Click Add Savings Strategy.



Guaranteed Withdrawal Benefit Details dialog box – Savings Strategy tab

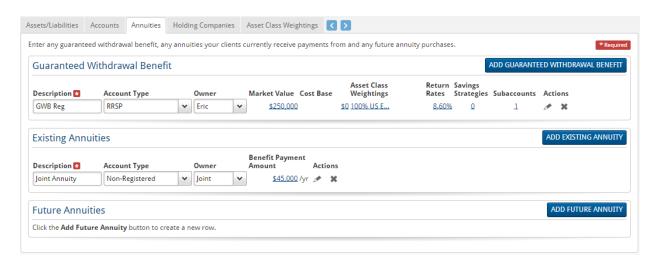
- 5. Enter either the dollar amount or percentage of income to be contributed along with the *Frequency* of the contribution.
  - Ensure dollar values under 25 are entered with a dollar sign, or they are assumed to be percentages.
  - For certain registered annuities, to have the employee contribute the maximum amount as the federal limit increases, enter max in the *Amount* field.
- 6. Enter the **Start Date** and the **End Date** of the strategy.
- 7. To index the strategy for inflation, select the **Infl** option. To index by an amount greater or less than the default inflation rate, enter a different percentage in the +/- Add'l field.

**Note:** The *Infl* option is not accessible when a percentage of salary is entered.

### **Entering annuities**

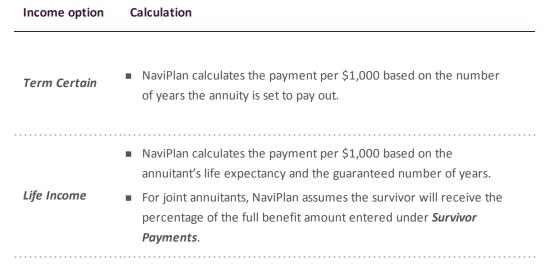
To enter an annuity, follow these steps:

1. Go to the *Enter Financial Data – Net Worth – Annuities* page.



Enter Financial Data section - Net Worth category - Annuities page

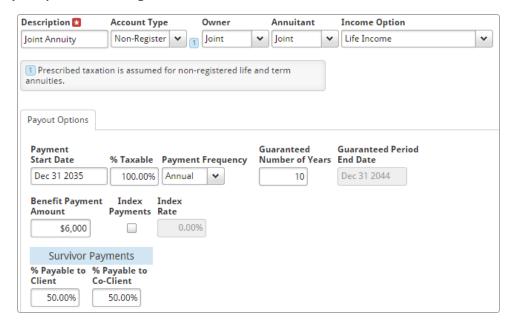
- 2. To enter an existing annuity, under Existing Annuities, click Add Existing Annuity.
- 3. To enter a planned annuity purchase in the future, under *Future Annuity Purchases*, click **Add Annuity Purchase**.
- 4. Enter a unique *Description* to identify this annuity, and then select an *Account Type* and *Owner*.
- 5. Click to open the *Annuity Details* dialog box. Select the *Annuitant*.
- 6. Select an *Income Option* (method for receiving annuity payments):



For future annuity purchases, enter the Transfer Amount, Transfer Date, and Assumed Interest Rate
(AIR).

**Note:** The *AIR* is used to determine the *Payment per \$1,000* under *Payout Options*. If the amount calculated by NaviPlan does not match the amount indicated by your clients' insurance company, adjust the *AIR* percentage until the *Payment per \$1,000* corresponds to your clients' situation.

#### Entering payout options for existing annuities



Annuity Details dialog box – Payout Options tab (showing the Life Income option)

To specify payout options for an existing annuity, follow these steps:

- 1. Go to the *Enter Financial Data Net Worth Annuities* page.
- 2. Click for the appropriate existing annuity.
- 3. Go to the **Payout Options** tab.
- 4. Enter the *Payment Start Date*, and *Payment Frequency*.
- 5. Enter one of the following based on the *Income Option* selected for the annuity:
  - For *Life Income*, enter the *Guaranteed Number of Years*.
  - For *Term Certain*, enter the *Number of Years*.
- 6. Enter the Benefit Payment Amount.
- 7. If *Life Income* is selected as the *Income Option*, enter the percentage of benefits payable to the clients under *Survivor Payments*.
- 8. If the payment amount should be indexed, select the Index Payments option and enter the Index Rate.

#### **Entering payout options for future annuity purchases**



Future Annuity Details dialog box – Payout Options tab (showing the Life Income income option)

To specify payout options for an annuity that will be purchased in the future, follow these steps:

- 1. Go to the *Enter Financial Data Net Worth Annuities* page.
- 2. Click for the appropriate future annuity.
- 3. Go to the **Payout Options** tab.
- 4. Select the Payment Frequency.
- 5. If the payment amount should be indexed, select the Index Payments option and enter the Index Rate.
- 6. NaviPlan automatically calculates the *Payment per \$1000* using the *AIR* percentage entered above. If this value does not match the amount indicated by your clients' insurance company, do the following:
  - Select Override, then adjust the *Payment per \$1000* to correspond to your clients' situation.
- 7. Enter one of the following based on the *Income Option* selected for the annuity:
  - For *Life Income*, enter the *Guaranteed Number of Years*.
  - For *Term Certain*, enter the *Number of Years*.

# Entering holding companies

NaviPlan provides a fact finder that you can use to gather the information needed to enter a holding company. To access the fact finder, go to the *Quick Actions* menu – *Fact Finders* – *Holding Companies*. It is recommended that you complete this fact finder before you begin data-entry.

Clicking the *Help* button on the *Enter Financial Data* – *Net Worth* – *Holding Companies* page will provide you with information about the following:

- Assumptions that apply to holding companies in the analysis
- Taxation of holding companies
- Notional accounts: Refundable Dividend Tax on Hand and Capital Dividend Account
- Dividend Distributions and Funding Dividend Distributions

Income from the holding company becomes part of clients' personal cash flow, however holding companies cannot be linked to goals.

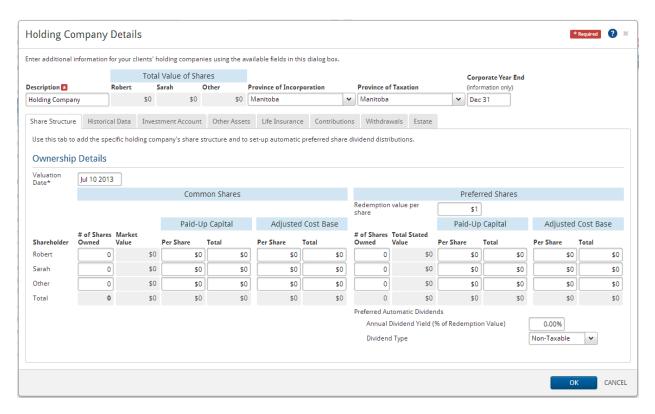
To add a holding company to a plan, follow these steps:

- 1. Go to the *Enter Financial Data* section *Net Worth* category *Holding Companies* page.
- 2. Click Add Holding Company.
- 3. Complete the required information. Note that the *Corporate Year End* field is for information purposes only. It is not used in calculations.

## Establishing the holding company's share structure

To define the common and preferred share structure of the holding company and set up automatic distributions of preferred share dividends, follow these steps:

1. In *Holding Company Details*, go to the **Share Structure** tab.



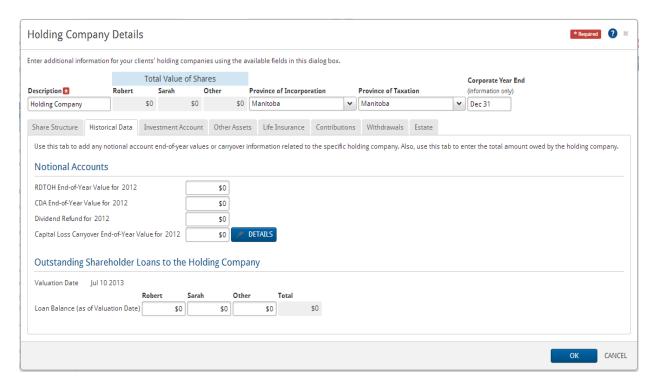
Holding Company Details dialog box - Share Structure tab

- 2. In the Valuation Date field, enter the last known date at which the market value was assessed.
- 3. Enter the number of common shares owned by each shareholder, the paid-up capital per share and total value, and the adjusted cost base per share and total value.
- 4. Under Preferred Shares, enter the Redemption value per share.
- 5. Enter the number of preferred shares owned by each shareholder, the paid-up capital per share and total value, and the adjusted cost base per share and total value.
- 6. In the *Annual Dividend Yield (% of Redemption Value)* field, enter the percentage of *Redemption value per share* to pay annually as dividends to shareholders of preferred shares.
- 7. From the *Dividend Type* menu, indicate whether the dividends are taxable or non-taxable.

### Entering holding company historical data and outstanding shareholder loans

To define the holding company's notional account and carryover details, as well as any shareholder loans to the holding company that are still outstanding, follow these steps:

1. Go to the Historical Data tab.



Holding Company Details dialog box – Historical Data tab (showing the tabs only)

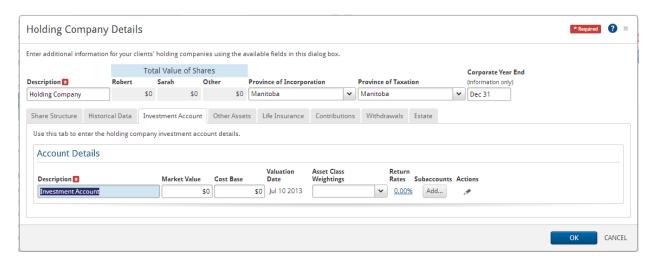
- 2. Under *Notional Accounts*, enter the previous year's end-of-year Refundable Dividend Tax On Hand (*RDTOH*).
- 3. Enter the previous year's end-of-year Capital Dividend Account (CDA) value.
- 4. Enter the previous year's Dividend Refund.
- 5. Enter the total value of the holding company's capital loss carryovers for the previous year.
- 6. To enter further carryover details, click **Details**.
- 7. Under *Outstanding Shareholder Loans to the Holding Company*, enter the *Loan Balance* for each shareholder in the associated field. The total is calculated by NaviPlan.

### Entering holding company investment accounts and subaccounts

Holding companies can have only one investment account, which is considered a non-registered portfolio.

To define the holding company's investment account, follow these steps:

1. Go to the Investment Account tab.



Holding Company Details dialog box – Investment Account tab (showing the tabs only)

2. Enter the relevant account details.

**Note:** If subaccounts have been entered in the *Investment Account Details* dialog box, the *Market Value* field and *Cost Base* field are not accessible.

- 3. Under Return Rates, click the link for the account.
- 4. To enter subaccounts, click Add under Subaccounts.

**Note:** If subaccounts already exist, the *Add* button is replaced with a link that displays the number of existing subaccounts.

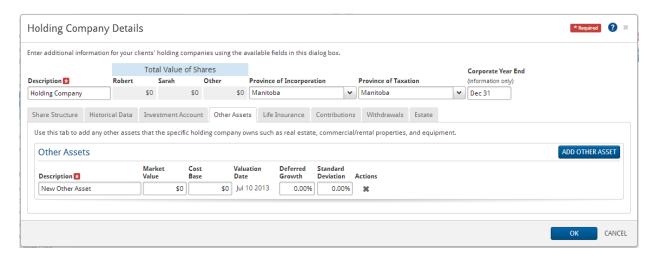
5. To enter further details, click .

### Entering other holding company assets

Holding companies can own other assets such as rental properties, vehicles, artwork, operating companies, or equipment. In NaviPlan, these assets affect the holding company's overall net worth, but do not affect its cash flow. Other assets cannot produce income or expenses, nor can they be bought or sold.

To enter other holding company assets, follow these steps:

1. Go to the Other Assets tab.



Holding Company Details dialog box - Other Assests tab

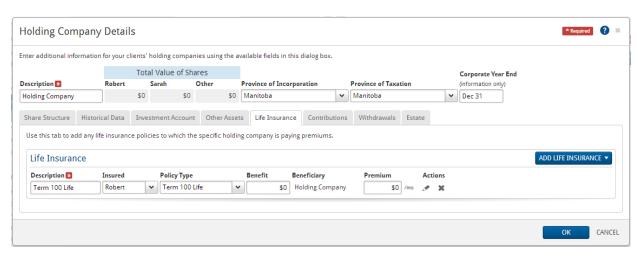
- 2. Click Add Other Asset.
- 3. In the new data-entry row that appears, enter the asset's description, market value, cost base, valuation date, deferred growth, and standard deviation.

### Adding holding company life insurance policies

Life insurance policies for which the holding company pays premiums can be entered. The holding company is considered to be the beneficiary, payer, and owner of these policies.

To enter life insurance policies paid for by the holding company, follow these steps:

1. Go to the Life Insurance tab.



Holding Company Details dialog box – Life Insurance tab

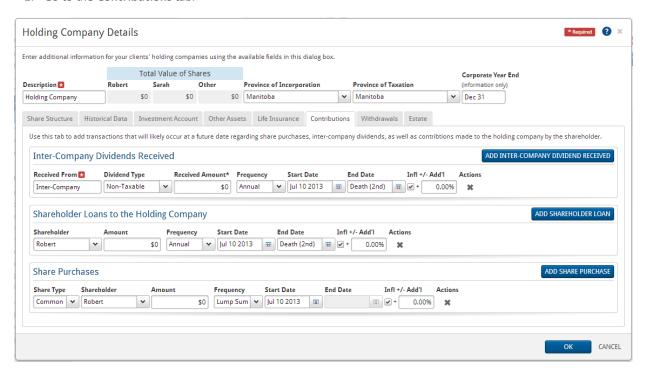
- 2. Click **Life Insurance**, and then select a policy type.
- 3. In the new data-entry row, enter the life insurance policy details.
- 4. To enter further details, click .

### Entering shareholder contributions to the holding company

On the *Contributions* tab, you can enter transactions from shareholders to the holding company. These funds will be added to the holding company's cash flow. All funds associated with a client will be removed from that client's cash flow.

To enter contributions to the holding company, follow these steps:

1. Go to the **Contributions** tab.



Holding Company Details dialog box – Contributions tab

- 2. To add an inter-company dividend, click Add Inter-Company Dividend Received.
  - To add a shareholder loan, click Add Shareholder Loan.
  - To add a share purchase, click Add Share Purchase.
- 3. Enter the details of the transaction you added. For specific field details, see the Help.

### Establishing withdrawals from a holding company

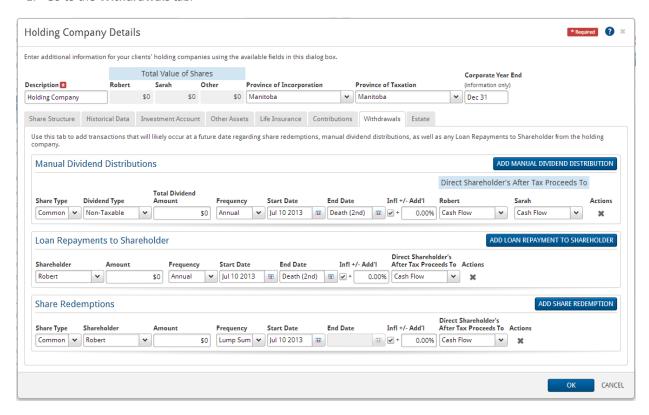
Share redemptions, manual dividend distributions, and loan repayments to the shareholder from the holding company can also be entered in NaviPlan.

These withdrawals can be used to client fund goals by directing a withdrawal's after-tax proceeds to the account funding a particular goal. Any residual amounts remaining in the account after the specific goal has been fully funded will be used to fund the retirement goal.

While holding companies provide additional goal funding options, using holding company accounts introduces another level of complexity for taxation at both the personal and corporate levels. You may wish to consider using accounts within holding companies where funds can be withdrawn on a tax-free basis, such as Capital Dividend Account (CDA) balances and shareholder loans.

To enter withdrawals from a holding company, follow these steps:

1. Go to the Withdrawals tab.

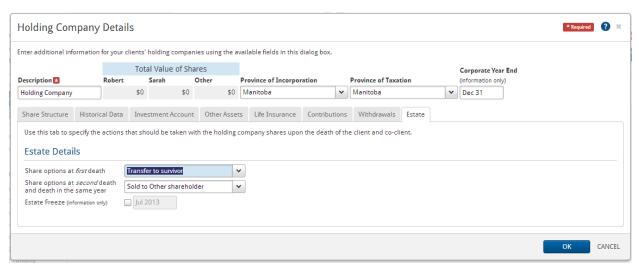


Holding Company Details dialog box – Withdrawals tab

- To add a manual dividend distribution, click Add Manual Dividend Distribution.
   To add a loan repayment to shareholder, click Add Loan Repayment to Shareholder.
   To add a share redemption, click Add Share Redemption.
- 3. Enter the details of the transaction you added. For specific field details, see the Help.

# Defining holding company share options in the event of death

1. Go to the **Estate** tab.



Holding Company Details dialog box – Estate tab

- 2. From the *Share options at first death* menu, indicate whether the shares should be purchased by the holding company, sold to the *Other* shareholder, or transferred to the surviving client.
- 3. From the *Share options at second death* and *death in the same year* menu, indicate whether shares should be purchased by the holding company or sold to the *Other* shareholder.
- 4. Use the *Estate Freeze* option and field to indicate whether an estate freeze should occur, and the month and year of the freeze.

# Defining asset class weightings

To define asset class weightings for all accounts on the *Accounts* page, do one of the following:

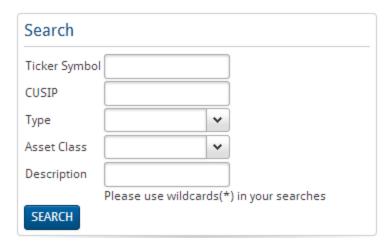
- If the asset belongs to a single asset class, select that asset class from the Asset Class Weightings menu.
- If the asset is weighted in multiple asset classes, select Manual Classification from the Asset Class Weightings menu, assign percentages to various asset classes to equal 100%, and then click OK.
- If you have the predefined Asset Allocation option and you know the symbol for the asset you are modifying, enter it in the *Symbol* field, and then click *Classify*. NaviPlan enters the description and asset class weighting for the symbol.
- If you have the predefined Asset Allocation option and you want to classify the asset but do not know the symbol of the asset you are modifying, you can search the predefined Asset Allocation database as shown in Searching the asset classifier database below.

### Searching the asset classifier database

If you have the predefined Asset Allocation option, you can search for an asset classifier to use in the asset class weightings.

To search the asset classifier database, do the following:

- 1. Go to the page or dialog box of the asset for which you want to set the asset class weightings.
- 2. From the Asset Class Weightings menu, select Search.



Asset Class Weighting Details dialog box

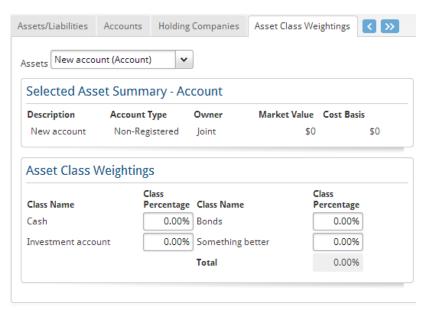
- 3. Under Asset Class Weightings Options, select Use Asset Classifier Search.
- 4. Under *Search*, enter the search criteria, and then click *Search*. The results of the search appear under *Results*. If you are unsure of all the letters in a symbol or name, insert an asterisk (\*) for wildcard searches. For example, to search for assets that begin with "br," enter br\* in the *Ticker Symbol* field.
- 5. Under *Results*, select the appropriate asset, and then click **OK**.

## Editing asset class weightings (Level 2)

In addition to editing asset class weightings from the account's dialog box, you can also edit asset class weightings for any account on the *Asset Class Weightings* page.

To edit the asset class weightings of an existing account, follow these steps:

1. Go to the Enter Financial Data – Net Worth – Asset Class Weightings page.



Enter Financial Data section – Net Worth category – Asset Class Weightings page (Level 2 Plan)

- 2. Under Assets, select the desired account.
- 3. If the account contains holdings, select a holding.
- 4. Under *Asset Class Weightings*, enter the appropriate weightings of the asset classes.

# Generating the Asset/Liabilities report

The Asset/Liabilities report provides a summary of all the assets, liabilities, and accounts entered in the plan.

To generate the *Asset/Liabilities* report, follow these steps:

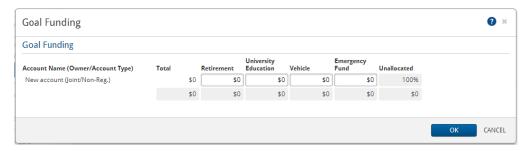
- 1. Go to the *Enter Financial Data* section *Net Worth* category *Assets/Liabilities* page.
- 2. Click Assets/Liabilities Report.
- 3. To generate a printer-friendly report, click **PDF** or **Word**. NaviPlan generates and opens the report in the selected format.

# Funding goals

You can allocate all or a portion of an account to fund specific goals. By default, annuities fund the retirement goal and the funding cannot be adjusted. Registered retirement accounts fund the retirement goal by default, but can be modified to fund education and major purchase goals as well. Registered education accounts can fund only education goals.

1. On the *Enter Financial Data – Net Worth – Accounts* page, click **Goal Funding**.

Go to the **Set Goals** – **Goal Funding** page.



#### Goal Funding dialog box

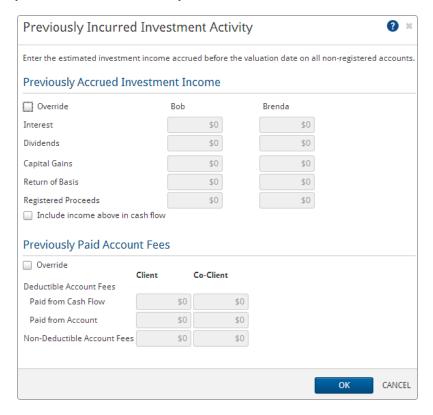
2. For each account and goal, enter any combination of percentages, dollar amounts, or the keyword *balance* to allocate funds to applicable goals.

# Overriding previously accrued investment income

NaviPlan calculates the clients' accrued investment income on non-registered accounts for tax purposes automatically based on the valuation date of the clients' accounts.

To override the accrued investment income amounts, follow these steps:

- 1. Go to the *Enter Financial Data Net Worth Accounts* page.
- 2. Click Previously Incurred Investment Activity.



Previously Incurred Investment Activity dialog box (Level 2 Plan)

Under *Previously Accrued Investment Income*, select the Override option and then edit the values as required.

**Note:** The estimate of investment income before the valuation date applies only to non-registered accounts.

4. To include registered proceeds that have been received by the clients before the *Plan Analysis Date* and are subject to tax, select the *Include income above in cash flow* option, and then enter an amount in the *Registered Proceeds* field.

# Chapter 4: Entering cash flow information

This chapter explains how to enter your clients' cash flow. You can enter incomes, government pensions, defined benefit pensions, regular expenses, and surplus expenses.

### In this chapter:

Cash flow calculations	64
Clients' cash inflows for the year	64
Clients' scheduled cash outflows for the year	64
Clients' current year cash flow surplus or deficit	65
Manages cash flow surpluses and deficits	66
Entering regular or lump-sum incomes	67
Establishing CPP/QPP and OAS details	69
Entering CPP/QPP benefit details	70
Entering OAS benefit details	70
Entering pension income	71
Entering an estimated benefit pension	71
Entering a benefit formula pension	73
Entering expenses	76
Entering surplus expenses	78
Generating the Cash Flow report	79

### Cash flow calculations

These calculations apply to all plan levels, unless specific levels are mentioned.

NaviPlan makes the following annual calculations:

### Clients' cash inflows for the year

- Annual asset returns, based on how you define the assumptions for each asset, such as:
  - The asset class weightings and the return rates assigned to each asset class.
  - The return rates entered for each specific asset.
  - The valuation date for each account or holding.
- All itemized income from other sources (entered on the Enter Financial Data Cash Flow page), such as salaries.
- Special income, such as the tax-free proceeds of new loans, redemptions from assets used to fund goals, as well as the proceeds from life, disability, and long-term care insurance policies.

Special incomes are not entered on the *Enter Financial Data* – *Cash Flow* page, but instead are calculated by NaviPlan based on information entered in other parts of the plan. For example, when a loan is entered on the *Enter Financial Data* – *Net Worth* – *Assets/Liabilities* page, NaviPlan automatically counts the loan principal as special income.

## Clients' scheduled cash outflows for the year

- NaviPlan calculates the income tax due on asset returns based on the income tax method selected.
  - When the *Detailed Tax* method is selected in the plan, NaviPlan applies bracketed federal taxes that consider an extensive number of deductions and credits.
  - When the Average Tax method is selected in the plan, NaviPlan uses the marginal tax rate (entered under Tax Rates on the Plan Management Assumptions General page). Special tax consideration is given for certain types of income (for example, dividends and capital gains).

- The default marginal and average tax rates displayed in the *Plan Management Assumptions General* page for each income range are average combined federal and provincial rates.
  - To use a particular province's tax rates, enter those rates on the *Plan Management Assumptions – General* page. You can click *Tax Rate Schedule* to obtain the rates for each province.
- NaviPlan deducts amounts such as registered contributions or tax-deductible interest from the clients' taxable income from other sources, and then, applies the average tax rate (or bracketed federal tax rate if using the *Detailed Tax* method) to calculate income tax liability generated by sources other than taxable portfolios.

**Note:** Deductible amounts are calculated by NaviPlan based on the information entered in the plan. You do not have to specifically enter them anywhere.

- NaviPlan adds all the clients' expenses for the year including the following:
  - Expenses entered on the *Enter Financial Data Cash Flow* page.
  - Expenses associated with goals (entered in the **Set Goals** section).
  - Loan payments (calculated by NaviPlan based on information entered in the *Enter Financial Data Net Worth* category).
  - Investment expenses entered under Annual Account Fees on the Plan Management Assumptions
     General page.
  - Savings strategies entered on the *Account Details* dialog box *Savings Strategy* tab.
  - Life, disability, long-term care, and critical illness insurance premiums (calculated by NaviPlan based on information entered in the *Enter Financial Data – Insurance Coverage* category).

**Note:** Expenses associated with goals are funded by dedicated assets, while all other expenses are paid from cash flow. If non-registered accounts or TFSAs owned by the client or co-client that are linked to an education or major purchase goal provide more funds than are required by that goal, the excess is used to fund the retirement goal. Non-registered accounts owned by dependants are excluded from funding the retirement goal.

■ Level 2 NaviPlan adds the clients' other scheduled cash outflows (from strategies entered in the *Enter Financial Data – Strategies* category), and reinvestment of income from assets.

#### Clients' current year cash flow surplus or deficit

Calculates the clients' current year net cash flow (cash inflows minus cash outflows). If the cash flow is positive, surplus cash exists. If the cash flow is negative, a cash flow deficit exists.

#### Manages cash flow surpluses and deficits

Allocates any cash surplus according to the clients' surplus cash strategies in the following order: RRSP
 Maximizer strategies (if the *Constrained by cash flow* option is used), and then surplus savings strategies.
 Each strategy is fully funded before any surplus cash is allocated to the next one in order.

You can view the clients' cash flow surpluses, deficits, and asset redemptions in the *Itemized Cash Flow*Projection report (Quick Actions – Reports – Cash Flow) and the Accumulation and Redemption of

Retirement Capital graph (Quick Actions – Reports – Capital Accumulation and Redemption –

Retirement).

- 2. Keeps track of any pre-retirement cash flow deficits.
- 3. During retirement, redeems assets at the end of the year to cover the retirement goal. By default, funds are used in the following order:
  - a. Any reinvestment of income from non-registered assets that would be made at year end.
  - b. Non-registered assets in the following order:
    - i. Ratio of adjusted cost basis to market value as of the end of the year, from the highest to lowest.
    - ii. Return rate, from lowest to highest.
    - iii. Market value, from smallest to largest.
    - iv. Asset category in the order of cash accounts, mutual funds, and investment portfolios.
    - v. Alphabetically, based on the *Description* field.

**Note:** If needed, you can revise the liquidation order of assets used for the retirement goal in a Level 2 Plan by clicking the *Liquidation Strategies* button on the *Set Goals – Retirement* page.

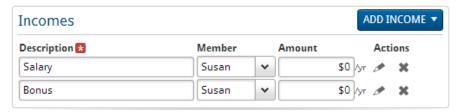
### Entering regular or lump-sum incomes

Use the following procedure to enter the clients' annual pre-retirement income. If the clients are already retired, their income should be entered on the **Set Goals** – **Retirement** page.

To enter a regular or lump-sum pre-retirement income, follow these steps:

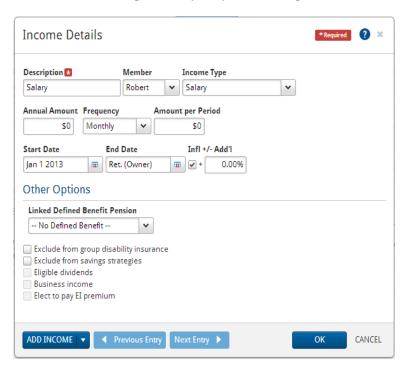
 Go to the Enter Financial Data – Cash Flow page. When you create a new plan, NaviPlan creates default entries for salaries and bonuses that appear under Incomes. Any incomes that are entered on the Retirement page will also appear under Incomes.

The clients' sources of income—such as employment income, bonuses, and inheritances—can be entered here. Do not include investment income from assets as NaviPlan calculates this income based on the data entered on the *Enter Financial Data* — *Net Worth* — *Accounts* page.



Enter Financial Data section – Cash Flow category – Cash Flow page

- 3. If applicable, select the family member receiving the income, and then enter the annual income amount. Incomes that continue into retirement years appear on the **Set Goals Retirement** page.
- 4. To enter additional details for or to change the frequency of an existing income, click for that income.

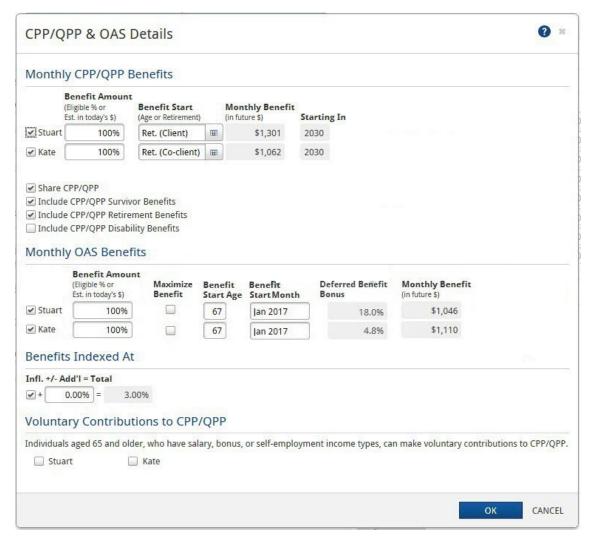


Income Details dialog box (Level 2 Plan)

- Level 2 If you are entering a salary, bonus, or self-employed income type that is linked to a defined benefit pension or is excluded from either group disability insurance, or savings strategies, you can make the appropriate selections under *Other Options*. If you are entering dividend income, the *Eligible Dividends* option is available. If you are entering self-employment income, the *Elect to pay El premium* option is available.
- From the *Income Details* dialog box, you can add another income by clicking *Add Income*, and then selecting **New Income** or *Copy of Current*; if you select *Copy of Current*, NaviPlan creates a copy of the existing income. You can view or edit other incomes by clicking *Previous Entry* or *Next Entry*.

## Establishing CPP/QPP and OAS details

CPP/QPP and OAS benefits can be calculated or removed from plan calculations. To exclude CPP/QPP and/or OAS benefits from the plan, clear the respective options on the *Enter Financial Data – Cash Flow* page.



CPP/QPP & OAS Details dialog box (Level 2 Plan)

#### Entering CPP/QPP benefit details

- 1. Under Monthly CPP/QPP Benefits, select each client who is eligible to receive CPP/QPP benefits.
- Enter the percentage or dollar amount of benefits each client is eligible to receive in the Benefit Amount
  (Eligible % or Est. in today's \$) field. NaviPlan projects the future benefit and displays it in the Monthly
  Benefit (in future \$) field, along with the starting year.
- 3. In the *Benefit Start* (*Age or Retirement*) field, enter the age when benefits begin or enter the word Retirement to use the default retirement age.
- 4. If the clients are eligible to share their CPP/QPP benefits, select the **Share CPP/QPP** option.
- 5. Level 2 To include survivor, retirement, or disability benefits in the CPP/QPP calculations, select the appropriate options.
- 6. Level 2 To index the CPP/QPP and OAS benefits to inflation, under *Benefits Indexed At*, select the Infl option, and then if applicable, enter a rate to add to the historical inflation rate. This number can be a negative value.
- 7. Level 2 If the client(s) is going to make voluntary contributions to CPP/QPP, select the applicable option(s). The client's incomes will incur that year's CPP contributions.
- 8. Click OK. NaviPlan estimates the monthly benefits the client and co-client will receive.

#### Entering OAS benefit details

- 1. Go to the *Enter Financial Data Cash Flow* page.
- 2. Under CPP/QPP & OAS, click the CPP/QPP & OAS Details link.
- 3. Under *Monthly OAS Benefits*, select each client who is eligible to receive OAS benefits. Then, for each client do one of the following:
  - Enter a custom OAS benefit schedule by providing a Benefit Start Age and Benefit Start Month.
     OR
  - Calculate the highest possible OAS *Deferred Benefit Bonus* based on your client's situation by selecting the *Maximize Benefit* option to o defer the age at which the client begins receiving OAS benefits. NaviPlan will calculate the maximal benefit.
- 4. Click OK.

# Entering pension income

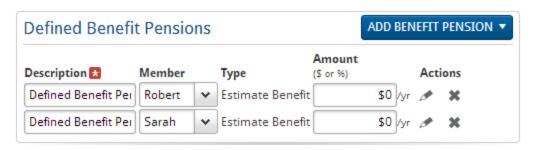
NaviPlan estimates pension income using one of two pension calculations: *Estimate Benefit* and *Benefit Formula*. Use the *Estimate Benefit* pension method if the pension details are unavailable. Use the *Benefit Formula* pension method if the pension details are available.

When you create a new plan, NaviPlan creates a default estimate benefit pension for each client. Any pensions that were entered on the **Set Goals** – **Retirement** page appear under **Incomes** on the **Cash Flow** page.

#### Entering an estimated benefit pension

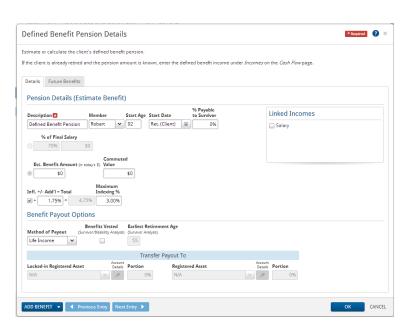
To enter an *Estimate Benefit* pension income, follow these steps:

1. Go to the Enter Financial Data – Cash Flow page.



Enter Financial Data section – Cash Flow category – Cash Flow page (Level 2 Plan, showing Defined Benefit Pensions)

- 2. Under Defined Benefit Pensions, enter each client's annual pension amount in the Amount (\$\sigma\$ or %) fields.
- 3. To add a new pension, click the Add Benefit Pension button, and then select Add Estimate Benefit.



Defined Benefit Pension Details dialog box – Details tab (Level 2 Plan, Estimate Benefit method)

- 4. In the *Description* field, enter a unique name for the pension.
- 5. From the *Member* menu, select the pension owner.
- 6. Enter either the *Benefits Start Age* or the *Benefits Start Date*.
- 7. Enter the percentage of pension benefits to be paid to the surviving spouse when the pension owner becomes deceased. NaviPlan does not calculate any discounts if this election is chosen.
- 8. If the pension is based on an income, under *Linked Incomes*, select the option(s) for the appropriate income(s). These options only appear if incomes are entered in the plan.
- 9. Enter either a percentage of the pension owner's final salary in the % of Final Salary field, or the estimated pension amount (in today's dollars) in the Est. Benefit Amount field.
- 10. Level 2 Click the Benefit Payout Options link. Additional fields appear.
- 11. Level 2 From the *Method of Payout* menu, select Life Income or Lump Sum.
  - If you selected Lump Sum, from the Transfer Payout to Locked in Registered Asset and Registered Asset menus, select an existing asset or create a new asset, and then enter the percentage amount to transfer to each asset type. The default name for each new asset is Transfer From <name of pension>. The newly created assets can be further defined by going to the Net Worth category Accounts page, and then clicking for the newly created asset.
  - If you selected *Lump Sum*, from the *Transfer Payout to Locked in Registered Asset* and *Registered Asset* menus, select an existing asset or create a new asset, and then enter the percentage amount to transfer to each asset type. The default name for each new asset is *Transfer From <name of pension>*. The newly created assets can be further defined by going to the *Net Worth* category *Accounts* page, and then clicking for the newly created asset.
- 12. Level 2 If the plan includes survivor income or disability income analysis and you want the insurance analyses to assume that pension benefits will be paid to the pension owner or survivor if the pension owner becomes disabled or dies, select the Benefits Vested (Survivor/Disability Analysis) option.
  - Survivor benefits are only paid out if a number larger than zero is entered in the % Payable to
     Survivor field, and the pension owner reaches the age entered in the Earliest Retirement Age field before death.
  - Survivor benefits are only paid out if a number larger than zero is entered in the % Payable to
     Survivor field, and the pension owner reaches the age entered in the Earliest Retirement Age field before death.
- 13. Level 2 If the *Benefits Vested (Survivor/Disability Analysis)* option is selected, the *Earliest Retirement Age (Survivor Analysis)* field is accessible. Enter the age the pension owner must attain in order for survivor benefits to be payable if the pension owner dies.
- 14. Level 2 Enter the remaining details of the pension.
- 15. Level 2 Go to the Future Benefits tab.
- 16. Level 2 To override the displayed items, select **Modify the Calculated Values**, and then enter the benefits you want to use.

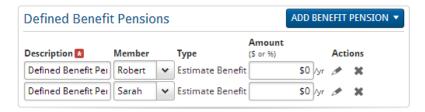
Instead of entering an amount for each year on the tab, you can use the *Fill Values* feature to fill in the amounts automatically. To use this feature, follow these steps:

- 1. Click the Fill Values link.
- 2. From the *Column to Fill* menu select the column of values you want to fill.
- 3. Enter the criteria you want NaviPlan to use to calculate the amounts.
- 4. Click Fill.

#### Entering a benefit formula pension

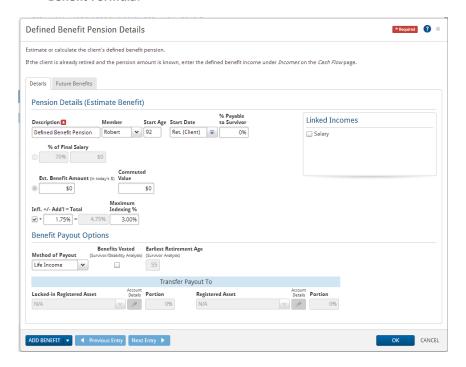
To enter a Benefit Formula pension income, follow these steps:

1. Go to the *Enter Financial Data – Cash Flow* page.



Enter Financial Data section - Cash Flow category - Cash Flow page (Level 2 Plan, Defined Benefit Pensions)

To add a new pension, click Add Benefit Pension under Defined Benefit Pensions, and then select Add Benefit Formula.



Defined Benefit Pension Details dialog box – Details tab (Level 2 Plan, Benefit Formula method)

- 3. In the *Description* field, enter a unique name for the pension.
- 4. From the *Member* menu, select the pension owner.
- 5. Enter either the Benefits Start Age or the Benefits Start Date.
- 6. Enter the percentage of pension benefits to be paid to the surviving spouse when the pension owner becomes deceased. The *Benefit Reduction for Suvivor Coverage* field becomes accessible. Enter the percentage in this field.
- 7. If the pension is based on an income, under *Linked Incomes*, select the option(s) for the appropriate income(s). These options only appear if incomes are entered in the plan.
- 8. Enter information from the available pension documents.

  Level 2 If a pension is linked to a salary, and if, under *Benefit Payout Options*, the *Method of Payout* is set to *Life Income*, the benefits that will be paid in the first year appear under *Estimated Annual Benefit when Benefits Begin*.
- 9. Level 2 Click the Benefit Payout Options link. Additional fields appear.
- 10. Level 2 From the *Method of Payout* menu, select Life Income or Lump Sum.
  - If you selected *Lump Sum*, from the *Transfer Payout to Locked in Registered Asset* and *Registered Asset* menus, select an existing asset or create a new asset, and then enter the percentage amount to transfer to each asset type. The default name for each new asset is *Transfer From <pension name>*. The newly created assets can be further defined by going to the *Net Worth* category *Accounts* page, and then clicking for the newly created asset.
- 11. Level 2 If the plan includes survivor income or disability income analysis, and you want the insurance analyses to assume that pension benefits will be paid to the pension owner or survivor if the pension owner becomes disabled or dies, select the Benefits Vested (Survivor/Disability Analysis) option.
  - Survivor benefits are only paid out if a number larger than zero is entered in the % Payable to
    Survivor field, and the pension owner reaches the age entered in the Earliest Retirement Age
    (Survivor Analysis) field before death.
- 12. Level 2 If the *Benefits Vested (Survivor/Disability Analysis)* option is selected, the *Earliest Retirement Age (Survivor Analysis)* field is accessible. Enter the age the pension owner must attain in order for survivor benefits to be payable if the pension owner dies.
- 13. Level 2 Use the fields under *Early Retirement* to calculate how early retirement can affect the pension benefit.
- 14. Level 2 Go to the Future Benefits tab. The future pension payouts and pension adjustments appear.
- 15. Level 2 To override the displayed items, select **Modify the Calculated Values**, and then enter the benefits you want to use.

Instead of entering an amount for each year on the tab, you can use the *Fill Values* feature to fill in the amounts automatically. To use this feature, follow these steps:

- 1. Click the **Fill Values** link.
- 2. From the *Column to Fill* menu select the column of values you want to fill.
- 3. Enter the criteria you want NaviPlan to use to calculate the amounts.
- 4. Click Fill.

### **Entering expenses**

Use the following procedure to enter the clients' lifestyle and business expenses. Do not use this procedure to enter loan or mortgage payments, insurance premiums, property taxes, or savings contributions. Expenses that only apply to retirement should be entered on the *Set Goals – Retirement* page.

To enter an expense, follow these steps:

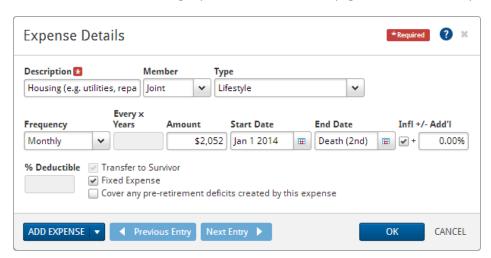
1. Go to the *Enter Financial Data – Cash Flow* page. When you create a new plan, NaviPlan creates default entries for housing, food, transportation, entertainment, personal, and other expenses. Any expenses that were entered on the *Set Goals – Retirement* page also appear.

Under Other Expenses, NaviPlan lists expenses that have already been entered into the plan.



 ${\tt Enter \, Financial \, Data \, section \, - \, Cash \, Flow \, category \, - \, Cash \, Flow \, page \, (Level \, 2 \, Plan)}$ 

- 2. To add a new expense, click **Add Expense**, and then select an expense type.
- 3. To enter additional details for an existing expense, on the *Cash Flow* page, click for that expense.



Expense Details dialog box

- If the expense is a semi-regular expense (such as a car purchase occurring every few years), select Every X
   Years from the Frequency menu then enter the term as a number of years into the Every X Years field.
- If you are entering an expense owned by one client and you expect the expense to continue for the survivor after the client dies, select the **Transfer to Survivor** option.
- If entering a fixed expense, select the Fixed Expense option. Fixed expenses are included in the calculation of emergency fund goals and in determining scenario goal coverage. If you clear the option, the expense is considered to be discretionary and is not included in the calculation. Defining an emergency fund goal on page 108 for more information.

**Note:** Fixed expenses are expenses that cannot be readily changed or eliminated by the clients, such as utility bills and rent payments.

- D. Tax If applicable, select the Cover any pre-retirement deficits created by this expense option to have NaviPlan cover deficits by automatic redemptions from clients' accounts. You do not have to manually enter a redemption to cover the deficit.
  - To control which accounts are used for deficit coverage and their order, select View/Modify Deficit
     Coverage Order (Enter Financial Data Strategies Deficit Coverage page).

Expenses that flow into retirement years appear on the **Set Goals – Retirement** page. These retirement expenses also appear on the **Cash Flow** page under **Expenses**.

■ From the *Expense Details* dialog box, you can add another expense by clicking *Add Expense*, and then selecting *New Expense* or *Copy of Current*. If you select *Copy of Current*, NaviPlan creates a copy of the existing expense. You can view or edit other expenses by clicking *Previous Entry* or *Next Entry*.

## Entering surplus expenses

While the clients' plan may be projected to have an end-of-year cash surplus, this surplus often does not materialize because the clients have underestimated their regular expenses or incurred unexpected expenses, such as car repairs, that use up this projected cash surplus.

If you think the plan's projected surplus is unrealistic, NaviPlan allows you to use up the projected cash surplus by entering a surplus expense strategy. The expense appears as a line item in reports. Any cash flow surplus not allocated to a surplus savings or surplus expense strategy is eliminated automatically at the end of the year.

To enter surplus expenses, follow these steps:

1. Go to the *Enter Financial Data – Cash Flow* page. When you create a new plan, NaviPlan automatically populates a default entry under *Surplus Expenses*.



Enter Financial Data section – Cash Flow category – Cash Flow page (Level 2 Plan)

- 2. To add a surplus expense, click **Add Surplus Expense**.
- 3. For each expense, enter a *Description*, the *% of Surplus* designated to the expense, and the *Start* and *End Years*.
  - By default, surplus expense strategies end in the year before death (Death -1), since there may be surpluses in that year due to estate settlement.
  - Level 2 Surplus expenses entered here also appear on the *Enter Financial Data Strategies Surplus* page. See *Entering surplus strategies* on page 85 for more information.

# Generating the Cash Flow report

The *Cash Flow* report provides a summary of all the incomes and expenses entered in the plan.

To generate the *Cash Flow* report, follow these steps:

- 1. Go to the *Enter Financial Data Cash Flow* page.
- 2. Click the **Cash Flow Report** button.

You can use the options at the top right of the report as follows:

- To generate a printer-friendly report, click the **PDF** or the **Word** button. NaviPlan generates and opens the report using the selected format.
- To update the open report after changes are made to the plan data, click **Refresh**.
- To see two copies of the report side by side, click **Duplicate**.
- To access the *Reports* menu, click **Reports**.

# Chapter 5: Entering strategies (Level 2)

Strategies can be used to accumulate assets or to pay down debt either by deducting from regular income or from surplus cash.

On the *Savings* page, you can save a specific amount on a regular basis or as a lump-sum.

On the *Debt Modification* page, you can enter additional principal payments or, if your clients have interest-only or last-period-payment loans, enter increases to the principal of a loan. You can also change the order in which cash surpluses are used.

On the *Redemptions* page, you can enter regular and lump-sum redemption strategies.

On the **Deficit Coverage** page, you can specify the order in which account types are redeemed when covering pre-retirement deficits or specify the order in which individual accounts are redeemed.

On the *Surplus* page, you can specify additional savings and expenses that will apply every time the clients have sufficient surplus cash flow.

#### In this chapter:

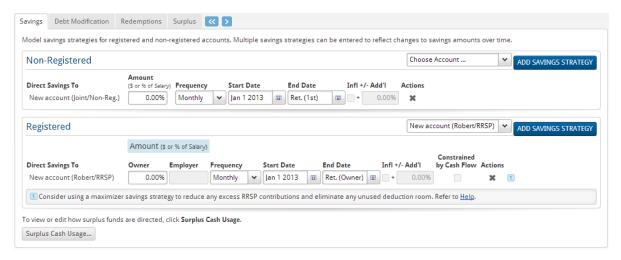
Entering a regular savings strategy	81
Modifying a loan	82
Entering redemptions	83
Setting the deficit coverage order (Detailed Tax method)	84
Entering surplus strategies	85
Assumptions when entering multiple strategies of the same type	85
Assumptions when entering multiple strategies of different types	85

## Entering a regular savings strategy

With all savings strategies, you must save to an existing account (you cannot save to a lifestyle asset). If you haven't entered an appropriate account, go to the *Enter Financial Data* – *Net Worth* – *Accounts* page to do so. For more information, see **Creating accounts** on page 34.

To enter a regular savings strategy, follow these steps:

1. Go to the *Enter Financial Data – Strategies – Savings* page. All existing savings strategies implemented in the plan appear.



Enter Financial Data section – Strategies category – Savings page (Level 2 Plan, Detailed Tax method)

- Under Non-Registered or Registered, from the Choose Account menu, select the account to which you want to add a savings strategy, and then click Add Savings Strategy.
- 3. Enter all the details of the clients' savings plan, including the amount or percentage, frequency, and the time frame of savings.
  - **Note:** If the savings amount was entered as a percentage of salary, the *Infl* option is inaccessible and the savings are indexed by the *Infl* percentage indicated for the salary.
- 4. If you have entered a savings amount that changes with inflation on an annual basis, select the **Infl** option. If the amount is to change with inflation plus or minus a certain percentage, select the **Infl** option, and then enter the rate above or below inflation. For example, if inflation is 3% and the savings should be increased by 5%, enter 2 in the **+/- Add'l** field.
- 5. To view or edit how surplus funds are directed, click **Surplus Cash Usage**. In the **Surplus Cash Usage** dialog box, select a method, and then use the **Move Up** and **Move Down** buttons to reorder the list.

## Modifying a loan

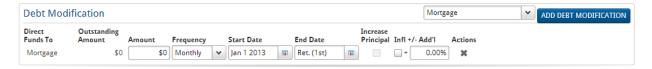
NaviPlan calculates the regular loan payments required for liabilities. You can modify the principal of an existing loan either by making additional principal payments (over and above the calculated regular loan payments) or, if the loan is either an interest-only or last-period-payment type, by adding to the principal. Debt modification strategies can be entered in the following locations:

- Enter Financial Data Strategies Debt Modification page
- Liability Details dialog box Debt Modification tab for an individual liability

To modify the principal of a loan, follow these steps:

Go to the Enter Financial Data – Strategies – Debt Modification page.
 OR

Go to the *Enter Financial Data* – *Net Worth* – *Assets/Liabilities* page, click for a liability, and then go to the *Debt Modification* tab.



Enter Financial Data section – Strategies category – Debt Modification page (Level 2 Plan, Detailed Tax method)

- 2. From the *Choose Liability* menu, select the loan you want to modify.
- 3. Click Add Debt Modification.
- 4. Enter the **Amount** to add to the existing payment.
- 5. Enter the *Frequency*, time frame, and the *Inflation Rate* for the strategy.
  - If you select the *Increase Principal* option, the value in the *Amount* field will be used to increase the principal of the loan. This option can only be used with interest-only and last-period-payment loans.
  - If you do not select the *Increase Principal* option, the value in the *Amount* field will be used to reduce the principal of the loan.

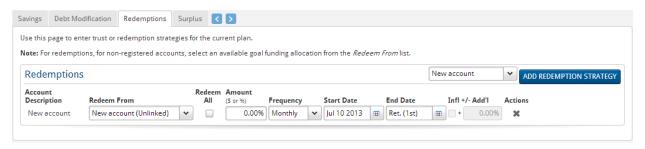
## **Entering redemptions**

Redemptions previously entered for accounts appear on the *Redemptions* page. You can modify existing strategies and add new ones.

You can enter a redemption strategy for any account to redeem the account over a period of time or you can redeem an account in full as a lump sum.

To set up a redemption strategy, follow these steps:

- 1. Go to the *Enter Financial Data Strategies Redemptions* page.
- 2. Under *Redemptions*, from the *Choose Account* menu, select the account to which you want to add a redemption strategy, and then click **Add Redemption Strategy**.



Enter Financial Data section – Strategies category – Redemptions page (Level 2 Plan, Detailed Tax method, showing redemptions)

 In the Amount (\$ or %) field, enter either the percentage of the account to redeem or an amount to redeem periodically based on the selection from the Frequency menu.
 OR

To redeem the entire account as a lump sum, select the **Redeem All** option.

- 4. Select the *Frequency* at which the redemptions will occur.
- If applicable, for registered accounts select the Waive Early Withdrawal Penalties option to exclude penalties due if the asset is withdrawn early.
- 6. Enter the Start Date and End Date of the redemption.

Note: The *End Date* field is not accessible if *Redeem All* or *Lump Sum* is selected.

7. To index the strategy for inflation, select the **Infl** option. To index by an amount greater or less than the default inflation rate, enter a different percentage in the +/- Add'l field.

**Note:** The *Infl* option is not accessible when *Redeem All* or *Lump Sum* is selected or a percentage of the account is entered.

# Setting the deficit coverage order (Detailed Tax method)

You can select the order in which accounts and account types are redeemed to cover pre-retirement deficits.

To specify the pre-retirement deficit coverage order, follow these steps:

- 1. Go to the *Enter Financial Data Strategies Deficit Coverage* page.
- 2. Under *Pre-Retirement Deficit Coverage Order*, select Redeem from accounts to cover deficits in the pre-retirement period.
- 3. To specify the order in which account types will be redeemed, select an option from the menu. OR
  - To specify the order in which specific accounts will be redeemed, select View/Modify the deficit coverage order, and then adjust the liquidation order by moving accounts up or down in the list using the Move Up or Move Down buttons.

## Entering surplus strategies

In NaviPlan, a cash flow surplus occurs when total cash inflows exceed total cash outflows as of December 31 of a particular year. In years when a surplus exists, savings and expense strategies are available. By default, NaviPlan allocates to surplus savings strategies before allocating to surplus expense strategies.

**Note:** You can only create surplus savings strategies for non-registered assets.

#### Assumptions when entering multiple strategies of the same type

When entering multiple strategies of the same type (for example, two surplus savings strategies), for each strategy NaviPlan saves or spends a percentage of the total surplus available on December 31.

■ For example, if a client has a \$100,000 surplus and 50% is saved to Account A and 50% is saved to Account B, both accounts receive \$50,000, thus saving the full amount of the surplus.

#### Assumptions when entering multiple strategies of different types

In contrast, when entering multiple strategies of different types (for example, one surplus savings strategy and one surplus expense strategy), NaviPlan first allocates a percentage of the total surplus toward the savings strategy, and then allocates a percentage of the remaining surplus toward the surplus expense.

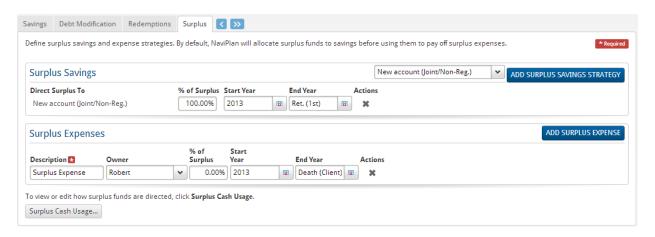
■ For example, a client has an \$80,000 surplus, a 50% savings strategy toward Account A, and a 50% surplus expense strategy. In this case, NaviPlan saves 50% (or \$40,000) of the total surplus to Account A, and then spends 50% of the remaining surplus (or \$20,000) on a surplus lifestyle expense.

After these strategies have been implemented, NaviPlan assumes that the final \$20,000 will be spent as part of the clients' yearly cash flow.

**Note:** NaviPlan automatically eliminates any remaining surplus or deficit as of December 31st in a given year. If the clients do not intend to spend their surplus, make sure to transfer any remaining cash flow surplus into an account.

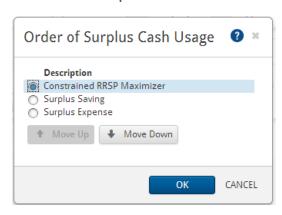
To enter surplus strategies, follow these steps:

- 1. Go to the Enter Financial Data Strategies Surplus page.
- If the clients will be saving some or all of the cash flow surplus, from the *Choose Account* menu under *Surplus Savings*, select the account or guaranteed withdrawal benefit annuity to which you want to save surplus funds, and then click *Add Surplus Savings Strategy*.



Enter Financial Data section – Strategies category – Surplus page (Level 2 Plan, Detailed Tax method)

- 3. Enter the percentage of surplus income the clients will save to the selected account, and then enter the time frame for the strategy.
- Repeat steps 2–3 until all surplus savings strategies are entered.
   Note: Ensure that the total percentage of surplus savings entered for the same year is not greater than 100%.
- If the clients will be spending some or all of the remaining cash flow surplus, under *Surplus Expenses*, edit
  the data-entry line created by NaviPlan. If additional surplus expense strategies are needed, click *Add*Surplus Expense.
- 6. Enter a description of the expense, the percentage of surplus income your clients will spend, the time frame for the strategy, and then select the owner of the expense.
- 7. Repeat steps 5–6 until all surplus expense strategies are entered. If any surplus remains after all applicable surplus strategies have been implemented in a given year, NaviPlan will assume that the surplus has been spent and eliminate any remaining surplus from cash flow.
- 8. To view or edit how surplus funds are directed, click **Surplus Cash Usage**. In the **Surplus Cash Usage** dialog box, select a method, and then use the **Move Up** and **Move Down** buttons to reorder the list.



Surplus Cash Usage dialog box

# Chapter 6: Entering insurance coverage and tax details

In the *Insurance Coverage* category, you can enter your clients' planned and existing life, disability, long-term care, and critical illness insurance.

If using the Detailed Tax method, NaviPlan automatically calculates many tax credits and deductions. You can enter any applicable credits or deductions that are not automatically calculated by NaviPlan in the *Tax Details* category.

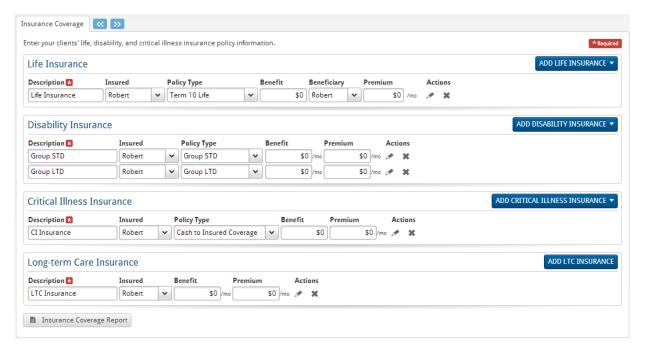
#### In this chapter:

Entering life insurance policies	. 88
Modifying future values and premiums of a life insurance policy (Level 2)	.90
Entering disability insurance policies	.92
Entering long-term care and critical illness insurance policies	.93
Generating the Insurance report	.95

## Entering life insurance policies

To enter your clients' existing life insurance policies, follow these steps:

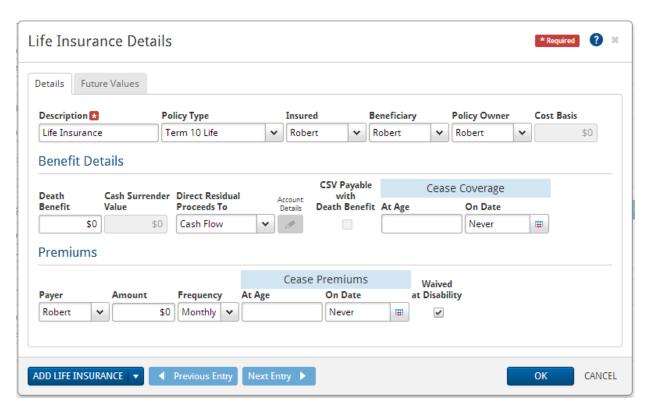
1. Go to the *Enter Financial Data – Insurance Coverage* page.



Enter Financial Data section – Insurance Coverage category – Insurance Coverage page (Level 2 Plan)

- 2. To add a new life insurance policy, click Add Life Insurance, and then select a policy type.
- 3. Select the person insured by the policy.
- 4. To change the policy type, from the *Policy Type* menu, select another option.
- 5. Enter the *Death Benefit*, *Beneficiary*, and *Monthly Premium* for the listed insurance policies.
- 6. To enter additional details for an existing life insurance policy, click for that policy.

The fields in the *Life Insurance Details* dialog box vary depending on the selected *Policy Type* and the plan level.



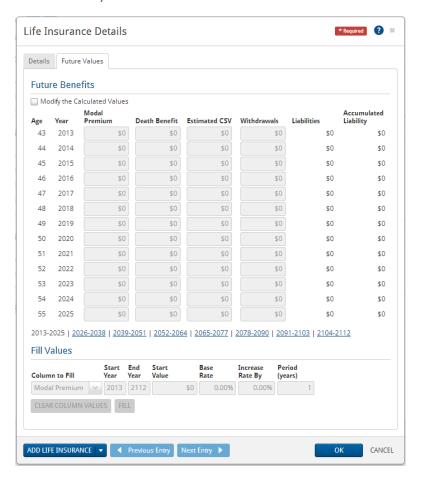
Life Insurance Details dialog box – Details tab (Level 2 Plan)

**Note:** Clicking **Add Life Insurance** opens a menu where you can select **New Life Insurance** or **Copy of Current**. If you select **Copy of Current**, NaviPlan creates a copy of the existing life insurance policy. Use this when you have similar items to add to avoid re-entering data. You can view or edit other life insurance policies by clicking **Previous Entry** or **Next Entry**.

# Modifying future values and premiums of a life insurance policy (Level 2)

To view and define the premium schedule, the future value of any death benefits, and the prospective cash surrender value of an insurance policy on an annual basis, follow these steps:

- 1. Go to the Enter Financial Data Insurance Coverage page.
- 2. Click for the life insurance policy.
- 3. Go to the **Future Values** tab. On this tab, you can view the modal premiums, death benefits, and estimated cash surrender values for each year.



Life Insurance Details dialog box – Future Values tab (Level 2 Plan, Detailed Tax method)

- 4. Select **Modify the Calculated Values**, and then click **OK** to the message that appears.
- 5. To change future values for specific years, enter updated values in the fields for those years. OR

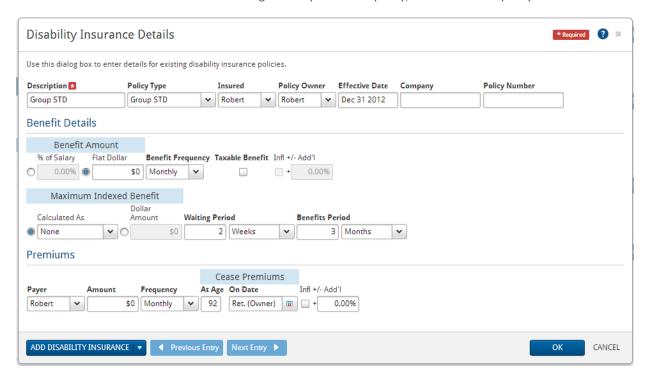
To change future values for multiple years, use the expanded *Fill Values* section, where you can quickly assign future values to multiple years as follows:

- a. Select a column type that you want to modify from the *Column to Fill* menu.
- b. Enter the Start Year and End Year dates to set the range of years that will include modifications.
- c. In the Start Value field, enter an amount that corresponds with the Start Year.
- d. In the Base Rate field, enter the rate at which the selected column values will increase annually.
- e. If the base rate is expected to increase, in the *Increase Rate By* field, enter the rate at which to index the future value.
- f. In the *Period (years)* field, enter how often the future values change.
- g. Click **Fill**. The future values that you specified are modified automatically.

## Entering disability insurance policies

To enter your clients' existing disability insurance policies, follow these steps:

- 1. Go to the *Enter Financial Data Insurance Coverage* page.
- 2. To add a disability insurance policy, click Add Disability Insurance, and then select a policy type.
- 3. Select the person insured by the policy.
- 4. To change the policy type, from the *Policy Type* menu, select another option.
- 5. If applicable, enter the monthly benefit amount and premium of the listed insurance policies.
- 6. To enter additional details for an existing disability insurance policy, click of for that policy.



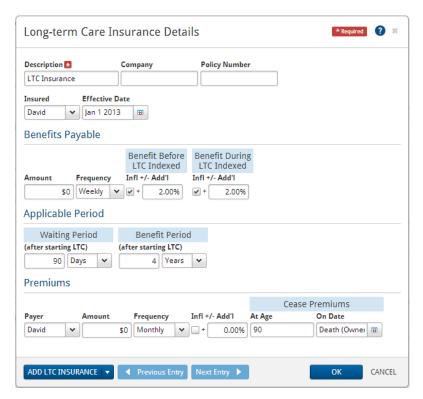
Disability Insurance Details dialog box (Level 2 Plan)

**Note:** Clicking *Add Disability Insurance* opens a menu where you can select *New Disability Insurance* or *Copy of Current*. If you select *Copy of Current*, NaviPlan creates a copy of the current policy. Use this when you have similar items to add to avoid re-entering data. You can view or edit other disability insurance policies by clicking *Previous Entry* or *Next Entry*.

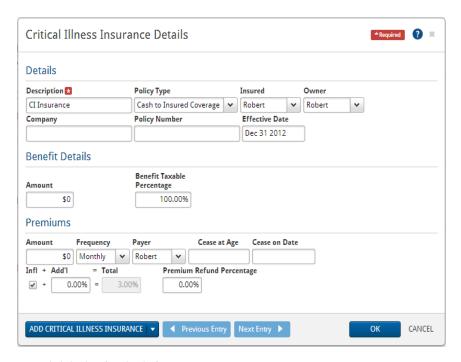
## Entering long-term care and critical illness insurance policies

To enter your clients' existing long-term care and/or critical illness insurance policies, follow these steps:

- 1. Go to the *Enter Financial Data Insurance Coverage* page.
- 2. To add a long-term care insurance policy, click **Add LTC Insurance**.
- 3. To add a critical illness insurance policy, click **Add Critical Illness Insurance**, and then select either **Medical Coverage** or **Cash To Insured**.
- 4. Select the person insured by the policies.
- 5. To change the policy type, from the *Policy Type* menu, select another option.
- 6. If applicable, enter the benefit amount and monthly premium of the listed insurance policies.
- 7. To enter additional details for an existing long-term care or critical illness insurance policy, click for that policy.



Long-term Care Insurance Details dialog box (Level 2 Plan)



Critical Illness Insurance Details dialog box (Level 2 Plan)

**Note:** Clicking *Add LTC Insurance* or *Add Critical Illness Insurance* opens a menu where you can select *New LTC Insurance*, *New Critical Illness Insurance* or *Copy of Current*. If you select *Copy of Current*, NaviPlan creates a copy of the current policy. Use this when you have similar items to add to avoid re-entering data. You can view or edit other critical illness or long-term care insurance policies by clicking *Previous Entry* or *Next Entry*.

# Generating the Insurance report

The *Insurance* report provides a summary of all the insurance coverage entered in the clients' plan and can be used to verify data-entry or quickly view all coverage.

To generate the *Insurance* report, follow these steps:

- 1. Go to the *Enter Financial Data Insurance Coverage* page.
- 2. Click Insurance Coverage Report.

# Chapter 7: Entering accumulation goals

When you create a plan you must select the modules you want to use. The selected modules determine the types of goals you can enter in the plan. In each plan, you can only use the financial planning modules that are selected on the *Plan Management – Modules* page.

#### In this chapter:

Retirement goal assumptions 97		
Retirement date assumptions	97	
Retirement goal reporting	97	
Defining retirement goals9		
Defining liquidation order in retirement (Level 2 Plans)	100	
Overriding the proposed investor profile for a goal (Level 2 Plans)	102	
Defining education goals		
Defining major purchase goals		
Defining an emergency fund goal		
Allocating accounts to goals	110	

## Retirement goal assumptions

In NaviPlan, retirement is treated as a goal rather than just a period of time. You can identify a specific need, allocate accounts to fund it, and then see the resulting shortfalls and savings.

NaviPlan makes recommendations to achieve the retirement goal without taking cash flow into consideration (for example, NaviPlan may recommend that the clients save \$1,000 per month even when the clients do not have that amount available in their cash flow).

#### Retirement date assumptions

NaviPlan assumes that the retirement period begins, and ends on December 31 of the year in which the last client in the plan dies.

Level 2 Retirement dates can be changed for specific goals such as survivor income and disability income.

#### Retirement goal reporting

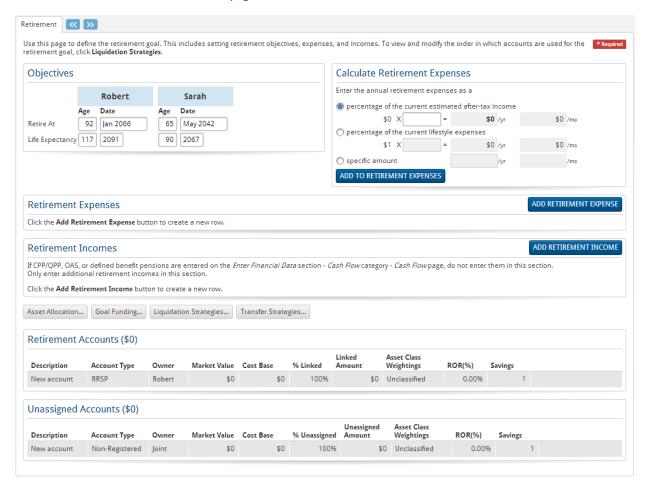
NaviPlan has detailed retirement reports for both the current and proposed plans. The current plan reports are based on the clients' current financial information, entered primarily in the Enter Financial Data and Set Goals sections, and show the clients their current progress towards their retirement goal.

All information in the plan, except for What-if scenarios, is reported as part of the current plan in additional reports, graphs, and client reports. In contrast, the recommended or proposed plan reports reflect both the current plan information and the *Recommended* scenario information.

## Defining retirement goals

To define your clients' retirement goals, follow these steps:

1. Go to the **Set Goals – Retirement** page.



Set Goals section – Retirement category – Retirement page (Level 2 Plan)

- 2. Under *Objectives*, enter your clients' retirement ages or the years at which your clients want to retire, and then enter your clients' life expectancies.
- 3. To change the clients' investor profile for retirement:

Level 1 Under *Profile*, the investor profile used by the plan is shown. Select the **Override** option, and then select the alternative investor profile you want to apply to the retirement goal.

Level 2 If the Asset Allocation module is selected on the Plan Management section – Modules category – Modules page, click Asset Allocation. For more information, see Overriding the proposed investor profile for a goal (Level 2 Plans) on page 102.

**Note:** If you are using user-defined asset allocation, default asset classes and investment profiles must first be created for all future plans in *Settings*, or for the individual plan in the *Plan Management – Asset Allocation* category.

To model retirement expenses, follow these steps:

1. Under Calculate Retirement Expenses, do one of the following:

To calculate the retirement expense based on	Do this
Total annual after- tax salaries	Select the <b>percentage of the current estimated after-tax salary</b> option, and then enter the percentage of the current estimated after-tax salary the clients will want to receive during retirement.
Current annual lifestyle expenses	Select the <b>percentage of the current lifestyle expenses</b> option, and then enter the percentage of current lifestyle expenses you expect the clients to have during retirement.
A specific annual amount	Select the <b>specific amount</b> option, and then enter the amount the clients want to receive annually during retirement.

- 2. To add a calculated retirement expense to the plan, click **Add to Retirement Expenses**.
- Under Retirement Expenses, enter details for the listed expenses. If necessary, click Add Retirement
  Expense to create an additional expense that will occur during retirement.

Expenses can be entered for the entire retirement period, or they can be entered in a staged format. The second option is best used when the clients' needs change during the retirement period. For example, a client may expect to need \$65,000 annually from age 65 to age 75, but then expect to reduce or increase spending from age 76 to 80; or the clients may expect to have one-time or time-limited additional expenses that are over and above the amounts specified on an annual basis.

In joint plans, NaviPlan makes the following assumptions for retirement expenses when the keyword *retirement* is entered in the *Start Age* field and the keyword *death* is entered in the *End Age* field.

If the retirement expense is	The expense begins on	The expense ends on
Singly owned	The date at which the first client is set to retire	December 31 of the year the owner dies, unless the <i>Tfr to Survivor</i> option is selected
Jointly owned	The date at which the first client is set to retire	December 31 of the year of the last client's death

Retirement expenses previously entered on the *Enter Financial Data – Cash Flow* page that continue into retirement appear on the *Retirement* page. Changes made on either page automatically appear on the other page.

- 4. To indicate the retirement expense is fixed (cannot be eliminated), select the **Fixed Exp.** option. If the option is not selected, NaviPlan assumes the expense is discretionary.
- 5. If applicable, under *Retirement Incomes*, modify retirement incomes that have been entered on the *Enter Financial Data Cash Flow* page.

OR

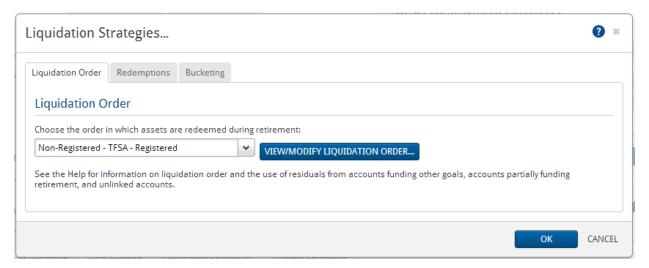
Click Add Retirement Income to enter additional income that will be earned during retirement.

**Note:** Incomes entered on the *Retirement* page also appear on the *Enter Financial Data – Cash Flow* page under *Incomes*.

#### Defining liquidation order in retirement (Level 2 Plans)

NaviPlan automatically redeems accounts to cover the retirement goal, either using deficit coverage (automatic account redemption method), or a specific liquidation order.

 To change the manner in which accounts are redeemed during retirement, click Liquidation Strategies on the Retirement page.



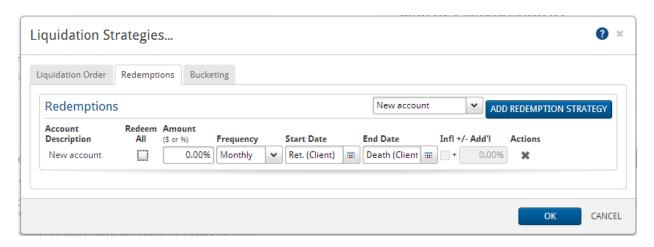
Liquidation Strategies dialog box – Liquidation Order tab (Level 2 Plan)

2. To redeem assets by account type only, select one of the existing liquidation options.

OR

To view and edit the order of specific accounts, select **View/Modify the liquidation order**. For each applicable account, select the account, and then click **Move Up** or **Move Down**.

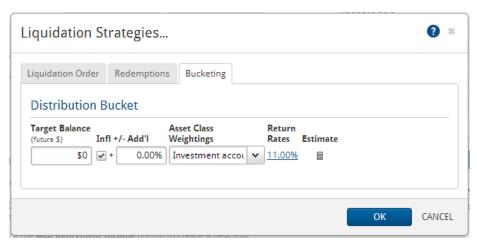
- 3. To specify redemptions of specific dollar values or percentages of certain accounts, go to the **Redemptions** tab, and then complete the following steps:
- 4. Click the Redemptions link.



Liquidation Strategies dialog box – Redemptions tab (Level 2 Plan, Redemptions section)

- 6. Select an account, and then click Add Redemption Strategy.
- 7. To redeem the entire account, select the **Redeem All** option.
- 8. Enter the remaining details of the redemption strategy.

To model a bucketing strategy, go to the *Bucketing* tab and then complete the following steps:



Liquidation Strategies dialog box - Bucketing tab (Level 2 Plan)

- 1. Click Estimate to open the Distribution Bucket Estimator calculator.
- 2. Enter the number of years over which the "bucket" investment account will cover needs, and click Ok.
- 3. The amount determined by the calculator will appear in the *Target Balance* field.
- 4. Enter the remaining details of the bucketing strategy.

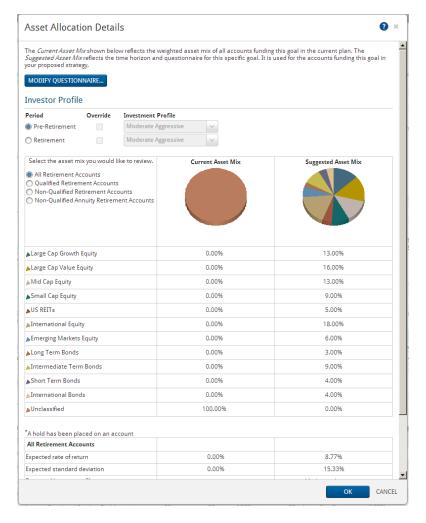
Liquidation Strategies dialog box – Redemptions tab (Level 2 Plan, Substantially Equal Periodic Payments (SEPP) section)

## Overriding the proposed investor profile for a goal (Level 2 Plans)

You can review the proposed investor profile for the plan on the *Plan Management – Asset Allocation – Profile* page to see if it is appropriate for the goal. If not, to override the proposed portfolio, follow these steps:

- 1. Go to the **Set Goals Retirement**, **Education**, or **Major Purchase** page.
- 2. Click Asset Allocation.

**Note:** This button looks different for the retirement goal than for the other goals.



Asset Allocation Details dialog box (Level 2 Plan, retirement goal)

- 3. If you are using predefined asset allocation, you can override the asset allocation questionnaire your clients answered, click **Modify Questionnaire**.
  - Review the questionnaire and consider whether the responses are true for the goal. If a different response to any of the questions would better reflect the goal, select the option next to the question, and then change the response. Responses you enter on this page only apply to the goal and not to the rest of the plan.

- 4. For the *Retirement* goal, under *Investor Profile*, select the period for which you want to override the profile.
- 5. To override the selected *Investment Profile*, select the **Override** option, and then select the alternative investor profile you want to use for the selected period.
  - **Retirement goal only:** You must select an asset mix other than *All Retirement Accounts* if you want to override the clients' investment profile.
- 6. Select the asset mix you would like to review or override. The current asset mix graph changes depending on the selected asset mix. The suggested asset mix graph is based on your clients' goal investment profile.
- 7. Scroll down to the bottom of the profile. If applicable, you can modify the asset mix in this proposed portfolio for the selected retirement goal by clicking *Customize Asset Mix*, and then selecting either the *Weightings* option or the *Optimize* option.
- 8. Use the *Weightings* option to manually adjust the asset class weightings of the portfolio for all or selected accounts. For more detailed instructions, see **Editing asset class weightings (Level 2)** on page 59.
- 9. Use the *Optimize* option to use the Ibbotson Mean Variance Optimizer to generate a new portfolio based on an efficient frontier graph. For more detailed instructions, see **Using the Optimize calculation** on page 1.

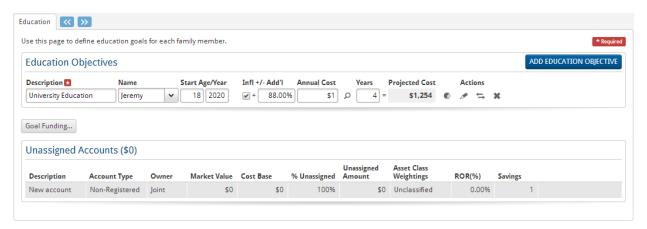
**Note:** The proposed portfolio is only modified for the goal, not for the entire plan. Also, for a retirement goal, the proposed portfolio is only modified for the selected period.

To identify the accounts that will fund the clients' goal, see Allocating accounts to goals on page 110.

# Defining education goals

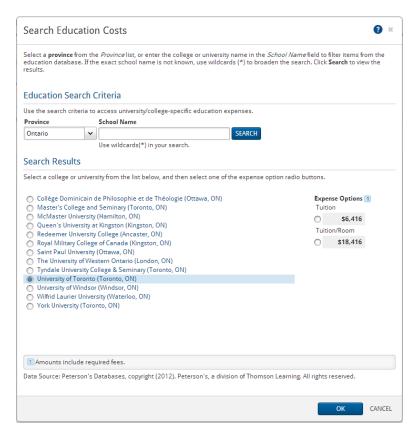
To define an education goal, follow these steps:

1. Go to the **Set Goals – Education** page.



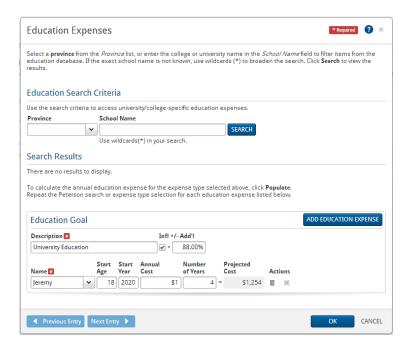
Set Goals section – Education category – Education page (Level 2 Plan)

- 2. To create a new goal, under *Education Objectives*, click **Add Education Objective**, and then enter the details of the goal.
- 3. To search the Peterson's Undergraduate Database (Data source: Peterson's Databases, copyright (2011). Peterson's, a division of Thomson Learning. All rights reserved.) for post-secondary education expenses, click **Education Calculator**.
- 4. Under *Education Search Criteria*, select the province in which the school is located and/or enter the school name, and then click **Search**.



Search Education Costs dialog box (showing search results)

- 5. Under *Search Results*, select the school of your choice, and then select an expense option (for example, *Tuition* or *Tuition/Room*).
- 6. Click **OK**. The value is populated in the **Annual Cost** field.
- 7. To change the clients' investor profile for a specific education goal, do the following:
- Level 1 If the Asset Allocation module is selected on the Plan Management section Modules category Modules page, under Investment Profile, select the Override option for the education goal, and then select another investment profile.
- Level 2 Overriding the proposed investor profile for a goal (Level 2 Plans) on page 102
- 8. Level 2 To add additional expenses to the education goal, click ...



Search Education Costs dialog box (education expenses entered)

- If applicable, change the *Inflation Rate* for the goal.
- To add an education expense, click **Add Education Expense**.
- If you selected an expense option using the Peterson's Undergraduate Database, enter the expense details, and then click **Populate**.
- 9. When you have finished entering details, click OK.
  - If multiple expenses were entered for the goal, the total projected cost of the objective appears under *Education Objectives*.
- 10. To allocate an account to the education goal, or to view or edit account distribution for all plan goals, click **Goal Funding**. For more information, see **Allocating accounts to goals** on page 110.

All accounts allocated toward the education goal appear on the *Education* page under *Education Accounts*. The market value of each account displayed reflects the market value for the account and not the actual amount allocated to the education goal. Any accounts not allocated to a goal appear under *Unassigned Accounts*. Clicking the links expands or collapses the information.

# Defining major purchase goals

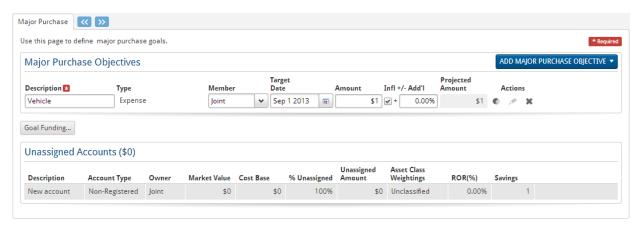
A major purchase is any large expense for which your clients need to save money. For example, a sailboat, a new roof for the house, or a wedding are all major purchases.

To define a major purchase goal, follow these steps:

- 1. Go to the **Set Goals- Major Purchase** page.
- To create a new major purchase goal, click Add Major Purchase Objective, and then select an objective type.

**Note:** For all major purchase objective types other than the *Expense* type, the new asset is added to net worth and appears in the *Enter Financial Data* – *Net Worth* category in the year the purchase occurs. For example, a new vehicle or second residence can increase net worth, whereas a wedding or holiday cannot.

- 3. Enter a unique description for the goal, and then complete the required fields.
- 4. Specify whether the cost will be indexed to meet inflation.



Set Goals section – Major Purchase category – Major Purchase page (Level 2 Plan)

- 5. Level 1 To change the clients' investor profile for a specific major purchase goal, under *Investment*Profile, select the Override option for the major purchase goal, and then select another investment profile.

  Note: The Asset Allocation module must be selected on the Plan Management Modules page.
- 6. Level 2 If you want to override the proposed portfolio for the major purchase goal, and the answers on the *Plan Management Asset Allocation Questionnaire* page do not accurately reflect the goal or you are not using predefined asset allocation, Overriding the proposed investor profile for a goal (Level 2 Plans) on page 102.
- To allocate an account to the major purchase goal, or to view or edit account distribution for all plan goals, click Goal Funding. For more information, see Overriding the proposed investor profile for a goal (Level 2 Plans) on page 102.

All accounts allocated toward the major purchase goal appear on the *Major Purchase* page under *Major Purchase*\*\*Accounts\*. The market value of each account displayed reflects the market value for the account and not the actual amount allocated to the major purchase goal. Any accounts not allocated to a goal appear under \*\*Unassigned\*\*

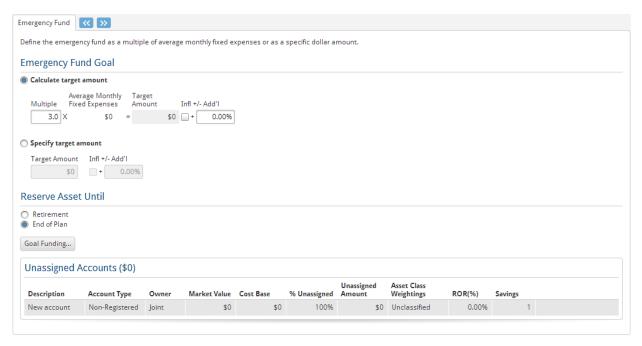
\*\*Accounts\*.

# Defining an emergency fund goal

For a joint analysis, NaviPlan assumes that the emergency fund goal applies to both the client and co-client. When a client dies, NaviPlan transfers the goal to the surviving client.

To define an emergency fund goal, follow these steps:

1. Go to the **Set Goals – Emergency Fund** page.



Set Goals section – Emergency Fund category – Emergency Fund page (Level 2 Plan)

- To calculate the funds required to cover expenses that occur over a specific period, select Calculate
  target amount, and then in the Multiple field, enter the number of months to cover. The required amount
  appears in the Target Amount field. NaviPlan assumes that
  - Regular liability payments, insurance premiums, and fixed expenses are covered.
  - Extra lump-sum payments, discretionary expenses, savings strategies, and income taxes are not covered.

- 3. To create an emergency fund goal set at a fixed amount, select **Specify target amount**, and then enter the amount.
- 4. If you want to index the emergency fund to inflation, select the **Infl** option, and then enter the percentage above or below inflation. The inflation rate applies to both emergency fund calculation methods.
- 5. Under *Reserve asset for Emergency Fund until*, indicate how long the emergency fund assets are to be reserved.
  - To have NaviPlan reserve the assets for emergency use only until retirement, select **Retirement**. At retirement, NaviPlan transfers use of these assets to the retirement goal.
  - To have NaviPlan reserve the assets for emergency use for the duration of the plan, select **End of**Plan. These assets are not available for deficit coverage or to fund any other goal.
- 6. To edit the accounts funding this goal, click **Goal Funding**. For more information, **Allocating accounts to goals** on the next page.

Note: Registered accounts cannot fund an emergency fund.

All accounts allocated toward the emergency fund goal appear on the *Emergency Fund* page under *Emergency Fund Accounts*. The market value of each account displayed reflects the market value for the account and not the actual amount allocated to the major purchase goal. Any accounts not allocated to a goal appear under *Unassigned Accounts*.

# Allocating accounts to goals

To assign accounts to fund specific goals or to view account distribution for all goals, follow these steps:

On the <Retirement/Education/Major Purchase/Emergency Fund> page, click Goal Funding. Your clients' registered accounts, with the exception of RESPs, are automatically assigned to fund the retirement goal, but can also fund education and major expense goals. Non-registered accounts can fund any goal and can also be allocated to more than one goal.

**Note:** You can also allocate accounts to goals or view account distribution for all plan goals on the **Set Goals – Goal Funding** page.

For each applicable account, enter any combination of dollar amounts, percentages, or the keyword
 *Balance* to allocate funds to the applicable goals.

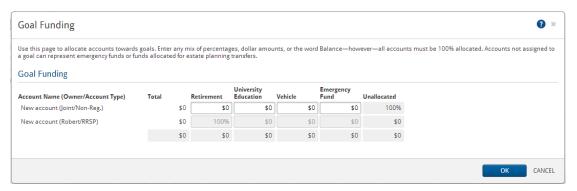
**Note:** In Detailed Tax method, you can allocate registered accounts to goals other than retirement. In Average Tax method, only non-registered accounts can be allocated to goals other than retirement.

In NaviPlan, you can fund goals in three ways:

- **Fixed amount** Enter a fixed dollar value. When a fixed amount is entered, NaviPlan uses only that amount to fund the goal, even when additional funds are available in the account.
- *Percentage* Enter a percentage.
- Balance Enter the keyword balance. All remaining unallocated funds in the account are directed to the
  goal. If entered for multiple goals, the remaining balance is distributed equally among those goals.

When allocating an account across multiple goals and using any of the funding options, NaviPlan divides the account into portions for each goal. This split is reflected in stand-alone reports and eliminates the need to manually divide an account. Any account savings are then appropriately distributed among the account's goals.

If accounts are assigned to multiple goals and the combined funding amounts exceed the value of the account, fixed amounts are funded first and the remaining funds are automatically distributed on a pro-rata basis.



Goal Funding dialog box

All accounts allocated toward the goal appear on the *Retirement, Education, Major Purchase,* or *Emergency Fund* pages under *Accounts*. To expand or collapse this information, click the *Accounts* link. The market value of each account displayed under *<goal> Accounts* reflects the market value for the account and not the actual amount allocated to the goal. Any accounts not allocated to a goal appear under *Unassigned Accounts*.

# Chapter 8: Entering insurance goals

This chapter explains how to enter insurance goals in Level 1 and Level 2 Plans. Insurance goals are entered on separate pages, depending on the type of insurance.

### In this chapter:

Entering insurance goals for Level 1 Plans	112
Survivor income (Level 1)	112
Disability insurance (Level 1)	114
Long-term care insurance (Level 1)	115
Entering insurance goals for Level 2 Plans	116
Survivor income goals: if one client dies (Level 2)	116
Survivor income goals: if both clients die (Level 2)	126
Disability income goals (Level 2)	130
Long-term care insurance goals (Level 2)	138
Critical illness insurance goals (Level 2)	141

## Entering insurance goals for Level 1 Plans

In Level 1 Plans, insurance goals consist of life insurance, disability insurance, and long-term care insurance.

Enter the applicable insurance information as described in the following procedures:

- Survivor income (Level 1) below
- Disability insurance (Level 1) on page 114
- Long-term care insurance (Level 1) on page 115

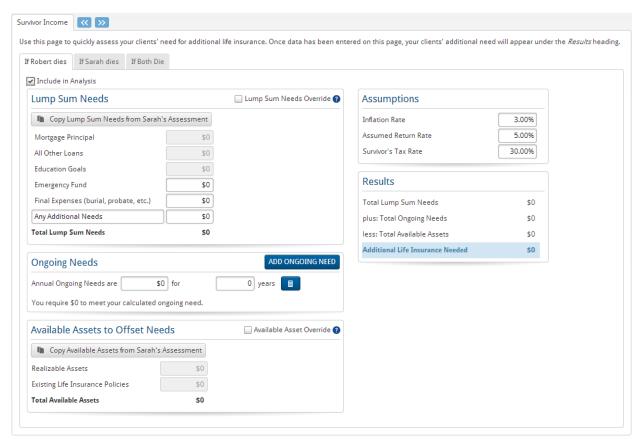
## Survivor income (Level 1)

The need for additional life insurance can be determined quickly using NaviPlan. On the *Survivor Income* page, these needs are determined using the following method:

- First, NaviPlan totals the data in the Lump Sum Needs and Ongoing Needs sections.
- Next, the total from the Available Assets to Offset Needs section is deducted.
- Finally, the total recommended additional insurance is displayed (along with a summary of the calculation)
  in the *Results* section.

To analyze your clients' need for additional insurance, follow these steps:

1. Go to the **Set Goals** section – **Survivor Income**.



 $Set\ Goals\ section-Survivor\ Income\ category-Survivor\ Income\ page\ (Level\ 1\ Plan)$ 

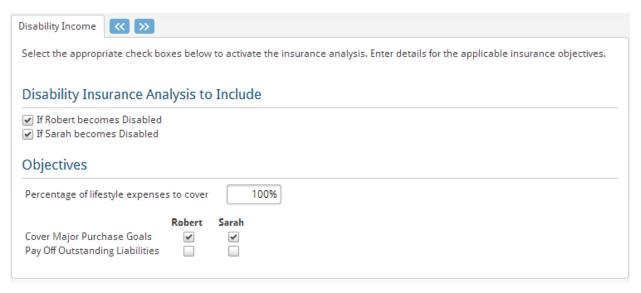
- 2. Use the tabs along the top of the page to select a survivorship situation.
- 3. Enter all lump sum needs in the *Lump Sum Needs* container.

**Note**: Mortgage Principal, All Other Loans, and Education Goals are calculated based on data collected from elsewhere in the assessment. To manually enter data for these fields, select the **Lump Sum Needs Override** option.

- 4. Enter all **Ongoing Needs** your client will need to pay in the selected survivorship situation. The default entry is based on data entered elsewhere in the plan and is meant to show the amount of annual income necessary to replace the decedent's income.
  - To modify these assumptions, select and modify any of the assumptions in the *Ongoing Needs* dialog box.
  - You can also specify how much of the decedent's income is necessary to replace for different time periods:
    - 1. From the *Ongoing Needs* section, enter an ongoing need and a number of years for the first row. This comprises the first period.
    - 2. Click Add Ongoing Need.
    - 3. Enter an annual ongoing need and a number of years for the newly created row. This comprises the second period and immediately follows the previous period.
    - 4. Repeat step 3 until you are satisfied.
- 5. Enter all assets available to cover needs in the selected survivorship situation. These assets are divided into two categories:
  - **Realizable Assets**: This field represents the value of assets that are easily converted to cash in the event of a death.
  - **Existing Life Insurance Policies**: This field represents the value of existing life insurance policies already entered in the assessment.
  - The value of these assets is calculated by NaviPlan; to modify these values select **Available Asset Override** and enter new data.
- 6. Review the information NaviPlan is using for this analysis in the *Assumptions* container and make any changes you wish.
- 7. NaviPlan now calculates your clients' need for additional life insurance and displays its recommendations in the *Results* container.

## Disability insurance (Level 1)

1. Go to the **Set Goals – Disability Income** page.



Set Goals section – Survivor Income category – Disability Income page (Level 1 Plan)

Under Disability Insurance Analysis to Include, select the appropriate If <cli>client/co-client> becomes
 Disabled option to model the scenario for the client or co-client.

**Note:** For the purposes of the disability insurance analysis, NaviPlan assumes that the client and co-client do not become disabled at the same time.

3. Under *Objectives*, enter the percentage of lifestyle expenses to cover.

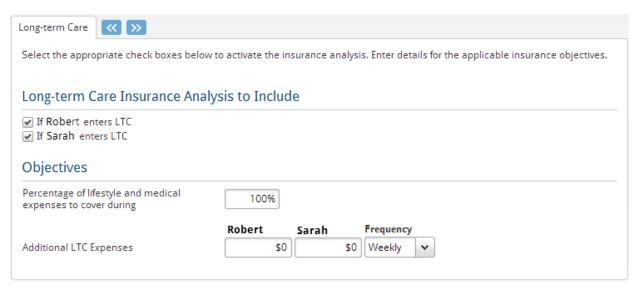
This is the percentage of current expenses that are expected to continue after the disability of the client or coclient. This feature allows you to illustrate a change in cash flow (expense) needs if one of the clients becomes disabled. The default is 100%, but the percentage can be changed.

For disability insurance, non-registered assets are available at the start of disability, registered assets are available at the start of retirement, and lifestyle assets are available for the estate.

- 4. If the disability insurance coverage is to cover the outstanding major purchase goals in the event of the disability of one client, select the **Cover Major Purchase Goals** option for the client and/or co-client.
- 5. If the disability insurance coverage is to pay off all outstanding liabilities, select the **Pay Off Outstanding Liabilities** option for the client and/or co-client.

## Long-term care insurance (Level 1)

1. Go to the **Set Goals – Long-term Care** page.



Set Goals section – Long-term Care category – Long-term Care page (Level 1 Plan)

- 2. Under *Long-term Care Insurance Analysis to Include*, select the appropriate If <cli>ent/co-client> enters LTC option to model the scenario for the client or co-client.
  - The age at which long-term care begins is based on the age of death set on the **Set Goals** section **Retirement** category **Retirement** page. By default, the client is assumed to require long-term care for a period of four years starting on January 1 of the year in which the client turns age 80, and the client is assumed to die at the end of this period.
- 2. Under *Objectives*, enter the percentage of lifestyle and medical expenses that is expected to continue when the period of long-term care begins. The default is 100%, but the percentage can be changed.
- 3. Enter the amount of any additional daily long-term care expenses for the client or the co-client.

For long-term care insurance, non-registered and registered assets are available at the start of long-term care, and lifestyle assets are available for the estate.

# Entering insurance goals for Level 2 Plans

In Level 2 Plans, insurance goals consist of life insurance, disability insurance, long-term care insurance, and critical illness insurance.

Enter the applicable insurance information as described in the following procedures:

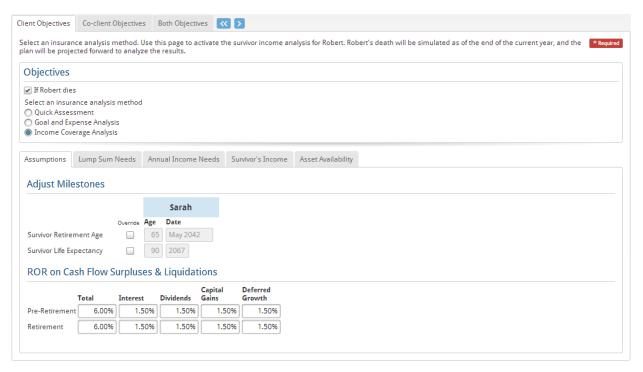
- Survivor income goals: if one client dies (Level 2) below
- Survivor income goals: if both clients die (Level 2) on page 126
- Disability income goals (Level 2) on page 130
- Long-term care insurance goals (Level 2) on page 138
- Critical illness insurance goals (Level 2) on page 141

## Survivor income goals: if one client dies (Level 2)

You can enter insurance needs and objectives for the client and co-client in the *Survivor Income* category. Data entry is the same for both. To consider insurance needs when both clients die, see *Survivor income goals: if both clients die (Level 2)* on page 126.

To enter data and assess needs for the client or co-client, follow these steps:

1. Go to the **Set Goals – Survivor Income – Client/Co-client Objectives** page.



Set Goals section - Survivor Income category - Client/Co-client Objectives page - Assumptions tab (Level 2 Plan, Average Tax method)

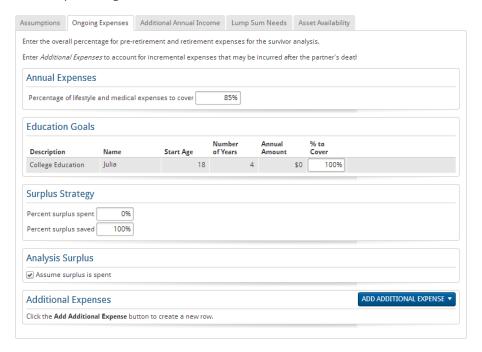
- 2. To assess insurance needs, under *Objectives*, select If <cli>tlent/co-client> dies.
- 3. Select a method for analyzing insurance needs.
  - Goal and Expense Analysis assesses the life insurance needed to cover the survivor's goals and expenses. Goals and expenses at the plan level, as well as additional expenses entered for the life insurance scenario, are considered. This analysis is integrated into the rest of the plan.
  - *Income Coverage Analysis* assesses the life insurance needed to replace income lost from the death of the client or co-client. This method is independent of the rest of the plan.
  - Quick Assessment calculates your clients' additional insurance needs on the basis of a simple comparison of their lump sum and ongoing needs to their assets available to offset those needs. This assessment is designed to quickly assess your clients' need and provide you with an accurate amount of additional life insurance they will require.
- 4. To change the survivor's retirement age for the life insurance calculation, go to the *Assumptions* tab, select the **Override the Retirement Age for the Survivor** option, and then enter the retirement age or date. The default values originate from the *Plan Management Assumptions Milestones* page.
- To change the survivor's life expectancy for the life insurance calculation, select the Override the Survivor
   Life Expectancy option, and then enter the life expectancy age or year. The default values originate from
   the Plan Management Assumptions Milestones page.
- 6. Under ROR on Cash Flow Surpluses & Liquidations, enter return rates.
- 7. A. Tax To override the tax rates shown, select the **Override Tax Rates** option, and then enter the tax rates you wish to use. Changing the tax rate here only affects the survivor's tax rates for life insurance calculations. It does not affect rates used in the rest of the plan. The default values on this page originate from the **Plan Management Assumptions General** page.
  - **Note:** The provice tax rate is added to the displayed average, marginal, and long-term capital gains tax in income tax calculations. Province tax deductions at the federal level are considered.
- 8. Complete one of the following procedures:
  - Goal and Expense Analysis method if one client dies on the next page
  - Income Coverage Analysis method if one client dies on page 121
  - Survivor Income Objectives: Quick Assessment on page 1
  - Using the Human Life Value calculation on page 1

#### Goal and Expense Analysis method if one client dies

The *Goal and Expense Analysis* method must be selected on the *Set Goals – Survivor Income – Client/Co-client Objectives* page. See Entering insurance goals for Level 2 Plans on page 116.

To use the *Goal and Expense Analysis* method, follow these steps:

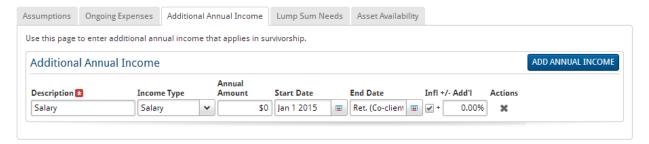
- 1. Go to the *Ongoing Expenses* tab.
- Under *Annual Expenses*, enter the percentage of lifestyle expenses to be covered by life insurance proceeds. The percentage entered becomes the default for the expenses listed under *Expense*.
   Note: Pre-retirement or retirement expenses must be entered in the plan for the *Expense* fields to appear on this tab.
- 3. To select a different percentage for an individual expense, clear the corresponding **Use Defaults** option, and then enter the percentage in the **%** to **Cover** field.



Set Goals section – Survivor Income category – Client/Co-client Objectives page – Ongoing Expenses tab (Level 2 Plan, Goal and Expense Analysis method selected)

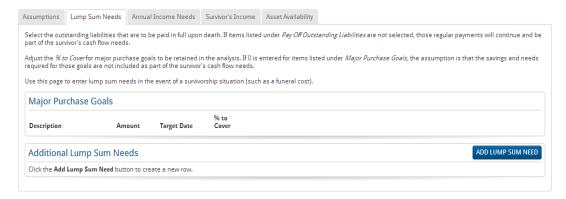
4. If education expenses exist in the plan, under *Education Expenses*, enter the percentage of education expenses to be covered in the event of death.

- Under Surplus Strategy, enter the applicable amounts in the Percent surplus spent and Percent surplus saved fields. The surplus strategy applies throughout the life insurance analysis.
  - The *Percent surplus spent* and *Percent surplus saved* fields control what NaviPlan does with any cash flow surplus during survivorship. For example, when one client dies, you expect the survivor to incur a cash flow surplus of \$10,000. You also expect the survivor to spend 25% of this surplus on miscellaneous costs and invest the remaining amount. For this example, you would enter *25* in the *Percent surplus spent* field. NaviPlan automatically saves the remaining 75% into a non-registered account when survivorship occurs.
- 6. Under Analysis Surplus, select or clear the Assume surplus is spent option as required.
  - When the option is selected, NaviPlan projects the cash flow that would have occurred in preretirement if neither client died. Any pre-retirement surpluses resulting from that projection become additional pre-retirement survivor expenses in the years they are projected to occur. The *Percentage* of *lifestyle expenses to cover* value applies to this expense just like any other regular expense.
- 7. Under *Additional Annual Expenses*, click *Add Additional Annual Expense* to enter any new expenses that will apply during survivorship.
- 8. Once all ongoing expenses are entered, go to the **Additional Annual Income** tab.
- 9. To add an annual income that may apply during survivorship, under *Additional Annual Income*, click *Add* **Annual Income**, and then enter the income details.



Set Goals section – Survivor Income category – Client/Co-client Objectives page – Additional Annual Income tab (Level 2 Plan, Goal and Expense Analysis method selected)

10. Once all ongoing incomes are entered, go to the **Lump Sum Needs** tab.



Set Goals section – Survivor Income category – Client/Co-client Objectives page – Lump Sum Needs tab (Level 2 Plan, Goal and Expense Analysis method selected)

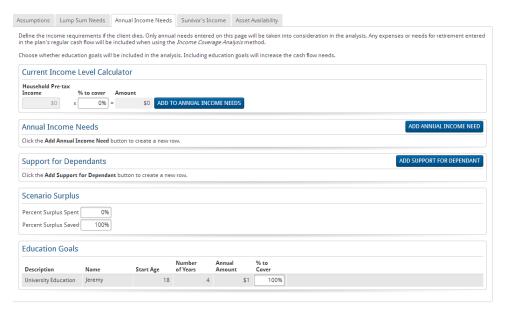
- 11. Under Pay Off Outstanding Liabilities, select any existing loans that will be paid off by insurance proceeds.
  - For each loan that is not selected, NaviPlan assumes that the payments continue and will be included as part of the survivor's cash flow.
    - **Note:** This option is only available if liabilities exist in the plan and, if on the *Enter Financial Data* section *Net Worth Assets/Liabilities Liability Details* dialog box *Details* tab, the *Payoff Options at Death* selection is *Transfer to survivor* or *Payoff at first death* (*from estate*).
- 12. Select any future major purchase goals that will be paid for in the event of death. This option is only available if major purchase goals exist in the plan.
- 13. Under *Additional Lump Sum Needs*, if any other lump-sum needs are expected, click *Add Lump Sum Need*, and then enter the details of the need in the fields that appear.
- 14. To indicate when accounts are to be made available during the survivorship period, complete the procedure **Assigning asset availability if one client dies** on page 123.

#### Income Coverage Analysis method if one client dies

The *Income Coverage Analysis* option must first be selected on the *Set Goals – Survivor Income – Client/Co-client Objectives* page. See **Entering insurance goals for Level 2 Plans** on page 116.

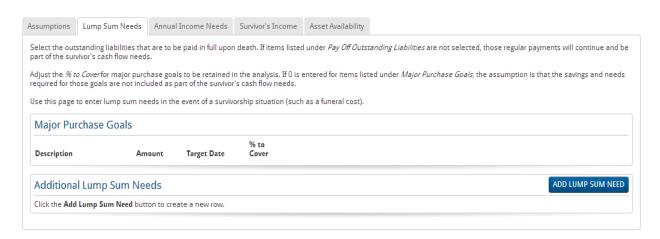
To use the *Income Coverage Analysis* method, follow these steps:

- 1. Go to the Annual Income Needs tab.
- To calculate a percentage of current income needed during survivorship, under *Current Income Level Calculator*, enter a percentage in the % to cover field, and then click Add to Annual Income Needs. The income need now appears under *Annual Income Needs*.
- 3. To define a new annual income need that will apply during survivorship, under *Annual Income Needs* click **Add Annual Income Need**, and then enter all applicable data.



 $Set\ Goals\ section-Survivor\ Income\ category-Client/Co-client\ Objectives\ page-Annual\ Income\ Needs\ tab\ (Level\ 2\ Plan,\ Income\ Coverage\ Analysis\ method\ selected)$ 

- 4. To enter annual child support needed for each child that will be provided in the event of death, click Add Support for Dependant, and then enter the support details. This section does not appear if dependants have not been entered.
- 5. To determine how much of any cash flow surplus is assumed to be spent or saved, under *Scenario Surplus* enter the percentage values. For example, when one client dies, you expect the survivor to incur a cash flow surplus of \$10,000. You also expect the survivor to spend 25% of this surplus on miscellaneous costs and invest the remaining amount. For this example, you would enter *25* in the *Percent surplus spent* field. NaviPlan automatically saves the remaining 75% into a non-registered account when survivorship occurs.
- 6. To define how much of an education goal is to be funded during survivorship, under *Education Goals*, enter a percentage value in the *% to Cover* field.
- 7. Once income needs are entered, go to the **Lump Sum Needs** tab.



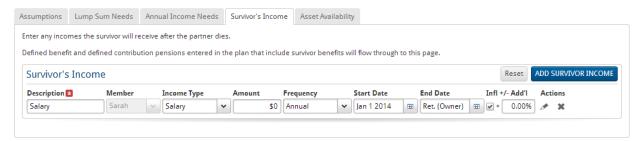
Set Goals section – Survivor Income category – Client/Co-client Objectives page – Lump Sum Needs tab (Level 2 Plan, Income Coverage Analysis method selected)

8. Under *Pay Off Outstanding Liabilities*, select any existing loans that will be paid off by insurance proceeds. For each loan that is not selected, NaviPlan assumes that the payments continue and will be included as part of the survivor's cash flow.

**Note:** This option is only available if liabilities exist in the plan and, if on the Enter Financial Data section – **Net Worth** category – **Assets/Liabilities** – **Liability Details** dialog box, the **Payoff Options at Death** selection is **Transfer to survivor** or **Payoff at first death (from estate)**. This option is only available if liabilities exist in the plan.

- 9. Enter the percentage of any future major purchase goals that will be paid for in the event of death.

  Note: This option is only available if major purchase goals exist in the plan.
- 10. Under *Additional Lump Sum Needs*, if any other lump-sum needs are expected, click *Add Lump Sum Need*, and then enter the details of the need in the fields that appear.
- 11. Go to the Survivor's Income tab.



 $Set\ Goals\ section-Survivor\ Income\ category-Client/Co-client\ Objectives\ page-Survivor's\ Income\ tab\ (Level\ 2\ Plan,\ Income\ Coverage\ Analysis\ method\ selected)$ 

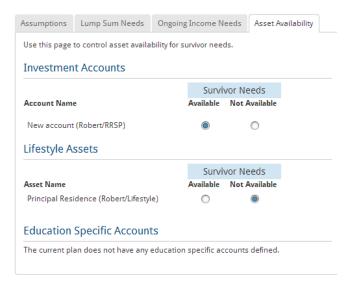
- 12. To enter a new income, click Add Survivor Income, and then enter all appropriate data.
- 13. To indicate when accounts are to be made available during the survivorship period, complete the procedure see **Assigning asset availability if one client dies** on the next page.

**Note:** To delete any changes and revert the survivor incomes that were created on the *Enter Financial Data* section – *Cash Flow*, click **Reset**.

#### Assigning asset availability if one client dies

On the *Asset Availability* tab (for either the Goal and Expense Analysis method or the Income Coverage Analysis method), you can indicate when assets are to be made available during the survivorship period.

1. Go to the Asset Availability tab.



Goals section – Survivor Income category – Client/Co-client Objectives page – Asset Availability tab (Level 2 Plan, Goal and Expense Analysis method selected)

- 2. Under Investment Accounts Survivor Needs, select one of the following options for each account:
  - Available Immediately, if the account is available for survivor needs immediately following the death
    of the client.
  - Available Starting At Retirement, if the account is available for survivor needs upon the survivor's retirement.
  - Not Available, if the account is not available for survivor needs.

**Note:** If you select **Available Immediately** or **Available Starting At Retirement**, the clients' accounts are redeemed as required to cover the survivor's income needs.

- 3. Under Lifestyle Assets select one of the following options for each lifestyle asset:
  - **Liquidate Immediately**, if the asset will be made available to the survivor when the client or co-client dies.
  - Liquidate At Retirement, if the asset will be sold when the surviving client reaches retirement.
  - Not Available, if the asset will not be sold until both the client and co-client die.

**Note:** If you select *Liquidate Immediately* or *Liquidate At Retirement*, the entire lifestyle asset is liquidated and the proceeds remaining at the end of the year are reinvested at the rate set on the *Set Goals – Survivor Income – Client/Co-client Objectives* page *– Assumptions* tab.

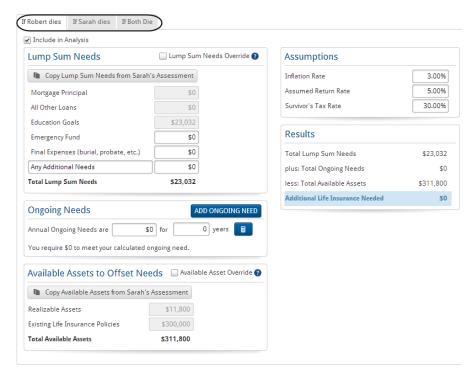
#### **Life Insurance Analysis**

The need for additional life insurance can be determined quickly using NaviPlan. On the *Insurance Analysis* page, these needs are determined using the following method:

- First, NaviPlan totals the data in the *Lump Sum Needs* and *Ongoing Needs* sections.
- Next, the total from the *Available Assets to Offset Needs* section is deducted.
- Finally, the total recommended additional insurance is displayed (along with a summary of the calculation)
  in the *Results* section.

To analyze your clients' need for additional insurance, follow these steps:

1. Go to the *Insurance Analysis* page.



 $\label{thm:continuous} \textbf{Financial Assessment category-Insurance page}$ 

- 2. Use the tabs along the top of the page to select a survivorship situation.
- 3. Enter all lump sum needs in the *Lump Sum Needs* container.

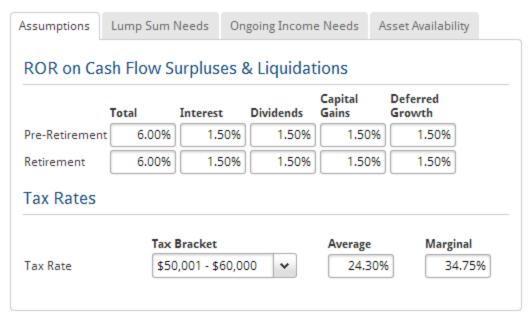
**Note**: Mortgage Principal, All Other Loans, and Education Goals are calculated by based on data collected from elsewhere in the assessment. To manually enter data for these fields, select the **Lump Sum Needs Override** option.

- 4. Enter all *Ongoing Needs* your client will need to pay in the selected survivorship situation. The default entry is based on data entered elsewhere in the plan and is meant to show the amount of annual income necessary to replace the decedent's income.
  - To modify these assumptions, select the calculator icon and modify any of the assumptions in the Ongoing Needs dialog box.
  - You can also specify how much of the decedent's income is necessary to replace for different time periods:
    - 1. From the *Ongoing Needs* section, enter an ongoing need and a number of years for the first row. This comprises the first period.
    - 2. Click Add Ongoing Need.
    - 3. Enter an annual ongoing need and a number of years for the newly created row. This comprises the second period and immediately follows the previous period.
    - 4. Repeat step 3 until you are satisfied.
- 5. Enter all assets available to cover needs in the selected survivorship situation. These assets are divided into two categories:
  - Realizable Assets: This field represents the value of assets that are easily converted to cash in the
    event of a death.
  - **Existing Life Insurance Policies**: This field represents the value of existing life insurance policies already entered in the assessment.
  - The value of these assets is calculated by NaviPlan; to modify these values select **Available Asset Override** and enter new data.
- 6. Review the information NaviPlan is using for this analysis in the *Assumptions* container and make any changes you wish.
- 7. NaviPlan now calculates your clients' need for additional life insurance and displays its recommendations in the *Results* container.

## Survivor income goals: if both clients die (Level 2)

To analyze life insurance needs in the event that both clients die, follow these steps:

1. Go to the **Set Goals – Survivor Income – Both Objectives** page.



Set Goals section – Survivor Income category – Both Objectives page – Assumptions tab (Level 2 Plan, Detailed Tax method and Goal, and Expense Analysis method selected)

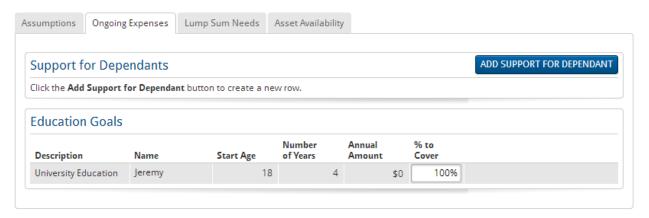
- 2. Under Objectives, select If <cli>ent> and <co-client> die.
- 3. Select an insurance analysis method.
  - **Goal and Expense Analysis** assesses the life insurance needed to cover the survivor's goals and expenses. Goals and expenses at the plan level, as well as additional expenses entered for the life insurance scenario, are considered. This analysis is integrated into the rest of the plan.
  - *Income Coverage Analysis* assesses the life insurance needed to replace income lost from the death of the client or co-client. This method is independent of the rest of the plan.
- 4. On the *Assumptions* tab under Rate of Return on Life Insurance Proceeds, Surpluses and Liquidations, enter return rates.
- 5. D. Tax Under *Tax Rates*, view the tax rates to be used for any dependant-owned assets. Edit if necessary.
- 6. Complete one of the following procedures:
  - Goal and Expense Analysis method if both clients die below
  - Income Coverage Analysis method if both clients die on the next page

Goal and Expense Analysis method if both clients die

The *Goal and Expense Analysis* method must be selected on the *Set Goals – Survivor Income – Both Objectives* page. Survivor income goals: if both clients die (Level 2) above for more information.

To use the *Goal and Expense Analysis* method, follow these steps:

1. Go to the **Ongoing Expenses** tab.



Set Goals section – Survivor Income category – Both Objectives page – Ongoing Expenses tab (Level 2 Plan, Goal and Expense Analysis method selected)

- Under Support for Dependants, click Add Support for Dependant, and then enter annual child support needed for each child that will be provided in the event of death. This section does not appear if dependants have not been entered.
- 3. Under *Education Expenses*, define the percentage of previously entered education expenses that will be covered by life insurance. This option is only available if an education goal exists in the plan.
- 4. Go to the **Lump Sum Needs** tab.



Set Goals section – Survivor Income category – Both Objectives page – Lump Sum Needs tab (Level 2 Plan, Goal and Expense Analysis method selected)

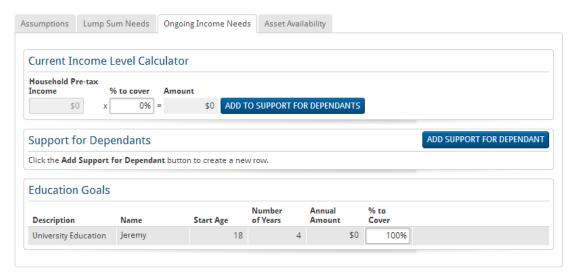
- Under Additional Lump Sum Needs, enter one-time expenses that will be covered in the event of death.
   Enter a unique description for each expense, and then enter all appropriate data.
   Note: Lump sum needs entered on the Client/Co-client Objectives page are also listed here.
- 6. Under *Estate Expenses*, NaviPlan lists estate expenses previously entered on the Set Goals section *Estate Planning* category *Estate Expenses* page.
- To indicate when accounts are to be made available for survivor and estate needs, complete the procedure Assigning asset availability if both clients die on page 130.

#### Income Coverage Analysis method if both clients die

The *Income Coverage Analysis* option must first be selected on the *Set Goals – Survivor Income – Both Objectives* page. See Survivor income goals: if both clients die (Level 2) on the previous page.

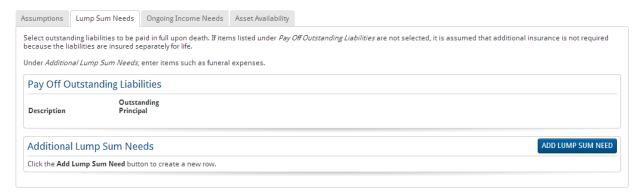
To use the *Income Coverage Analysis* method, follow these steps:

1. Go to the **Ongoing Income Needs** tab.



Set Goals section – Survivor Income category – Both Objectives page – Ongoing Income Needs tab (Level 2 Plan, Income Coverage Analysis method selected)

- To calculate a percentage of current income needed during survivorship, under *Current Income Level Calculator*, enter a percentage in the % to cover field, and then click Add to Support for Dependants.
- To enter annual child support needed for each child that will be provided in the event of death, click Add Support for Dependant, and then enter the support details. This section does not appear if dependants have not been entered.
- 4. If education expenses exist in the plan, under *Education Expenses*, enter the percentage of education expenses to be covered in the event of death.
- 5. Go to the *Lump Sum Needs* tab.



Set Goals section – Survivor Income category – Both Objectives page – Lump Sum Needs tab (Level 2 Plan, Goal and Expense Analysis method selected)

6. Under *Pay Off Outstanding Liabilities*, select any existing loans that will be paid off by insurance proceeds. For each loan that is not selected, NaviPlan assumes that the payments continue and will be included as part of the survivor's cash flow.

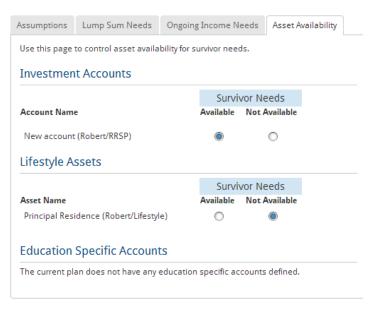
**Note:** This option is only available if liabilities exist in the plan and, if on the Enter Financial Data section – **Net Worth** category – **Assets/Liabilities** page – **Liability** dialog box, the **Payoff Options at Death** selection is **Transfer to survivor** or **Payoff at first death (from estate)**. This option is only available if liabilities exist in the plan.

- 7. Under *Additional Lump Sum Needs*, enter one-time expenses that will be covered in the event of death. Enter a unique description for each expense, and then enter all appropriate data.
- 8. To indicate when accounts are to be made available for survivor and estate needs, complete the procedure **Assigning asset availability if both clients die** on the next page.

#### Assigning asset availability if both clients die

On the *Asset Availability* tab (for either the Goal and Expense Analysis method or the Income Coverage Analysis method), you can indicate when assets are to be made available.

1. Go to the Asset Availability tab.



Set Goals section – Survivor Income category – Both Objectives page – Asset Availability tab (Level 2 Plan, Detailed Tax method)

- Under Investment Accounts and Lifestyle Assets Survivor Needs, select one of the following options for each account or asset:
  - **Available**, if the account is available for survivor needs immediately following the death of both clients. The account is redeemed as required to cover the survivor's income needs.
  - Not Available, if the account is not available for survivor needs.

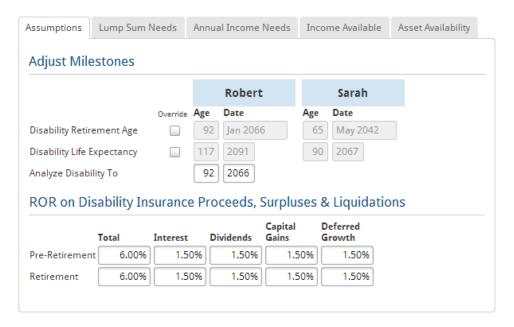
The *Education Specific Accounts* section is for information purposes only and cannot be modified. The list includes RESPs.

## Disability income goals (Level 2)

When a client is currently disabled, if you are using the Detailed Tax method, you can indicate this on the *Plan Management – Assumptions – Milestones* page. In this case, a link to the *Milestones* page appears on the *Set Goals – Disability Income – Client/Co-client Objectives* page.

To enter data and assess disability insurance needs for the client or co-client, follow these steps:

- 1. Go to the **Set Goals** section **Disability Income Client/Co-client Objectives** page.
- 2. To assess insurance needs, under *Objectives*, select If <cli>ent/co-client> is disabled.



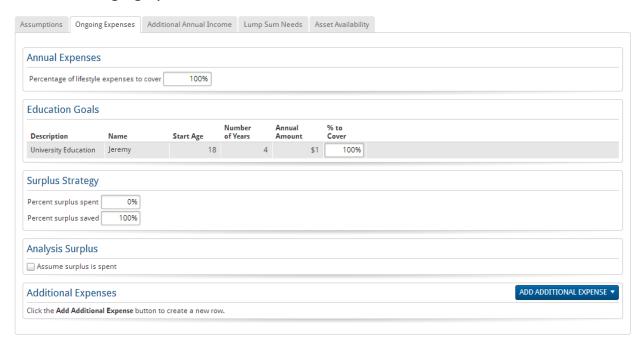
Set Goals section – Disability Income category – Client/Co-client Objectives page – Assumptions tab (Level 2 Plan, Detailed Tax method, and Income Coverage Analysis method selected)

- 3. Select a method for analyzing disability insurance needs.
  - **Goal and Expense Analysis** assesses disability insurance needs to cover the clients' goals and expenses. Goals and expenses at the plan level, and additional expenses entered for the disability insurance scenario, are considered. This method is integrated into the rest of the plan.
  - *Income Coverage Analysis* assesses disability insurance needs to replace the clients' income. This method is independent of the rest of the plan.
- 4. To override the client's or co-client's default retirement age, go to the **Assumptions** tab, select **Override the Retirement Age for Disability Analysis**, and then enter the age or date of retirement.
- 5. To override the client's or co-client's default life expectancy, select **Override the Disability Life Expectancy**, and then enter the age or year of death.
- 6. In the *Analyze Disability Through* fields, enter the last age or year you want to include in reports for the clients' disability analysis. The adjacent date field updates automatically.
  - Benefit payments pay into the plan from the time the policy begins and end on the end date of the disability insurance policy.
- 7. Under ROR on Disability Insurance Proceeds, Surpluses & Liquidations, enter return rates if needed.
- 8. A. Tax To override tax rates, select **Override Tax Rates**, and then enter the tax rates you wish to use. Changing the tax rates here only affects the tax rates for disability insurance calculations. It does not affect rates used in the rest of the plan. The default values on this page originate from the **Plan Management** section **Assumptions** category **General** page.
- 9. Complete one of the following procedures:
  - Disability Income: Goal and Expense Analysis method on the next page
  - Disability Income: Income Coverage Analysis method on page 135

#### Disability Income: Goal and Expense Analysis method

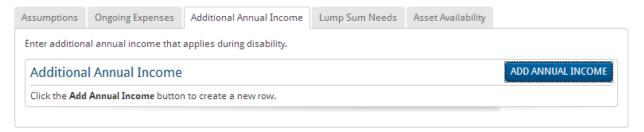
The *Goal and Expense Analysis* option must be selected on the Set Goals section – *Disability Income* category – *Client/Co-client Objectives* pages. To use the *Goal and Expense Analysis* option, follow these steps:

1. Go to the **Ongoing Expenses** tab.



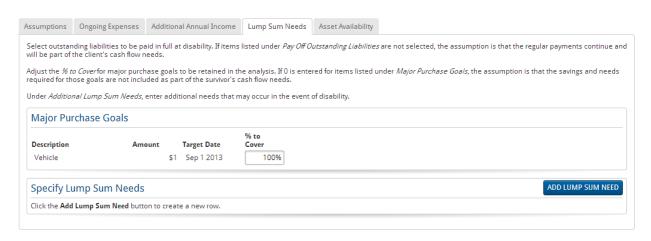
 $Set\ Goals\ section-Disability\ Income\ category-Client/Co-client\ Objectives\ page-Ongoing\ Expenses\ tab\ (Level\ 2\ Plan,\ Goal\ and\ Expense\ Analysis\ method\ selected)$ 

- 2. Under *Annual Expenses*, enter the percentage of lifestyle expenses the disability insurance will cover. The percentage entered becomes the default for the expenses listed under *Expense*.
- 3. If education expenses exist in the plan, under *Education Expenses*, enter the percentage of education expenses to be covered in the event of disability.
- 4. Under *Surplus Strategy*, enter the percentage of the clients' surplus cash flow you assume will be spent in future years, and the percentage you assume will be saved. These fields are especially useful if the clients' expenses are understated.
  - For example, in one of the years after disability occurs, you expect the clients to incur a cash flow surplus of \$10,000. You also expect the clients to spend 25% of this surplus on miscellaneous expenses and to invest the remaining amount. For this example, you would enter 25 in the *Percent surplus spent* field. NaviPlan automatically saves the remaining 75% into a non-registered account.
- 5. If you want surpluses in the plan to be removed before performing the insurance analysis, select the **Assume surplus is spent** option. This assumption adjusts for account expenses that have not been entered into the plan or when expenses are understated.
  - When the Assume surplus is spent option is selected, NaviPlan projects the cash flow that would have occurred in pre-retirement if neither client had become disabled. Any pre-retirement surpluses resulting from that projection become additional pre-retirement disability expenses in the years they are projected to occur. The Percentage of lifestyle expenses to cover value also applies to these expenses.
- 6. If you anticipate additional annual expenses, under *Additional Annual Expenses*, click *Add Additional Expenses*, and then enter any anticipated expenses during disability in the fields that appear.
- 7. If you anticipate additional annual incomes, go to the **Additional Annual Income** tab, click **Add Annual Income**, and then enter any anticipated incomes in the fields that appear.



Set Goals section – Disability Income category – Client/Co-client Objectives page – Additional Annual Income tab (Level 2 Plan, Goal and Expense Analysis method selected)

8. Once all ongoing incomes are entered, go to the **Lump Sum Needs** tab.



Set Goals section – Disability Income category – Client/Co-client Objectives page – Lump Sum Needs tab (Level 2 Plan, Goal and Expense Analysis method selected)

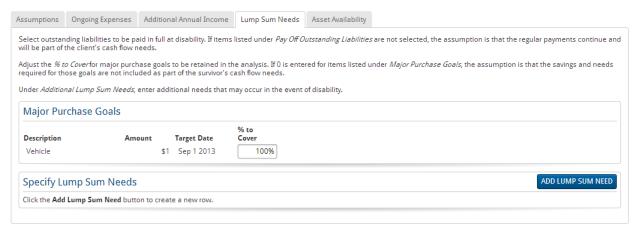
- 9. Under *Pay Off Outstanding Liabilities*, select any existing loans that will be paid off in the event of disability.
  - **Note:** This option is only available if liabilities exist in the plan and, if on the *Enter Financial Data* section *Net Worth* category *Assets/Liabilities* page *Liability Details* dialog box *Details* tab, the *Payoff Options* at *Death* selection is *Transfer to survivor* or *Payoff at first death* (*from estate*).
- 10. Under *Major Purchase Goals*, select any goals that will be paid for in the event of disability.

  Note: This option is only available if major purchase goals exist in the plan.
- 11. If you expect any other lump-sum needs during disability, under *Additional Lump Sum Needs*, click *Add Lump Sum Need*, and then enter the details of the need in the fields that appear.
- 12. To indicate when assets are to be made available, complete the procedure **Indicating when accounts are** to be made available on page 136.

#### Disability Income: Income Coverage Analysis method

The *Income Coverage Analysis* option must first be selected on the *Set Goals* section – *Disability Income* category – *Client/Co-client Objectives* page. To use the *Income Coverage Analysis* method, follow these steps:

1. Go to the *Lump Sum Needs* tab.

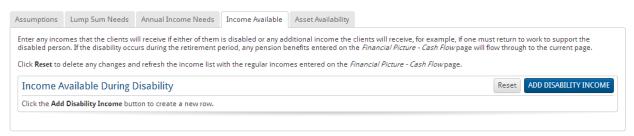


Set Goals section – Disability Income category – Client/Co-client Objectives page – Lump Sum Needs tab (Level 2 Plan, Income Coverage Analysis method selected)

Under Pay Off Outstanding Liabilities, select any existing loans that will be paid off in the event of disability.

**Note:** This option is only available if liabilities exist in the plan and, if on the *Enter Financial Data – Net Worth – Assets/Liabilities* page – *Liability Details* dialog box – *Details* tab, the *Payoff Options at Death* selection is *Transfer to survivor* or *Payoff at first death (from estate)*.

- 3. Under *Major Purchase Goals*, enter the percentage of any goals that will be paid for in the event of disability. This section is only available if major purchase goals are entered in the plan with a start date after January 1 of the following year.
- 4. If you expect lump-sum needs, under *Additional Lump Sum Needs*, click *Add Lump Sum Need*, and then enter the details of the need in the fields that appear.
- 5. Once all lump-sum needs are entered, go to the **Annual Income Needs** tab.
- 6. If you anticipate annual income needs, under *Annual Income Needs*, click **Add Annual Income Need**, and then enter the pre-tax income need details in the fields that appear.
- 7. Under *Education Goals*, enter the percentage of education goals the disability income will need to cover. This section is only available if education goals are entered in the plan.
- 8. Once all annual income needs are entered, go to the **Income Available** tab. Disability insurance policy benefits, Social Security benefits, salaries, rental income, and pensions from the non-disabled client are listed.



Set Goals section – Disability Income category – Client/Co-client Objectives page – Income Available tab (Income Coverage Analysis method selected)

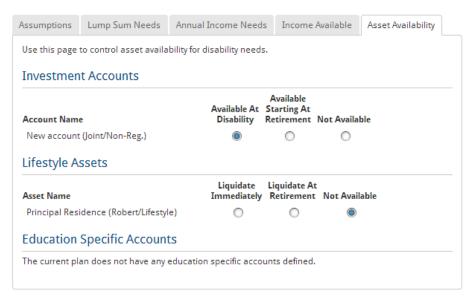
- 9. Enter any additional incomes that the client or co-client will receive during disability.
- 10. To add a new row, click **Add Disability Income**.
- 11. To indicate when assets are to be made available during the disability period, complete the procedure **Indicating when accounts are to be made available** below.

**Note:** To delete any changes and revert to the disability incomes that were created on the *Enter Financial Data – Cash Flow* page, click **Reset**.

#### Indicating when accounts are to be made available

On the Set Goals section – *Disability Income* category – *Client/Co-client Objectives* page – *Asset Availability* tab (for either the Goal and Expense Analysis method or the Income Coverage Analysis method), you can indicate when assets are to be made available.

1. Go to the *Asset Availability* tab.



Set Goals section – Disability Income category – Client/Co-client Objectives page – Asset Availability tab (Level 2 Plan, Detailed Tax method)

- 2. Under *Investment Accounts*, select one of the following options for each account:
  - Available At Disability, if the account is available for disability needs immediately when the client becomes disabled.
  - Available Starting At Retirement, if the account is not available for disability needs until retirement.
  - Not Available, if the account is not available for disability needs.
- 3. Under Lifestyle Assets and Business Entity Assets, select one of the following options for each asset:
  - Liquidate Immediately, to sell the asset immediately if disability occurs.
  - Liquidate At Retirement, to sell the asset at retirement if disability occurs.
  - Not Available, to hold the asset during disability.

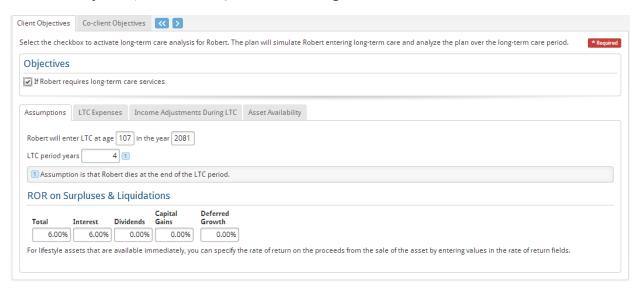
The *Education Specific Accounts* section is for information purposes only and cannot be modified. The list includes RESPs.

## Long-term care insurance goals (Level 2)

Long-term care refers to services provided to people who can no longer take care of themselves. Long-term care insurance policies are available to cover anticipated expenses should long-term care be required.

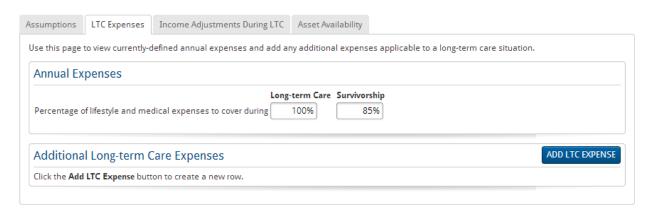
To enter data and assess needs for the client or co-client, follow these steps:

- 1. Go to the Set Goals Long-term Care Client/Co-client Objectives page.
- 2. Under Objectives, select If <cli>ent/co-client> is in Long-term Care.



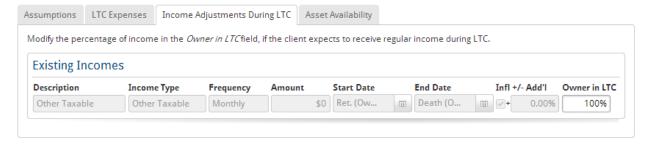
 $Set\ Goals\ section-Long-term\ Care\ category-Client/Co-client\ Objectives\ page-Assumptions\ tab\ (Level\ 2\ Plan,\ Average\ Tax\ method\ selected)$ 

- 3. On the *Assumptions* tab, define the age at which the client or co-client will enter long-term care and the duration of the long-term care period. NaviPlan assumes that the client will die at the end of the long-term care period.
- 4. Under *ROR on Surpluses & Liquidations*, enter the expected return rates.
- 5. A. Tax To override tax rates, select Override Tax Rates, and then enter the tax rates you wish to use. Changing the tax rates here only affects the tax rates for long-term care insurance calculations. It does not affect rates used in the rest of the plan. The default values on this page originate from the *Plan Management* section *Assumptions* category *General* page.
- 6. Go to the LTC Expenses tab to enter daily long-term care expenses. Existing expenses that continue into the LTC period appear under *Annual Expenses*. Any insurance premiums or loan payments payable during long-term care are included on this tab and cannot be edited.



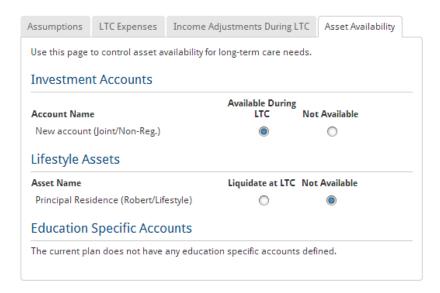
Set Goals section – Long-term Care category – Client Objectives page – LTC Expenses tab (Level 2 Plan)

- 7. Under *Annual Expenses*, enter the percentage of lifestyle and medical expenses that will continue while the client is in long-term care and during survivorship. The percentage entered will be used as the default.
- 8. To change the default percentage for specific expenses, clear the **Use Defaults** option, and then enter the percentage of that expense that insurance needs to cover.
- 9. If your clients anticipate additional long-term care expenses, under *Additional Long-term Care Expenses*, click *Add LTC Expense*, and then enter the expense details in the fields that appear.
- 10. For expenses that occur when long-term care begins, the *Start Date* field displays *LTC*. You can enter a later start date if necessary.
- 11. You can change the end date by editing the *Number of Years* or the *End Date* fields.
- 12. Go to the **Income Adjustments During LTC** tab. All incomes entered into NaviPlan for this client and received by the client during the long-term care period appear on this tab.



Set Goals section – Long-term Care category – Client Objectives page – Income Adjustments During LTC tab (Level 2 Plan)

- 13. In the *Owner in LTC* field, specify the percentage of the income available to the client or co-client during long-term care.
- 14. Go to the **Asset Availability** tab.



Set Goals section – Long-term Care category – Client Objectives page – Asset Availability tab (Level 2 Plan)

- 15. Under Investment Accounts, select one of the following options for each account:
  - Available During LTC, if the account is available for long-term care needs immediately when the client enters long-term care.
  - Not Available, if the account is not available for long-term care needs.
- 16. Under Lifestyle Assets, and Business Entity Assets, select one of the following options for each asset:
  - Liquidate at LTC, to sell the asset if a client enters long-term care.
  - Not Available, to hold the asset during the client's long-term care period.

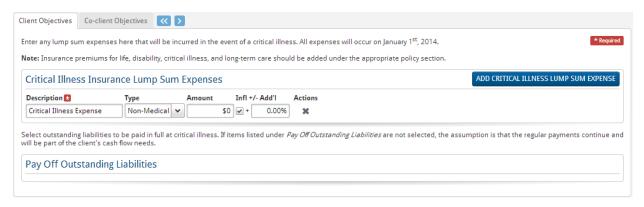
The *Education Specific Accounts* section is for information purposes only and cannot be modified. The list includes RESPs.

# Critical illness insurance goals (Level 2)

Critical illness refers to a medical condition where the likelihood of death is high. Unexpected medical and non-medical expenses often occur as a result of this condition. Critical illness insurance policies are available to cover these expenses.

To enter lump-sum critical illness expenses, follow these steps:

1. Go to the **Set Goals – Critical Illness** page.



 $Set\ Goals\ section-Critical\ Illness\ category-Critical\ Illness\ page$ 

- 2. To add a new expense, click Add Critical Illness Lump Sum Expense.
- 3. Enter all applicable medical and non-medical expenses that the client and co-client will incur if critical illness occurs.

# Chapter 10: Examining results

After you have entered your clients' financial information and goals into a plan, you can prepare and generate results. When you are satisfied with the results, you can generate professionally designed client reports that you can distribute to your clients.

#### In this chapter:

Viewing goal coverage progress			
Tracki	ing net worth and cash flow projections/Viewing goal coverage progress	143	
Using th	Using the Planning Assistant		
Openi	ing the Planning Assistant	144	
Viewi	ng and/or printing the Planning Assistant reports	145	
Using reporting options in NaviPlan		147	
Standa	alone reports and graphs	147	
Next-	Gen Client Reports	151	
Tradit	ional client reports	154	
Prepa	ring custom text for reports	157	
Using	the Client Report Monitor	159	
Addin	g notes for your own personal use	160	

## Viewing goal coverage progress

NaviPlan allows you to quickly view *Current Results* for clients' projected net worth, cash flow, and goal coverage progress based on the information you have entered in the analysis so far. It also recommends steps that clients could take to achieve 100% goal coverage.

**Current Results** are available for the following goal types:

- Retirement
- Education
- Major Purchase
- Survivor Income
- Disability Income

**Note:** The actual goals that appear your screen will depend on the modules you selected on the *Modules* screen during goal creation.

### Tracking net worth and cash flow projections/Viewing goal coverage progress

To track projections of clients' net worth and cash flow or to view their goal coverage progress, follow these steps:

- 1. Go to the Quick Actions menu and select Current Results.
- 2. Select either the Net Worth or Cash Flow tab to view projections of the clients' financial situation.
- 3. Select a tab for one of the goals for which you would like to view the coverage.
  - The goal coverage graphs are interactive hover over a bar to the view the details for that particular year.
  - You can click on labels in the graph key to hide or display the associated category from the graph.
- 4. View suggested methods to achieve 100% goal coverage under *Options to Increase Goal Coverage*.
- 5. Once you've reviewed your clients' progress and the suggested options to increase coverage, click *Close* to return to where you left off.



Current Results dialog box – Education tab

## Using the Planning Assistant

The *Planning Assistant*<sup>™</sup> displays a broad overview of the potential success of the plan. It summarizes potential problems, opportunities, and questions. You can use the *Planning Assistant* reports to analyze the financial data in your clients' current or recommended plan.

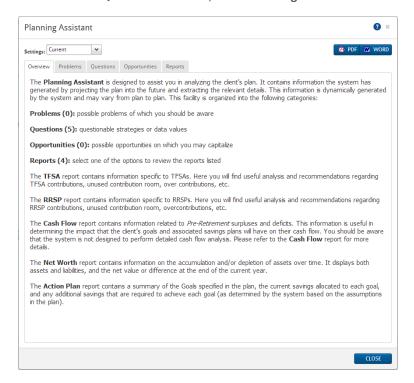
These reports identify the strengths and weaknesses of the plan. In some cases, the reports identify something discretionary that does not apply to the current plan and can be ignored. In other cases, the reports identify an improvement that could be made with a simple data change. Sometimes, following the recommendations requires using one or more financial planning strategies.

You can open the *Planning Assistant* from the *Quick Actions* menu while working in any plan.

## Opening the Planning Assistant

To open the *Planning Assistant*, follow these steps:

1. From the Quick Actions menu, select Planning Assistant.



Planning Assistant dialog box

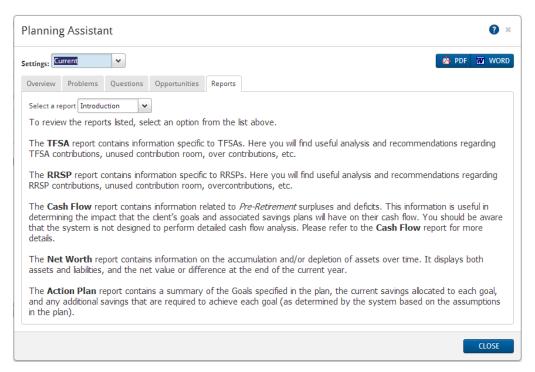
- 2. From the Settings menu, select the plan type you want to analyze. The Current option is based on the plan in which you are working. The Recommended option represents the Recommended Plan scenario, which takes into account additional assumptions and strategies including those selected in the What Are My Options? dialog boxes found throughout NaviPlan.
- 3. Click a tab to view detailed information.

## Viewing and/or printing the Planning Assistant reports

The *Reports* tab and the *Overview* tab provide a synopsis of the other *Planning Assistant* reports.

To view or print the *Planning Assistant* reports, follow these steps:

1. Open the *Planning Assistant*, select either Current or Recommended, and then go to the *Reports* tab.



Planning Assistant dialog box – Reports tab

- 2. Select one of the following reports:
  - Introduction A summary of each of the reports available to you in the *Planning Assistant*.
  - **TFSA Contribution Limits** Details about TFSA contributions, unused contribution room, overcontributions, and pension adjustments.
  - RRSP Contribution Limits Details about RRSP contributions, unused contribution room, overcontributions, etc.
  - Cash Flow Summary of pre-retirement cash flow surpluses and deficits. This information is useful for seeing how the clients' cash flow is affected by their goals and associated savings strategies.
     Note: The *Planning Assistant* is not designed to perform a detailed cash flow analysis. For a more detailed report, you can access the *Cash Flow Details* report from the *Reports* menu.
  - **Net Worth** Summary of all the assets and liabilities entered into the plan for the clients (client, coclient, and joint ownership) and the net value and accumulated surplus/deficit at the end of the plan year.
  - Action Plan Summary of the goals specified in the plan, the current savings allocated to each goal, and any additional savings that are required to achieve each goal.
- 3. To print the *Planning Assistant* report displayed on the current tab, click **PDF** or **Word**. The report generates in its own window and can be printed from your desktop.

## Using reporting options in NaviPlan

NaviPlan offers three primary report types:

- Standalone Reports allow you to verify the numbers after you have entered your clients' financial information and goals. These are intended for your use or to review information prior to meeting with your clients. They feature a straight-forward layout and focus on numbers.
- **Next-Gen Reports** summarize a client's plan using a modern, professional design. Their easy-to-understand content and format is intended to be shared with clients. Next-Gen reports are available for each category in the left navigation bar.
- **Client Reports** are traditional, figure-focused reports that summarize a client's plan. Client reports have a simple layout and focus on numbers without the contextual explanations of Next-Gen reports.

## Standalone reports and graphs

After you have entered your clients' financial information and goals, you can verify the results by generating standalone reports and graphs. The available options depend on the plan level selected.

To generate a standalone report or graph, follow these steps:

- 1. From the *Quick Actions* menu *Reports* menu, select a report category (and if applicable, a subcategory), and then select the report or graph you want to generate.
- ◀ Favourite Reports
- ◀ Summary
- Net Worth
- ◆ Cash Flow
- ◀ Income Tax
- Goals
- Asset Allocation
- ◀ Insurance
- ◀ Estate
- ◀ Fact Finder
- Needs vs. Abilities
- Capital Accumulation and Redemption
- Monte Carlo

Client Report Monitor

Reports menu (Level 2 Plan, Detailed Tax method)

Depending on the report or graph type selected, the *Assign Settings* dialog box may open. The contents of this dialog box varies depending on the report selected.

2. If applicable, enter the settings details, and then click **OK**.

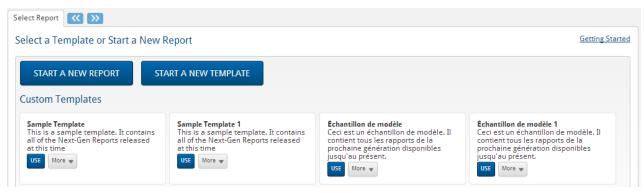
- 3. If a *Report Year* field appears in the *Assign Settings* dialog box (e.g., for the *Cash Flow Details* report) and you want to report on a different year, after you have generated the report in the report window, click **Previous Year** or **Next Year**. NaviPlan redisplays the report based on the applicable year.
- 4. To redisplay the report settings, click **Report Settings** at the bottom of the report window. To hide the settings again, click **Report Settings**.
- 5. To generate a report or graph that you can print or distribute, beside the *PDF* or *Word* button, click the button, and then select **Automatic**, **Portrait**, or **Landscape**. The report or graph generates as a PDF or Word file.
  - **Note:** Selecting **Automatic** generates a report or graph using NaviPlan's default printer orientation.
- 6. If you made changes to the plan and the report window is still open, click **Refresh** to update the report.
- 7. To duplicate the report or graph, click **Duplicate**. NaviPlan creates a duplicate and displays it next to the original in the same window.
- 8. To generate a report or graph from within an open stand-alone report or graph window, click Report.

Report categories	Examples of the tasks you can perform
Favourite Reports	Keep reports that you use frequently readily available.
Summary	View an action plan for the clients' investments, redemptions, insurance, and debt.  View a synopsis of the data entered into the plan.  View the results of the <i>Planning Assistant™</i> report.  Compare differences between the current plan and the recommended plan.
Net Worth	View account and holding details.  Compare summary or detailed changes in net worth over time.  View composition and activity details for the clients' assets and liabilities.
Cash Flow	Monitor changes in cash flow activity.  Examine current and projected cash flow on a single or multi-year basis.  View the effects of taxes and capital loss carryovers.  Monitor changes in projected surpluses and deficits.
Income Tax	Monitor income tax changes and capital loss carryovers.  If you are using the Detailed Tax method, additional income tax reports are available.
Goals	View details of goals and goal savings.  Compare goal needs with current and projected goal funding.  View summaries for each goal.
Asset Allocation	Compare current and suggested asset mixes, asset class weightings, and the efficient frontier.  If you are using predefined asset allocation, examine risk score and questionnaire results.
Insurance	Analyze the effects of death, disability, critical illness, long-term care, and insurance on cash flow.  Analyze the effects of asset redemptions at death, during disability, if critically ill, and for long-term care.
Estate	View the value of the clients' estates in a given year.  Monitor changes to the value of the clients' estates and how taxes, expenses, and benefits may affect it.
Needs vs. Abilities	Compare goal type needs with abilities to meet those goals (all goals of the same type are grouped together in the same graph).

Report categories	Examples of the tasks you can perform
Capital Accumulation and Redemption	Analyze the accumulation and redemption of capital used to fund a goal type or all goals.
Deficit Coverage	Compare deficit coverage assets to deficit coverage sells (Detailed Tax method only).
Monte Carlo	Analyze the probability of plan success given random asset returns based on the standard deviation assigned to each account and holding.

## **Next-Gen Client Reports**

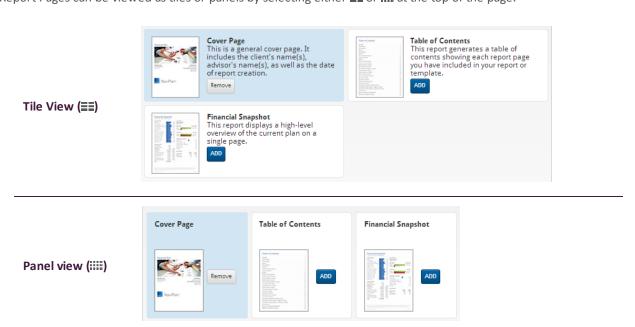
Client reports can be accessed from the *Results – Client Reports* section.



Results category - Client Reports - Select Reports page

Term	Definition
Report Page	A report page is a single topic. Each tile on the <b>Build Report</b> page adds pages to your report.
Report	A report is a collection of report pages. After you have added each of the report pages you wish to present to your clients on the <b>Build Report</b> page, the output is called a report.
Template	A template is a report that has been saved for multiple uses. By saving reports as a template you can present the same set of report pages to all of your clients saving you time and ensuring consistency.

Report Pages can be viewed as tiles or panels by selecting either **≡** or **≡** or **≡** at the top of the page.



#### Creating a new report

For a guided walkthrough to help you get started, on the *Build Report* page, click **Getting Started** above the *Selected Pages* panel. You're also welcome to send us your suggestions by clicking **Feedback**.

Feedback

Getting Started

Follow these steps to create a new report:

- 1. From the Select Report page, select Start a New Report.
- 2. Use the **Select a category** menu to display a list of report pages for each category.
- 3. Report pages are displayed as tiles. Select **Add** for each tile you want to include in your report. To remove a tile, select **Remove**.
  - Report tiles are categorized by the following sections:
    - Content: Dataless pages that provide an overview of the financial topic at hand. These provide
      context to reports and relate plans in a way that clients can understand.
    - Summary: Pages that cover clients' progress toward achieving their goal based on their current situation. These contain easy follow graphs and images.
    - Current Plan: Pages that summarize data for each goal in the current plan. These pages are numbers-oriented and often contain projection tables.
- 4. Review the order of report pages in the *Selected Pages* panel. The order displayed here matches the order in which reports will appear when generated.
  - To edit the position of report pages, drag and drop the page titles into the order you would like.

**Tip**: You can quickly select all report pages on the **Selected Pages** panel by clicking the **Select All** link.

5. When you are satisfied with these options, select **Build Report**.

**Tip**: If you run out of space on the *Select Pages* panel, you can select **Expand** to enlarge the panel.

#### Adding custom content to a report

Follow these steps to add your own supplementary content (e.g. client's wills, other estate planning documents, etc.) in PDF format to a report:

- 1. From the *Build Report* page, select the **Custom Content** report tile.
- 2. Use the Choose File button to find your custom PDF.
- 3. Enter a *Title* for the custom content.
- 4. When you are satisfied with these options, click **OK**.

**Note:** The following requirements apply:

■ Maximum of 1 PDF per report (10MB or less).

#### **Converting reports to Microsoft Word output**

Follow these steps to convert any generated report into a Microsoft Word (.docx) export file:

- 1. Select the pages to include in your report, then click **Build Report**.
- 2. Once the report is generated a blue bar appears near the top of the page. From this bar, click **Convert to**Microsoft Word to generate the report in Word format.

#### Creating a new report template

Follow these steps to create a new template:

- 1. From the Select Report page, select Start a New Template.
- 2. Select to enter a name and description for the template.
- 3. Use the **Select a category** menu to display a list of report pages for a category.
- 4. Report pages are displayed as tiles. Select **Add** for each tile you want to include in your template. To remove a tile, select **Remove**.
  - Report tiles are categorized by the following sections
    - Current Plan: Pages that summarize data for the current plan. These pages are numbersoriented and often contain projection tables.
- 5. Review the order of report pages in the *Selected Pages* panel. The order displayed here matches the order in which reports will appear when generated.
  - To edit the position of report pages, drag and drop the page titles into the order you would like.
- 6. When you are satisfied with these options, select **Save**.
  - If you have not yet entered a name for your template, you will be prompted to do so now.

#### Using a template to create a report

Follow these steps to generate a report using an existing template:

- 1. From the Select Report page, find the template you want to use to create a report and select Use.
- 2. When you are satisfied with these options, select **Build Report**.

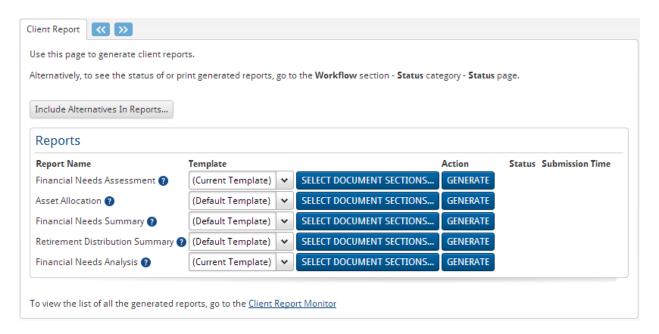
## Traditional client reports

The following client reports are available in NaviPlan for Level 1 and Level 2 Plans and are accessible from the **Results – Client Report** page:

Client report	Description
Financial Needs Assessment	This report provides an overview of the clients' current financial situation and indicates whether the clients' goals are attainable.
Asset Allocation	This report demonstrates the effects that the clients' time horizon, risk tolerance, and asset allocation have on their portfolio returns. The clients' portfolio is calculated based on their existing accounts and related holdings.
Financial Needs Summary	This report provides an overview of your clients' current financial situation with special emphasis on their retirement goal. Typically, this report is used when the recommended plan has been finalized as the final presentation to the clients.
Retirement Distribution Summary	This report is useful to clients who are nearing or at retirement, and provides an indepth review of the plan retirement period and the distribution of income the clients may expect in retirement. The report focuses on the apparent risks in the clients' current plan and how those risks have been reduced by strategies implemented in the proposed plan. It also shows a review of the fixed and total incomes as well as expenses during retirement.
Financial Needs Analysis	Level 2 This report provides a comprehensive view of the entire plan, including a summary of the clients' needs and objectives, the financial assumptions used in preparing the financial analysis, as well as additional strategies that could be implemented to achieve the objectives. The report includes summaries of the various analyses performed and recommendations and strategies that could be used to meet the clients' objectives. A synopsis of the analysis data is included.

To generate a client report, follow these steps:

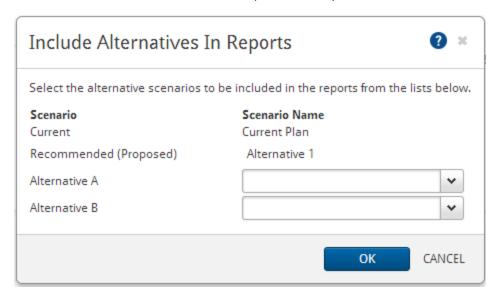
1. Go to the *Results – Client Report* page.



Results section – Client Reports category – Client Report page

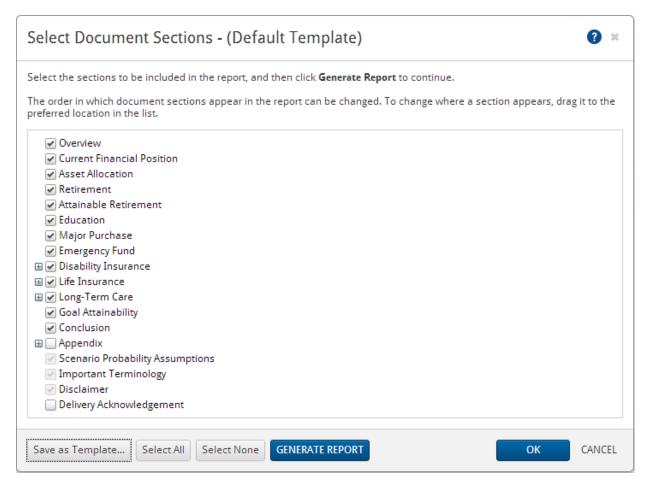
2. To include alternative plans in the client reports, click **Include Alternatives In Reports**, and then select the alternative plans to include.

Note: The current and recommended plans are always included.



Include Alternatives In Reports dialog box

- 3. If applicable, select a template to use for the report.
- 4. Click **Select Document Sections** for the report you want to generate.



Select Document Sections dialog box

- 5. Select the sections you want included in the report.
- 6. To view the subsections for a section, click the + beside that section. The menu expands and subsections appear. Select or clear the options for the appropriate subsections.
- 7. To reorder report sections, click an applicable section, and then drag it to another location.
- 8. To save your selections as a template for this type of client report, click **Save as Template**. Enter a name for the template, and then click **OK**.
  - The templates you create can be managed on the *User Preferences System Settings* dialog box *Templates* tab (*Settings* menu *System Settings*).
- 9. Click **OK**. NaviPlan saves your selections.
- 10. To generate the report, click Generate. If you generated this report before, this button appears as Regenerate. If you are using NaviPlan Online, the Status column updates. To view the report or view the status of other reports, see Using the Client Report Monitor on page 159.

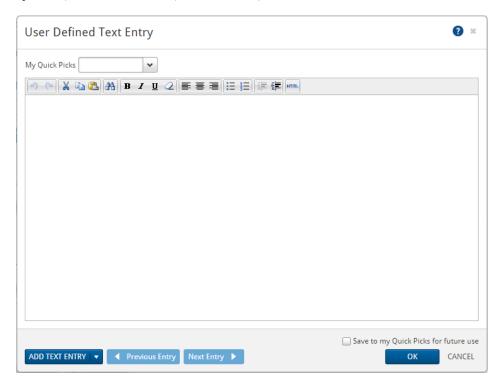
**Note:** In NaviPlan Offline, you may have to click *Refresh* to update the *Status* column.

### Preparing custom text for reports

In NaviPlan, you can create and customize text that will be included in client and Next-Gen reports. Personalize your plans and presentations by entering text on goal progress, recommendations, and any specific action items you would like clients to pursue.

To enter personalized text for reports, follow these steps:

- 1. Go to the **Results User Defined Text** page.
- 2. Under User Defined Text Summary, select the goal or category for the user-defined text.
- 3. Under Objectives, Recommendations, or Action Plan, click Add.



User Defined Text Entry dialog box

- 4. Enter the text in the dialog box, and then use the formatting buttons where applicable.
  Note: A spelling checker is not available. Use your browser's spell-check or copy and paste plain text from Microsoft Word. Graphics are not supported.
- 5. If you would like to use this text across multiple plans or with multiple clients, select the *Save to my Quick Picks for future use* option.
- 6. When you are finished, click **OK**.
- 7. To edit an existing entry, click of to reopen the *User Defined Text Entry* dialog box for that entry.
- 8. To reorder entries within a category, click Move Up or Move Down.
- 9. Repeat steps 2–8 until all your entries are complete.

#### Managing quick picks for user-defined text

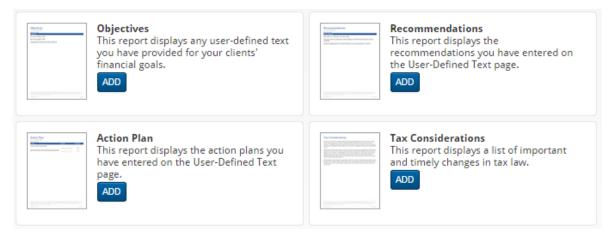
To access and manage any existing quick picks, follow these steps:

- 1. On the *User-Defined Text* page, select a goal or category from the *User Defined Text Summary* menu.
- 2. Click Manage My Quick Picks.
- 3. A list of all quick picks saved for the goal or category will appear.
  - To add a new quick pick, click **Add**.
  - To edit the content of an existing quick pick, click .
  - To delete a quick pick, click **※**.
- 4. Once you've finished managing your quick picks, click **OK**.

#### Adding user-defined text to Next-Gen reports

To add your user-defined text to Next-Gen reports, follow these steps:

- 1. Go to the *Results Next-Gen Reports* page.
- 2. On the *Select Report* page, select either an existing template or click **Start a New Report**.
- 3. From the *Select a category* menu, select a goal or category.
- 4. Depending on the type(s) of user-defined text you entered (Objectives, Recommendations, or Action Plan), a report page will appear under the *Content* section.
- 5. Click **Add** to include the page(s) containing your user-defined text in the report.



### Using the Client Report Monitor

The *Client Report Monitor* allows you to continue using NaviPlan while generating traditional client reports, can take between a few seconds to a few minutes.

Each time you click the *Generate* button for a report, NaviPlan creates a request in the *Client Report Monitor* and generates the report. You can view all requested and generated reports, only those reports with a *Completed* status can be opened. The *Client Report Monitor* is available from all the following areas:

- Quick Actions menu Reports
- Results Client Report page
- Workflow Status page

To use the *Client Report Monitor*, follow these steps:

Generate a client or progress report
 OR

From the *Quick Actions - Reports* menu, select Client Report Monitor.

2. Do one of the following:

То	Do this
List all reports for which you have access	Clear the <b>Show only reports for this plan</b> option.
View a complete report	Click the link for a report with the <i>Completed</i> status. The report opens in the format specified under <i>System Settings – Report Format</i> .
Delete a report	Click for the applicable report, or click <b>Delete All</b> to delete all listed reports, and then click <b>OK</b> .

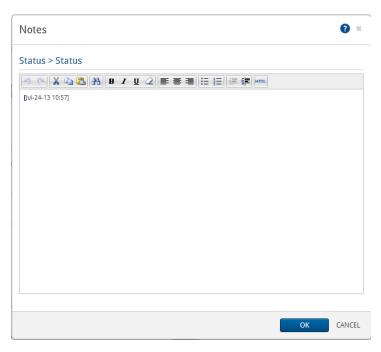
**Note**: If you close the *Client Report Monitor* while a report is generating the report will continue to process while you work in other areas of NaviPlan. If needed, you can generate additional reports while other reports are being processed. NaviPlan generates each report independently.

## Adding notes for your own personal use

In NaviPlan, you can add notes for yourself that are not seen by the clients.

To enter personalized text for reports, follow these steps:

1. On any page within an open plan, go to Quick Actions menu -Notes, and then select Add Note.

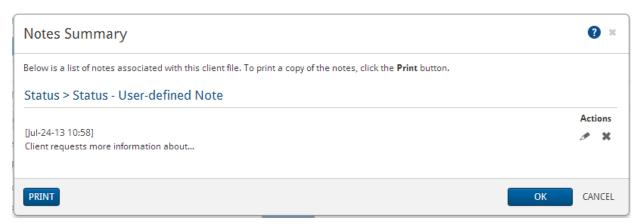


Notes menu – Add Note – Notes dialog box

Enter the text into the dialog box, and then use the formatting buttons where applicable.
 Note: A spelling checker is not available. Use your browser's spellcheck or copy and paste plain text from Microsoft Word. Graphics are not supported.

To view and print all notes that were entered for this plan, follow these steps:

1. On any page within an open plan, go to Quick Actions menu - Notes, and then select View All Notes.



## Index

```
Α
accessing
   Help 4
account fees
   setting 38
accounts
   allocating to goals 110
   entering 34
   entering savings strategies 36
   overriding calculated return rates 37
   regular savings strategies 81
   setting account fees 38
   setting up redemptions 37
accumulation goals, entering 96
analysis methods
   Goal and Expense 118, 126, 132
   Income Coverage 121, 127, 135
annuities
   entering 46
   entering existing payout options 48
   entering future payout options 49
asset allocation
   user defined 22
Asset Allocation client report 154
asset availability
   disability income 136
```

```
survivor income 123, 130
asset class weightings
   classifying 35,58
   editing 59
   searching 58
asset classes, setting up 22
Asset/Liabilities report 29, 60
assumptions
   asset allocation 16, 22
   changing province of residence 9
   economic factors 6
   general 6
   income tax 9
   inflation rate 6
   milestones (Level 1) 7
   portfolio balancing method 15
   retirement date 97
   retirement goal 97
Average Tax method 3
   entering income tax rates 9
В
base inflation rate, changing 6
benefit formula pension 73
   future benefits 74
C
Capital Accumulation and Redemption report 150
capital loss carryovers, historical 14
```

```
cash flow
   calculations 64
   entering 63
   reports 66, 149
Cash Flow report 79
classifying asset class weightings
   holdings 35,88
Client Report Monitor (Online), using 159
client reports
   adding custom content pages 152
   adding custom text 158
   Asset Allocation 154
   converting to Microsoft Word 153
   creating new reports 152
   creating new templates 153
   custom text 157
   customizing 157
   display modes 151
   Financial Needs Analysis 154
   Financial Needs Assessment 154
   Financial Needs Summary 154
   generating 154, 156
   overview 151
   Retirement Distribution Summary 154
conventions, user manual 3
converting
   DPSP to RRIF 39
   RRSP to RRIF 39
```

```
correlations, setting up 23
CPP/QPP and OAS benefits, entering 69
critical illness, entering needs 141
current results
   goal coverage 143
   options to increase goal coverage 143
custom text
   adding to reports 158
   creating 157
   managing Quick Picks 158
D
debt modification 82
   modifiying loan payment 82
   modifying loan principal 82
deficit coverage
   account redemption order 84
   automatic pre-retirement deficit coverage 77
deficit coverage reports 150
defined benefit pension details 71, 73
Detailed Tax method 3
disability income goals (Level 2) 130
   additional annual income 133
   annual income needs 135
   asset availability 136
   assumptions 131
   currently disabled 130
   Goal and Expense Analysis 132
   income available 135
```

```
Income Coverage Analysis 135
   lump-sum needs 133, 135
   ongoing expenses 132
disability insurance
   entering policies 92
   goals (Level 1) 114
   insurance goals (Level 1) 112
   insurance goals (Level 2) 116
   objectives (Level 2) 131
DPSP
   converting to RRIFF 39
duplicating reports 148
Ε
economic factors 6
editing asset class weightings (Level 2) 59
education costs, searching 104
education goals
   defining 104
   determining costs 104
emergency fund goals, defining 108-109
estimate benefit pension 71
   future benefits 72
expenses
   entering 76
   retirement 99
   surplus, entering 78
F
favorite reports 149
```

```
financial goals
   current results 143
   options to increase goal coverage 143
Financial Needs Analysis client report 154
Financial Needs Assessment client report 154
Financial Needs Summary client report 154
G
Goal and Expense Analysis method 117, 126
   disability income 132
   survivor income 118, 126
goal funding 110
goals
   defining education 104
   defining emergency fund 108-109
   defining major purchase 107
   disability income (Level 2) 130
   disability insurance (Level 1) 114
   disability insurance (Level 2) 131
   funding 110
   long-term care insurance 115
   long-term care needs 138
   reports 149
   retirement 97
   survivor income (Level 2) 116, 126
   survivor income analysis (Level 1) 112
graphs, generating 147
guaranteed withdrawal benefits
   entering 42
```

```
payout options 43, 45
   reset feature 43, 45
Н
Help, accessing 4
historical capital loss carryovers, entering 14
historical RESP contributions, entering 11, 13
historical RRSP contributions, entering 11, 13
historical TFSA contributions, entering 11, 13
hold, entering on a holding 36
holdings, entering 35
ı
Income Coverage Analysis method 117, 121, 126-127, 135
income tax rate assumptions (Average Tax method) 6, 9
income tax reports 149
incomes
   CPP/QPP and OAS benefits 69
   pensions 71
   regular or lump-sum, entering 67
   retirement 100
inflation rate
   base 6
   base rate, changing 6
   Historical Rate graph 6
insurance coverage 87-89
insurance goals
   disability (Level 1) 114
   disability (Level 2) 131
   disability income (Level 2) 130
```

```
Level 1 Plan 112
   Level 2 Plan 116
   long-term care (Level 1) 115
   long-term care needs 138
   survivor income (Level 1) 112
   survivor income (Level 2) 116
insurance policies
   disability 92
   life insurance 88
   long-term care 93
insurance reports 95, 149
investor profiles
   overriding 102
   selecting 26
   setting up 23
L
liabilities
   credit cards 31
   fixed-rate mortgage 32
   fixed mortages 31
   loans 31
   variable rate mortgage 33
liability details, entering 31-33
LIF
   account setup 39
life expectancy
   age 8
   graph 7-8
```

```
milestones (Level 1) 7
life insurance
   insurance goals (Level 1) 112
   insurance goals (Level 2) 116
   survivor income 126
life insurance goals (Level 1) 112
life insurance policies
   entering 88
   future values and premiums (Level 2) 90
Life Insurance Quick Assessment 117
lifestyle assets
   entering 29
   return rates 30
liquidation order, defining 100
LIRA
   account setup 39
long-term care
   insurance goals (Level 1) 112
   insurance goals (Level 2) 116
long-term care insurance
   entering policies 93
   goals (Level 1) 115
   goals (Level 2) 138
lump-sum income, entering 67
M
major purchase goals 107
milestones
   entering (Level 1) 7
```

```
entering (Level 2) 8
Monte Carlo reports 150
mortgage
   fixed-rate 32
mortgages
   fixed 31
   variable rate 33
N
Needs vs. Abilities report 149
net worth
   entering 27
   reports 149
notes
   adding personal 160
P
pension income
   Benefit Formula 73
   entering 71
   Estimate Benefit 71
Peterson's Undergraduate Database 104
phone support 4
plan assumptions, entering 5
Planning Assistant
   opening 144
   reports 145
   using 144
portfolio balancing preferences, setting 15
   current - not rebalanced 15
```

```
current - rebalanced 15
portfolios, setting up 24
proposed portfolio, overriding for goal (Level 2) 102
province of residence
   changing 9
R
redemption strategies
   adding 100
   setting up 37,83
refresh report 148
regular income, entering 67
report settings
   assigning 147
   duplicating 148
   hiding 148
   redisplaying 148
   refresh 148
report types, stand-alone
   Asset Allocation 149
   Capital Accumulation and Redemption 150
   Cash Flow 66, 149
   Deficit Coverage 150
   Favorite Reports 149
   Goals 149
   Income Tax 149
   Insurance 149
   Monte Carlo 150
   Needs vs. Abilities 149
```

```
Net Worth 149
   Summary 149
reports
   assigning settings 147
   duplicating 148
   generating 147
   Planning Assistant 145
   refreshing the view 148
reports, client
   Asset Allocation 154
   Financial Needs Analysis 154
   Financial Needs Assessment 154
   Financial Needs Summary 154
   Retirement Distribution Summary 154
reports, stand-alone
   Asset/Liabilities 60
   Cash Flow 79
   Insurance 95
resources
   phone support 4
   training 4
RESP contributions, historical 11, 13
retirement
   adding expenses 99
   adding incomes 100
   age 8
   date assumptions 97
   defining goals 98
```

```
goal assumptions 97
   goal reporting 97
   goals, overriding proposed portfolio (Level 2) 102
   liquidation order (Level 2) 100
   milestones (Level 1) 7
Retirement Distribution Summary client report 154
return rates
   entering 35
   overriding for accounts 37
revenu de placement couru 62
RRP
   account setup 39
RRSP
   converting to RRIFF 39
RRSP contributions, historical 11, 13
S
savings strategies
   entering 81
   entering for accounts 36
   surplus 85
stand-alone reports 147
   Asset/Liabilities 60
   Cash Flow 79
   Insurance 95
strategies
   debt modification 82
   deficit coverage 84
   redemptions 83
```

```
regular savings, entering 81
summary reports 149
surplus strategies
   surplus expenses 85-86
   surplus savings 85
survivor income
   insurance goals (Level 1) 112
   insurance goals (Level 2) 116
survivor income analysis (Level 1) 112
survivor income analysis (Level 2)
   ongoing income needs 128
survivor income goals (Level 2) 116, 126
   annual income needs 121
   asset availability 123, 130
   assumptions 117, 126
   Goal and Expense Analysis 118, 126
   Income Coverage Analysis 121, 127
   lump-sum needs 121, 127-128
   ongoing expenses 118, 127
   survivor's income 122
survivor income insurance
   goals (Level 2) 116
Т
tax credits, entering (Level 2) 10
tax deductions, entering (Level 2) 10
tax details 87
TFSA contributions, historical 11, 13
```

### U

user manual

conventions 3

series 2